

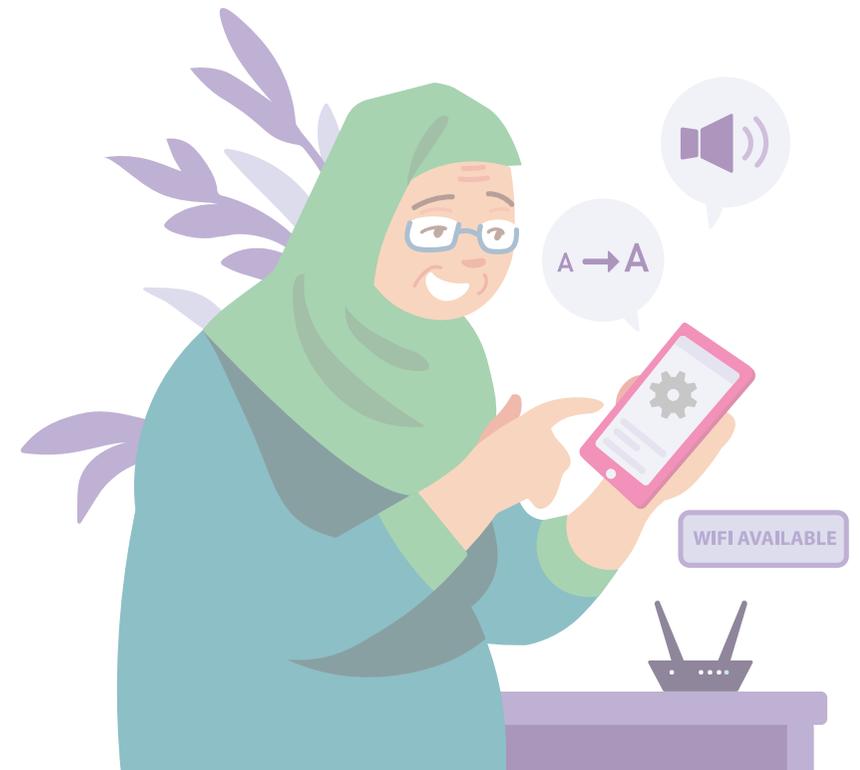
Cellular Network and Wi-Fi Wireless@SGx (Android)

Scan the QR code below to watch the video on
how to connect to cellular network and Wi-Fi:



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Introduction

It is meant for everyone with or without any digital experience but is interested in finding out more about essential digital skills for daily living.

The essential skills are grouped into 5 competency areas as shown in the diagram.

Learning outcome of Set up & Use Smart Devices competency:

Able to connect to the Internet.

