

# Cellular Network and Wi-Fi Wireless@SGx (Android)

Scan the QR code below  
to learn more about Set up and  
Use Smart Devices competency:



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# Introduction

The Digital Skills for Life (DSL) guide is a collection of booklets that is designed to help you learn essential digital skills for daily living. It offers step-by-step instructions and quick tips that empowers you to navigate the digital landscape confidently and safely.

It is designed for anyone who wants to pick up essential digital skills for daily living.

The DSL skills are grouped into 5 competency areas as shown in the diagram.

## Learning Outcomes:

This guidebook focuses on the 'Set up and Use Smart Devices' competency, where you will learn:

- Register for public Wi-Fi.
- Know the vulnerabilities and risks associated with the Internet.

**DSL**

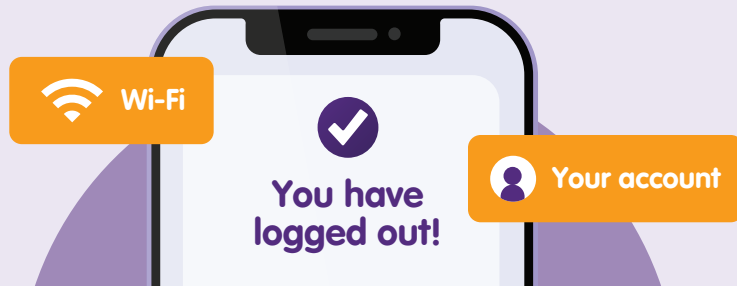


The guidebook is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.



## Cyber Security Tips

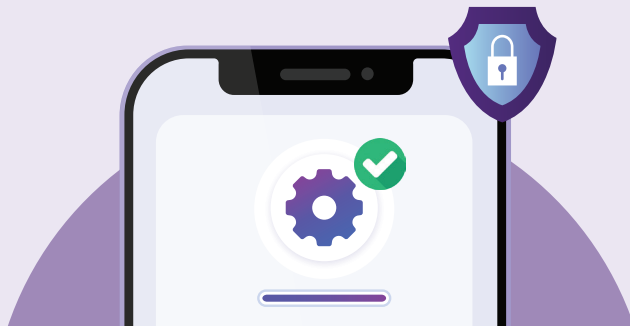
To stay safe while using Wi-Fi, please keep to the following:



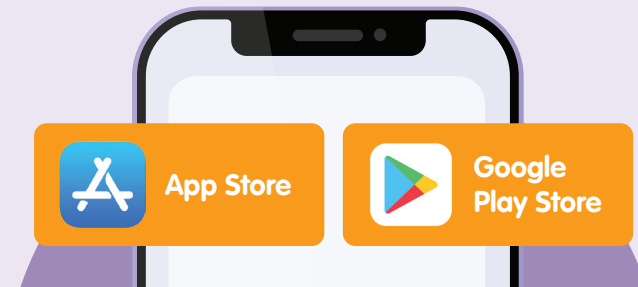
Log out of the Wi-Fi connection or accounts after use.



Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

# Cellular Network and their icons

## 1 Networks

The different networks from your telco carrier.

**3G / 4G / 5G**

Cellular network signal strength.

