

Download and Install ScamShield (Android)

STRONG PASSWORD

IhadKAYAtoastAT8am!



Be Safe, Smart & Kind Online

Content

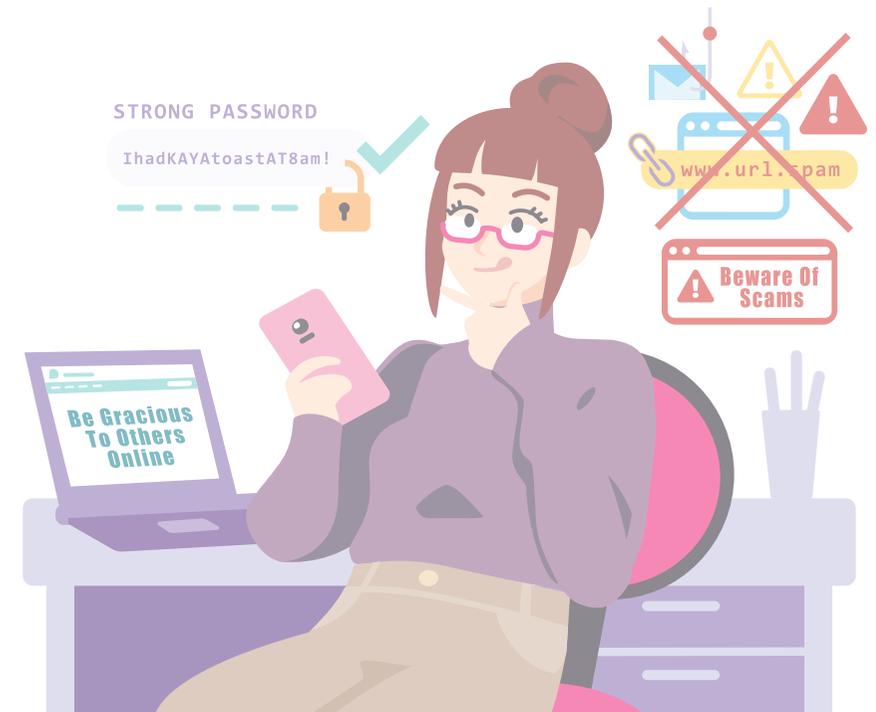
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Introduction

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Be Safe, Smart & Kind Online competency:

Able to secure mobile device and accounts as well as identify and safeguard against malicious online content and scams.

DSL

The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:

- step-by-step instructions and
- quick tips

to help you get online confidently and safely.



About ScamShield

ScamShield app is an anti-scam product developed by Open Government Products in collaboration with the National Crime Prevention Council and the Singapore Police Force.

Why is it important to download ScamShield?

Blocks scam calls

Detects scam messages

Report scam messages and calls

Receive alerts and notifications of scam trends

1 Select Google Play Store



Find and tap "**Google Play Store**" on your mobile device.

2 Search and Install ScamShield



ScamShield

Open Government Products

Install



Or

scan the QR Code below.



Set Up ScamShield App

1 Launch ScamShield

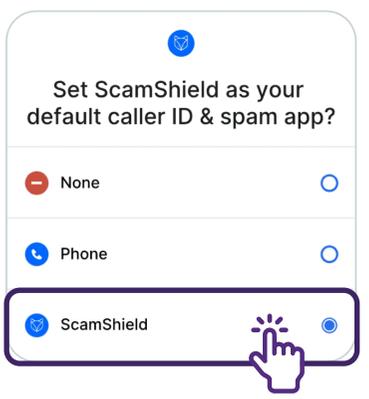


Find and tap "ScamShield" on your mobile device.

2 Set Up ScamShield

Next, let's set up ScamShield

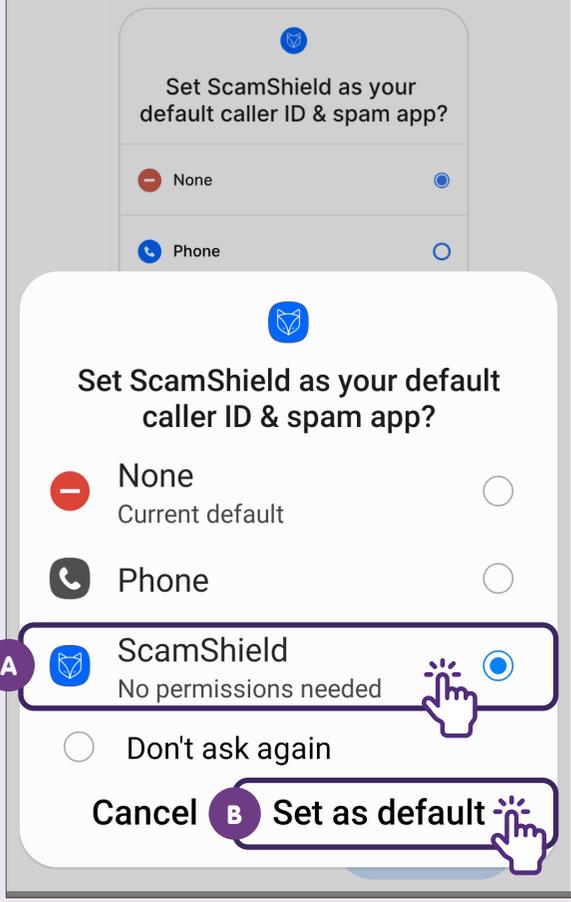
Make ScamShield your default caller ID & spam app so it can keep you safe.