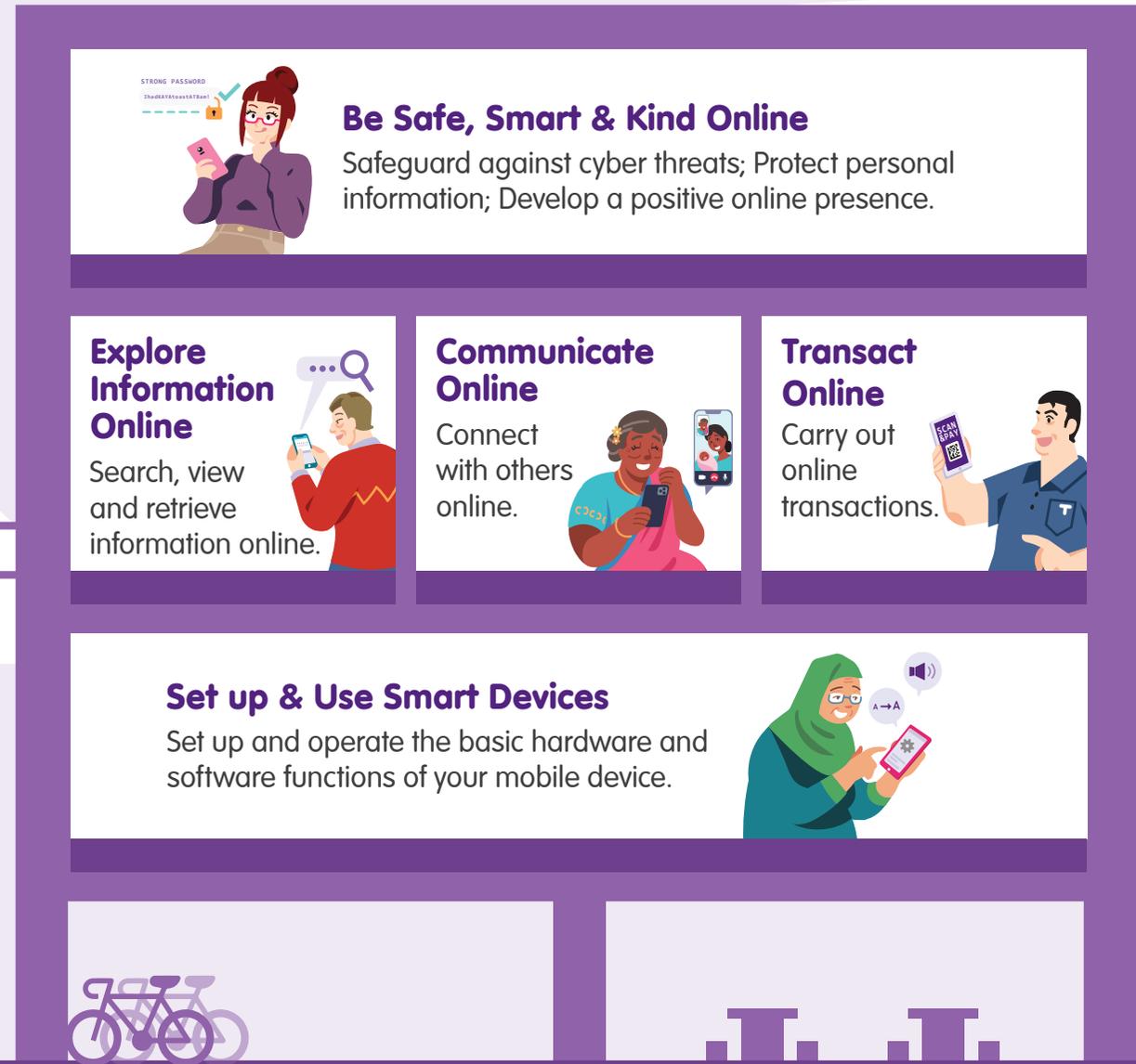
DSL

The following guide is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

The Digital Skills for Life (DSL) Guide is a series of booklets which comprise of:

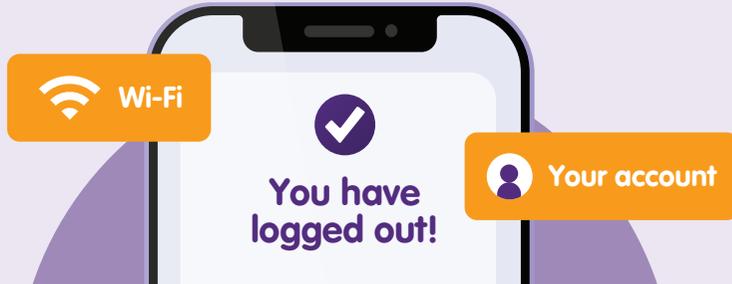
- step-by-step instructions and
- quick tips

to help you get online confidently and safely.

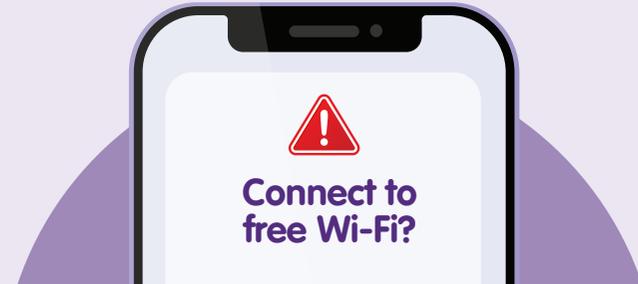


Cyber Security Tips

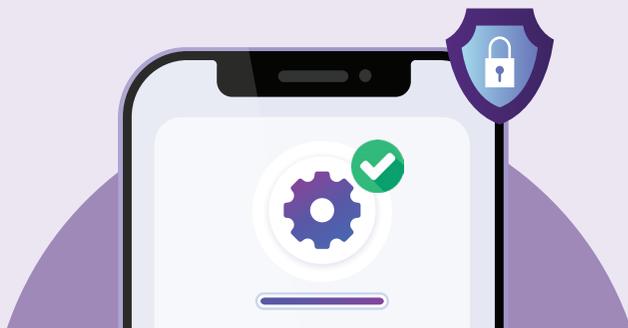
To stay safe while using Wi-Fi, please keep to the following:



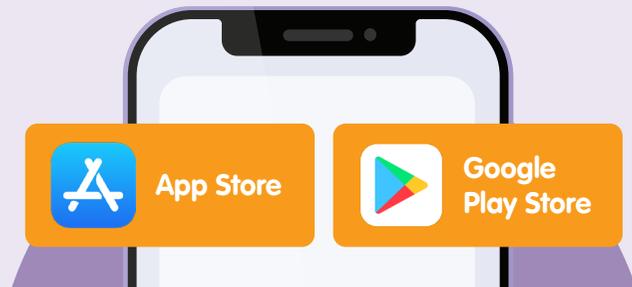
Log out of the Wi-Fi connection or accounts after use.



Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

Cellular Network and their icons

1 Networks

The different networks from your telco carrier.

3G / 4G / 5G

Cellular network signal strength.

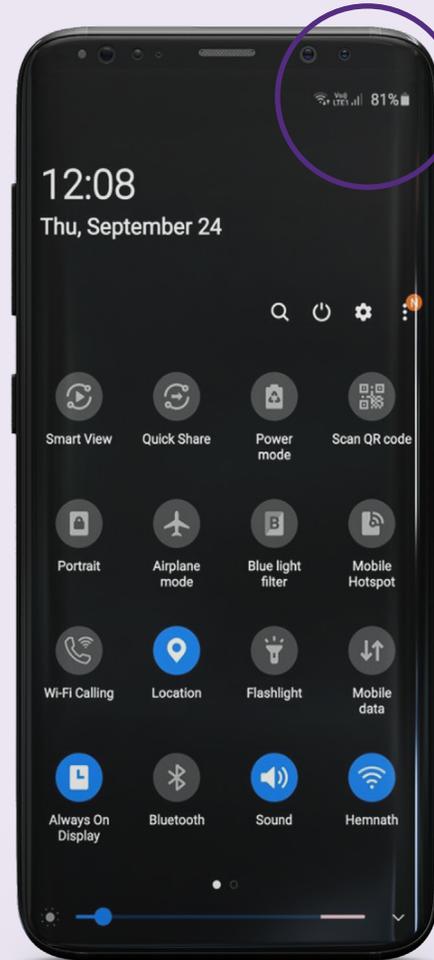


2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.



3 Status Bar Location



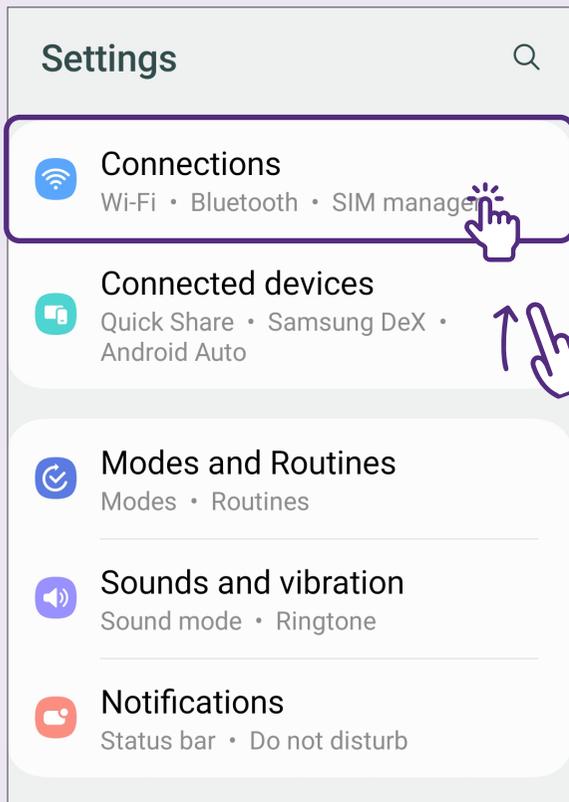
Connect to and Disconnect from a Cellular Network

1 Select Settings

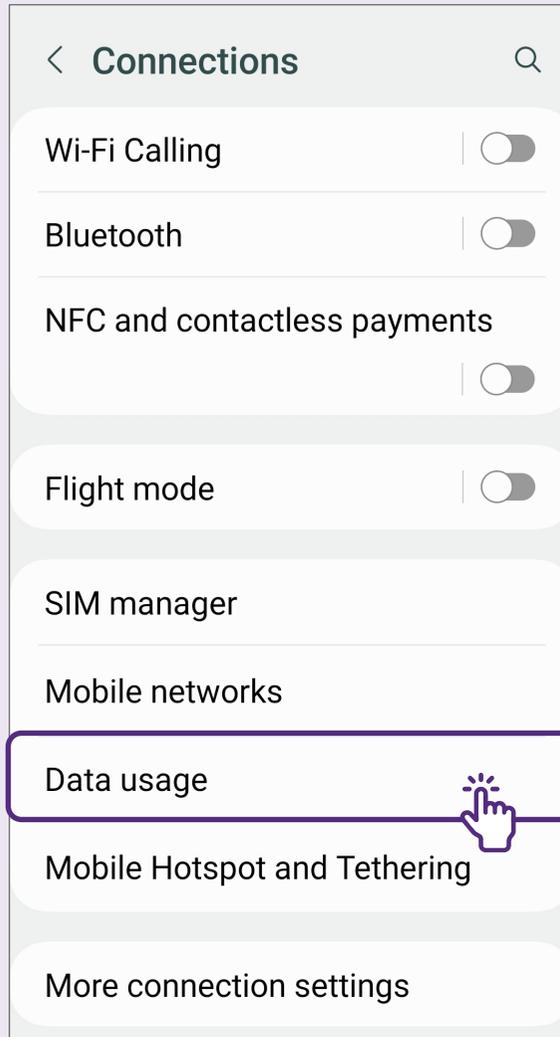


Find and tap the "Settings" icon.