Then, tap 'Allow' to give ScamShield the permissions it requires to work.

3 Set Default For Caller ID & Spam

Make ScamShield your default caller ID & spam app so it can keep you safe.



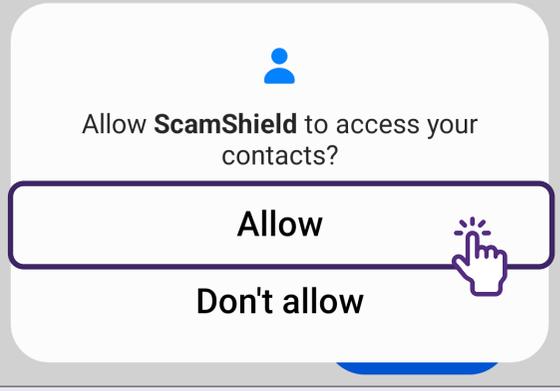
4 Allow Contact Access

Next, let's set up ScamShield

Make ScamShield your default caller ID & spam app so it can keep you safe.



Then, tap 'Allow' to give ScamShield the permissions it requires to work.



5 Enable Call Blocking

Next, let's set up ScamShield

Make ScamShield your default caller ID & spam app so it can keep you safe.

Set ScamShield as your default caller ID & spam app?

| | |
|--|----------------------------------|
|  None | <input type="radio"/> |
|  Phone | <input type="radio"/> |
|  ScamShield | <input checked="" type="radio"/> |

Then, tap **'Allow'** to give ScamShield the permissions it requires to work.



Allow **ScamShield** to make and manage phone calls?

Allow



Don't allow

6 Detect Scam SMSes

Next, let's set up ScamShield

Make ScamShield your default caller ID & spam app so it can keep you safe.

Set ScamShield as your default caller ID & spam app?

| | |
|---|----------------------------------|
|  None | <input checked="" type="radio"/> |
|  Phone | <input type="radio"/> |
|  ScamShield | <input type="radio"/> |

Then, tap **'Allow'** to give ScamShield the permissions it requires to work.



Allow **ScamShield** to send and view SMS messages?

Allow



Don't allow

Report Scam Calls and Messages

1 Launch ScamShield



Find and tap "ScamShield" on your mobile device.

2 Tap On Report

ScamShield ✓

We'll alert you to scam SMSes on your phone, and block scam calls

[Report a scam](#) ✓

About ScamShield

We respect your privacy and will never track your personal activity.

ScamShield uses a machine learning

Home Report Alerts

3 Submit Scam Details

Report scams

Scams are reported to the Singapore Police Force

Did you receive a call or a message?

Phone call

Message

Who called you?

Enter the caller's number or name

e.g. +6512345678 or EasyLoan

Description of the call

For example, who the caller claims to be or what they are asking you to do.

SUBMIT

Receive Alerts and Notifications

1 Launch ScamShield



Find and tap "ScamShield" on your mobile device.

2 Tap On Alerts

ScamShield ✓

We'll alert you to scam SMSes on your phone, and block scam calls

[Report a scam](#) ✓

About ScamShield

We respect your privacy and will never track your personal activity.

ScamShield uses a machine learning

Home Report Alerts

3 Read About The Latest Scams

Alerts

ScamShield notified you of these scam SMSes

[ON YOUR DEVICE](#) [FROM SPF](#)

+65 9183 3472

3 Nov 2021, 5:12pm

Hi Bro you wanna try it luck?
*O Deposit (Weekly)...

[Read more](#)

+65 9382 1928

3 Nov 2021, 5:12pm

Blocked by ScamShield

+65 9183 3472

3 Nov 2021, 5:12pm

1 Hiring 50 online part-time staff *can work form home* 2: Part-time salary: \$2-

Notes

A large, light gray rounded rectangle containing 18 horizontal lines for writing notes. The lines are evenly spaced and extend across the width of the rectangle.

Notes

A large, light gray rounded rectangle containing 18 horizontal lines for writing notes.

**For more information and
to find your nearest SG
Digital community hubs:**

IMDA Contact Centre

+65 6377 3800
info@imda.gov.sg

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