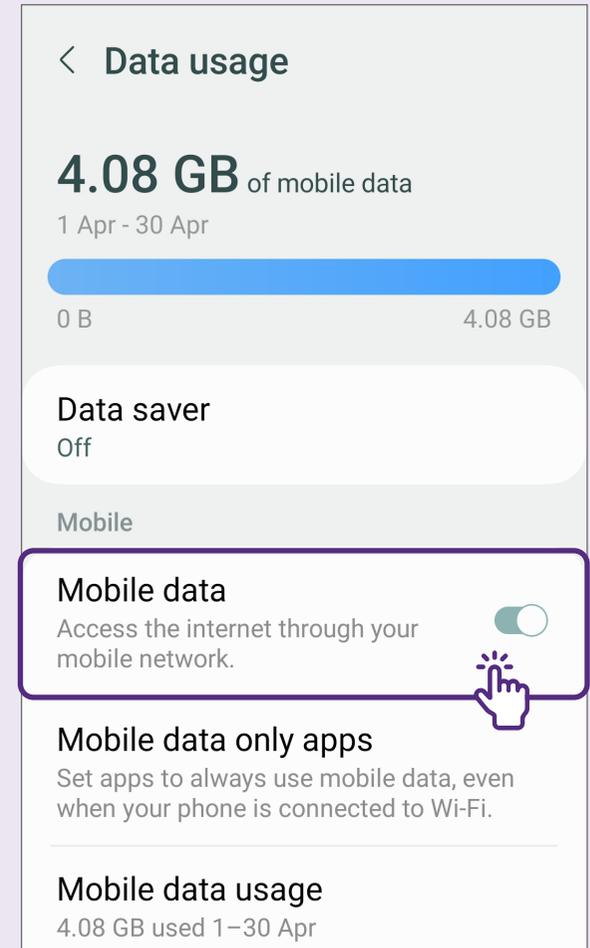
2 Select Connections



3 Select Data usage



4 Select Mobile data



Turn on: Green
Turn off: Grey

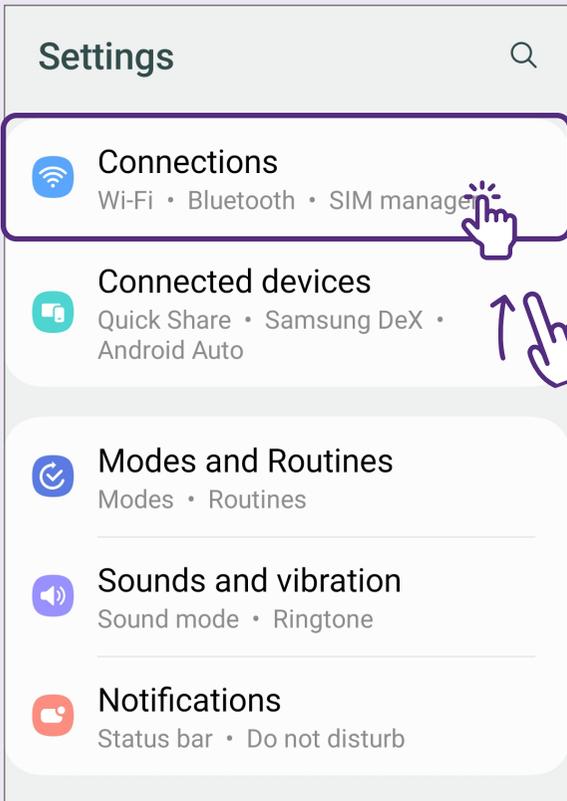
Connect to and Disconnect from a Wi-Fi

1 Select Settings

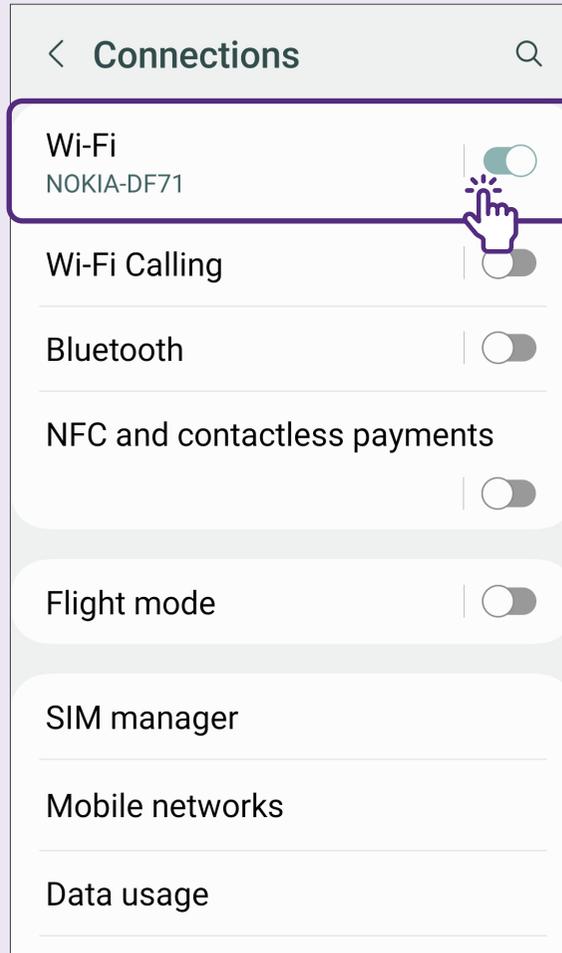


Find and tap the "Settings" icon.

2 Select Connections



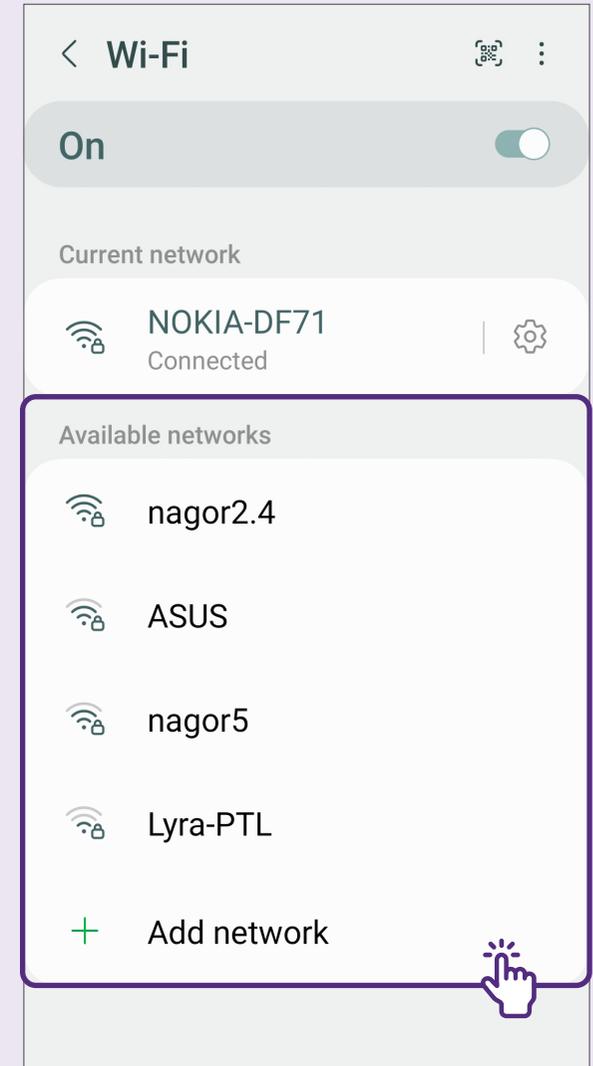
3 Select Wi-Fi



Turn on: Green

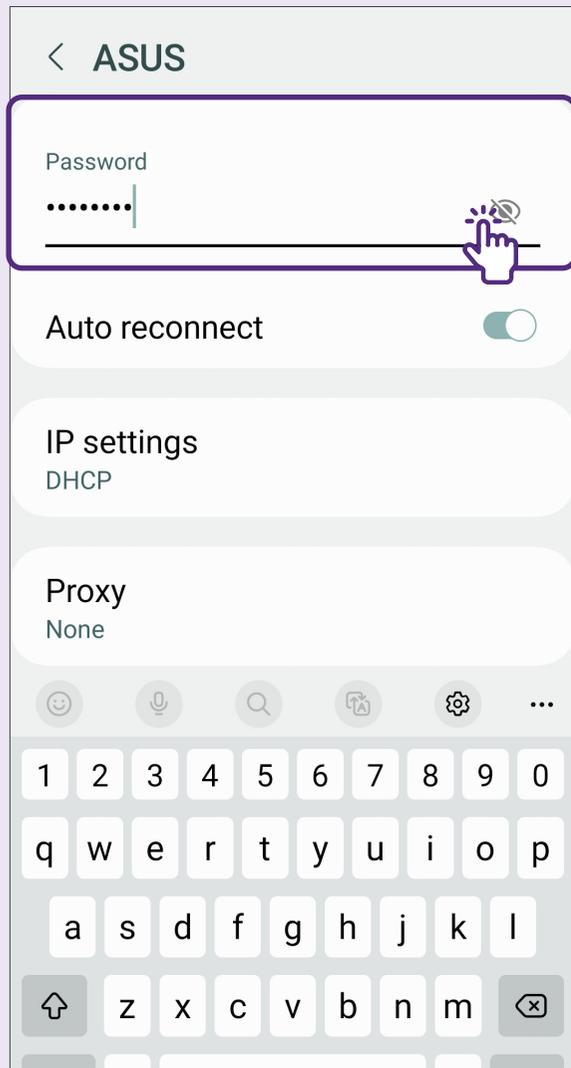
Turn off: Grey

4 Choose Wi-Fi Network



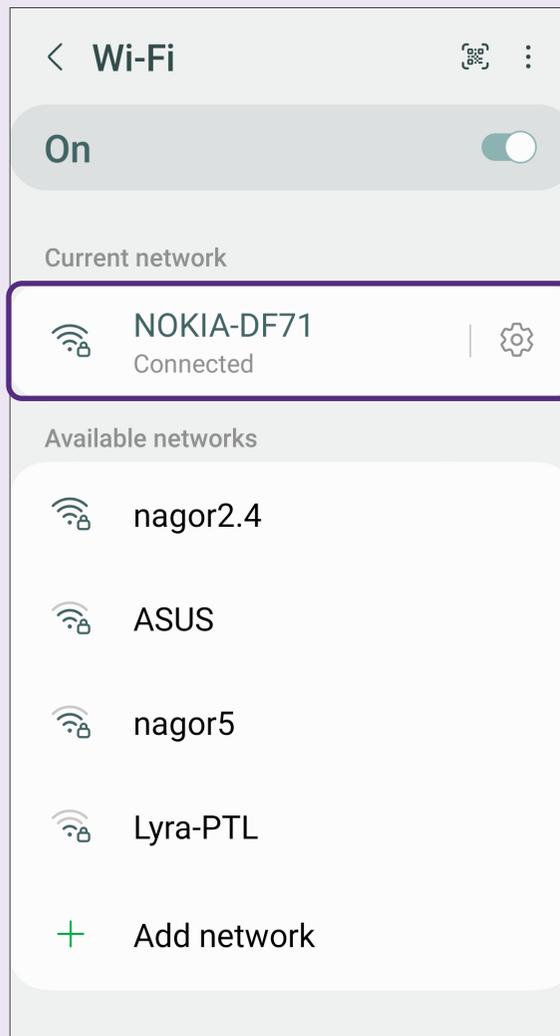
5

Enter Wi-Fi Password



6

Successfully Connected to Wi-Fi



Set-up Wireless@SGx Account with Cellular Network

1 Google Play Store



Find and tap "Google Play Store" on your mobile device.

2 Search and Install

Wireless@SGx
Info-communications
Media Development
Authority

3.1★
1K reviews ⓘ

500K+
Downloads

3+
Rated for
3+ ⓘ

Install

About this app →

The App aids the 1-time secure setup to connect to Wireless@SGx network.

3 Set Up Wireless@SGx

Wireless@SGx App

Get Connected to Singapore's largest free Wi-Fi network (App brought to you by IMDA)

Let's Go

4 Read the Terms and Conditions and Privacy Policy

Terms and Conditions

Terms of Use

Agreement to Terms of Use

1. These Terms of Use ("Terms of Use") govern your access to and use of services in the Wireless@SGx Application ("App").
2. This App is licensed to and operated by the Info-communications Media Development Authority (hereinafter "IMDA").
3. By accessing and using any part of this App, you unconditionally agree and accept to be legally bound by these Terms of Use. If you do not agree to these Terms of Use, please do not use this App.
4. In case of any violation of these Terms of Use, IMDA reserves the

Accept & Continue

5 Proceed with Device Permissions

Device Permissions

We will require a few permissions to give you a better experience while using this application

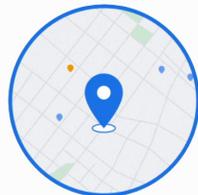
 Device Location to find hotspots near you

Proceed

6 Set Location Preference (While using the app)

Device Permissions

Allow **Wireless@SGx** to access this device's location?



Precise



Approximate

While using the app

Only this time

Don't allow

7 Select Yes for Setup SIM

Device Permissions

Setup SIM

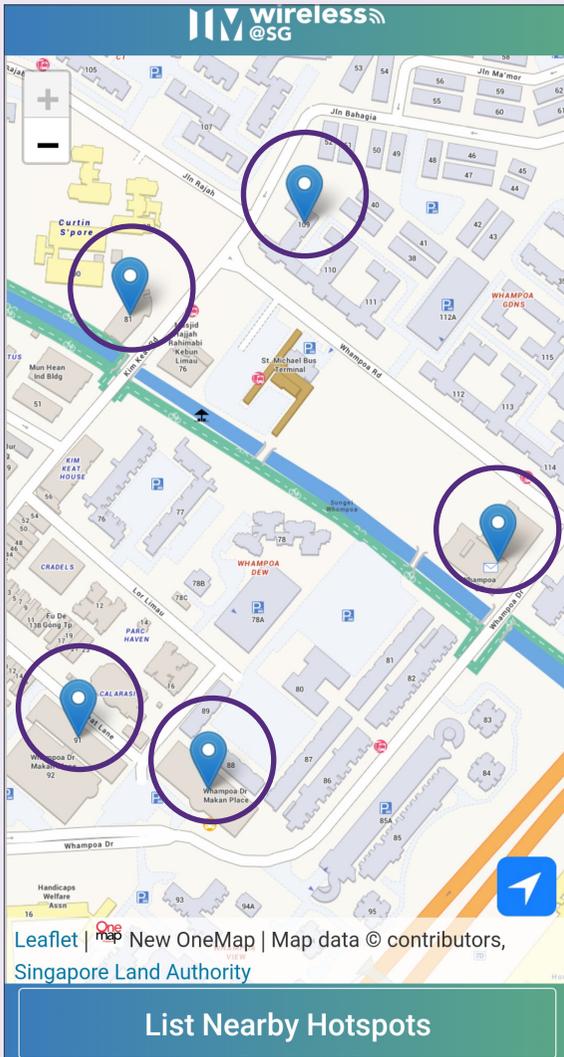
Is this device installed with Singapore SIM Card?

NO

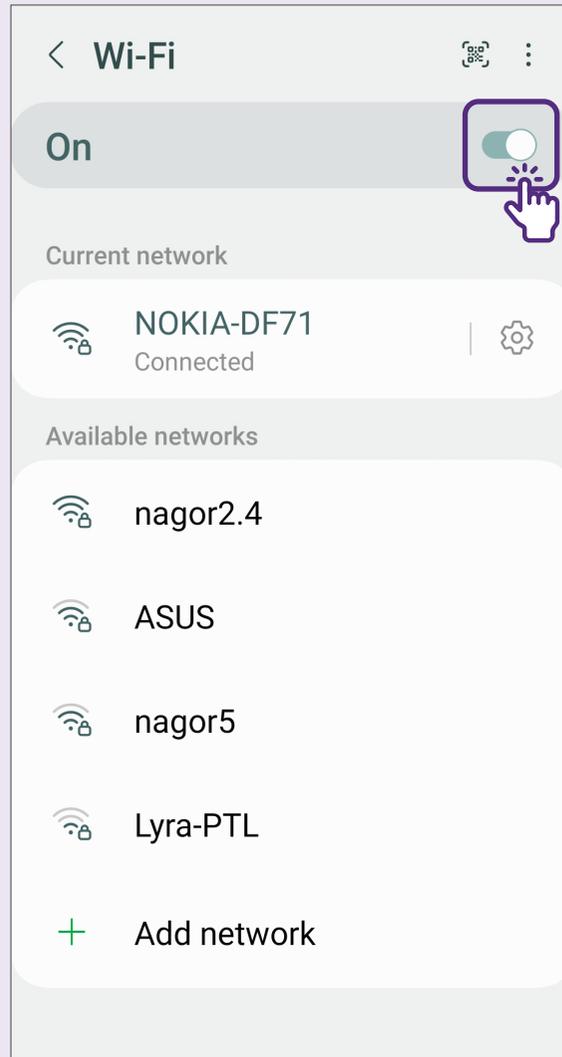
YES

Proceed

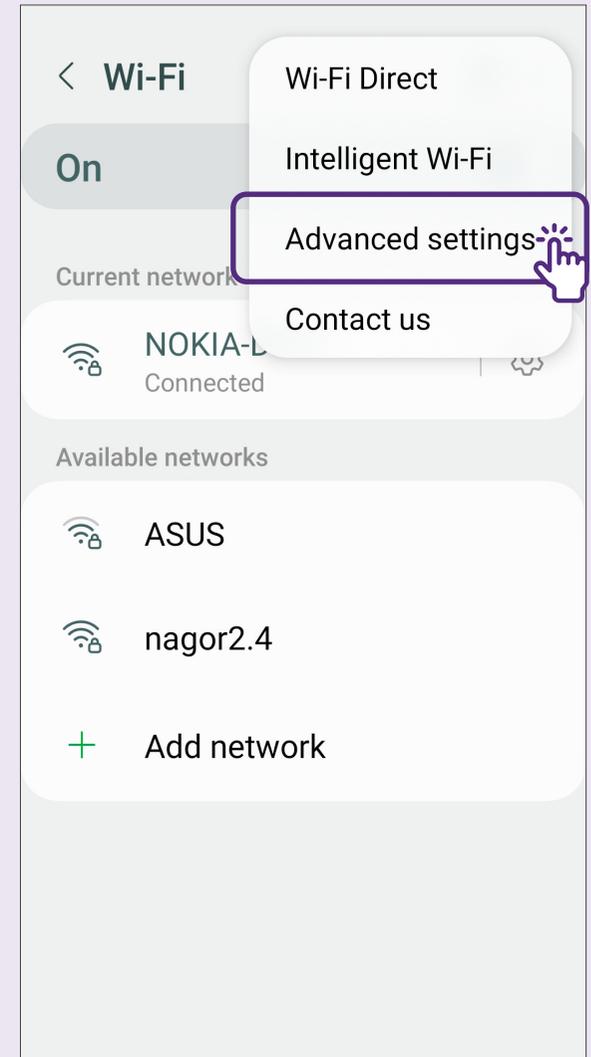
8 Nearby Hotspots



9 Enable Auto-Reconnect



10 Select Advanced settings



11

Select Manage networks

< Advanced settings

Sync with Samsung Cloud Sync turned off

Network settings

Manage networks
Manage your saved Wi-Fi networks. 

Wi-Fi on/off history
View apps that have turned Wi-Fi on or off recently.

Hotspot 2.0
Automatically connect to Hotspot 2.0 Wi-Fi networks.

Install network certificates
Install security certificates from your phone.

12

Manage networks

< Manage networks

TRIO DIGITAL AGENCY 1

TRIO DIGITAL AGENCY 3

TRIO-7507

TRIO-7517

TRIO4

Vasa Hotel Surabaya

VASA-HOTEL

warungsubak@wifi.id

WiFi@NEX

WINGSTOP

Wireless@SGx 

13

Wireless@SGx

<

Wireless@SGx



Sec.. WPA/WPA2/WPA3-Enterprise

Auto reconnect 

View more

Set-up Wireless@SGx Account without Cellular Network

1 Google Play Store



Find and tap "Google Play Store" on your mobile device.

2 Search and Install

Wireless@SGx
Info-communications
Media Development
Authority

3.1★
1K reviews ⓘ

500K+
Downloads

3+
Rated for
3+ ⓘ

Install

About this app →

The App aids the 1-time secure setup to connect to Wireless@SGx network.

3 Set Up Wireless@SGx

Wireless@SGx App

Get Connected to Singapore's largest free Wi-Fi network (App brought to you by IMDA)

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5 Proceed with Device Permissions

Device Permissions

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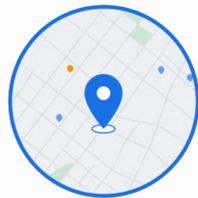
 Device Location to find hotspots near you

Proceed 

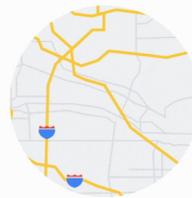
6 Set Location Preference (While using the app)

Device Permissions


Allow **Wireless@SGx** to access this device's location?



Precise



Approximate

While using the app 

Only this time

Don't allow

7 Select No for Setup SIM

Device Permissions

Setup SIM

Is this device installed with Singapore SIM Card?

NO **YES**

Proceed

8 Tap on More

Configured for StarHub SIM
Last Configured on 15 November 2023

- Setup
- Update Content
- FAQs
- Contact Us
- Terms and Conditions
- Privacy Policy

Application ID: 56C594FF-FE5...
Version 3.0.5.1000

News Hotspots Speed Test **More**

9 Tap on Setup

Configured for StarHub SIM
Last Configured on 15 November 2023

- Setup
- Update Content
- FAQs
- Contact Us
- Terms and Conditions
- Privacy Policy

Application ID: 56C594FF-FE5...
Version 3.0.5.1000

News Hotspots Speed Test More

10 Choose Provider

1 Registration 2 Verification 3 Configuration

Your preferred Wireless@SG provider

M Singtel StarHub SIMBA

Your Date of Birth
dd / mm / yyyy

Your Mobile Number
+65

Confirm Mobile Number
+65

Terms & Conditions
 I agree to the terms & conditions.

11

SMS Verification



Enter Your OTP

A verification SMS has been sent to your mobile number at +65 81855459

Enter the OTP in the SMS below to continue

8 9 8 7 6 9

Cancel

Next

Didn't receive OTP?

Resend Code

12

Instructions



Please read the instructions below before clicking "Next".

A popup will appear when configuring the Wireless@SGx network.

Allow suggested Wi-Fi networks?

Wireless@SGx suggested networks.
Device may connect automatically.

No thanks Allow

Click "Allow" to configure your device to connect to Wireless@SGx network.

Note: Clicking on "No thanks" will prevent your device from connecting to Wireless@SGx network.

Next

13

Suggested Networks

Registration Verification Configuration

Configuration

If you clicked "Allow", your device is configured to connect to Wireless@SGx network.

If you clicked "No thanks", your device has been prevented from connecting to Wireless@SGx network.

Click on "Proceed" to get redirected to the Hotspots screen.

Allow suggested Wi-Fi networks?

Wireless@SGx suggested networks.
Device may connect automatically.

No, thanks

Allow

14 Configuration



Configuration

If you clicked "Allow", your device is configured to connect to Wireless@SGx network.

If you clicked "No thanks", your device has been prevented from connecting to Wireless@SGx network.

Click on "Proceed" to get redirected to the Hotspots screen.

Proceed



15 Nearby Hotspots

wireless@SG

Leaflet | map New OneMap | Map data © contributors, Singapore Land Authority

List Nearby Hotspots

Notes

A large, light gray rounded rectangle containing 15 horizontal lines for writing notes.

Notes

A large, light gray rounded rectangle containing 18 horizontal lines for writing notes.

**For more information and
to find your nearest SG
Digital community hubs:**

IMDA Contact Centre

+65 6377 3800
info@imda.gov.sg

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