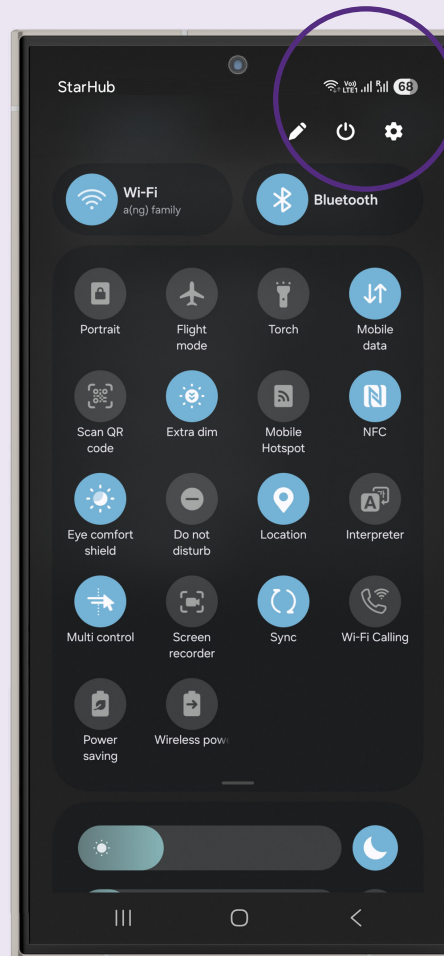


## 2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.



## 3 Status Bar Location



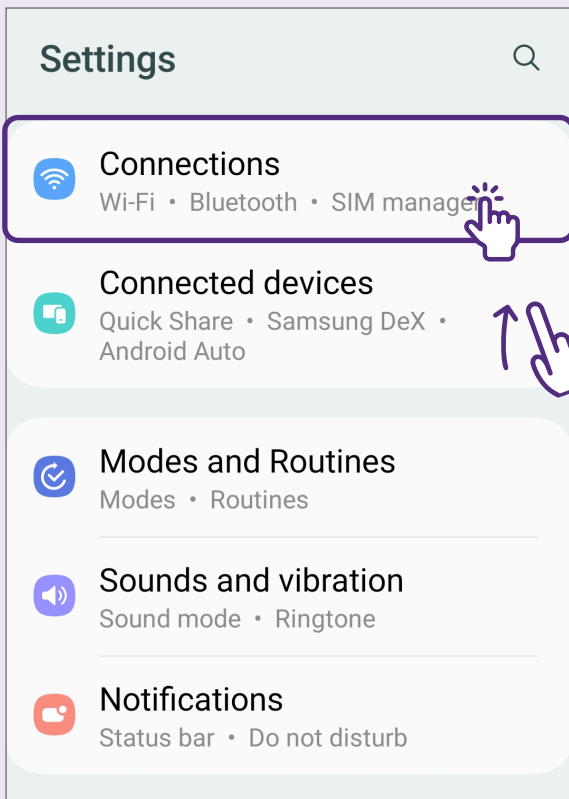
# Connect to and Disconnect from a Cellular Network

## 1 Select Settings

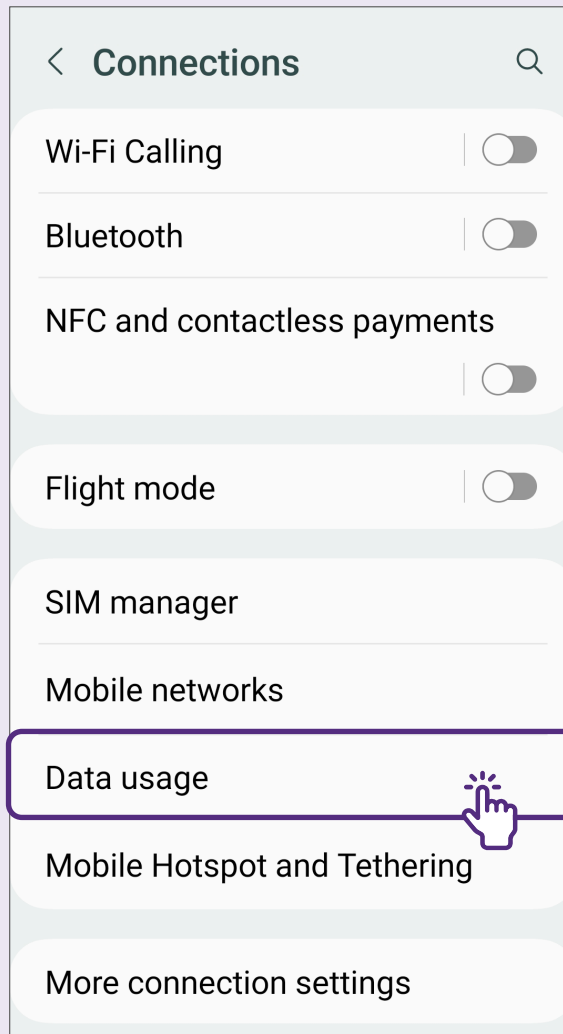


Find and tap the "Settings" icon.

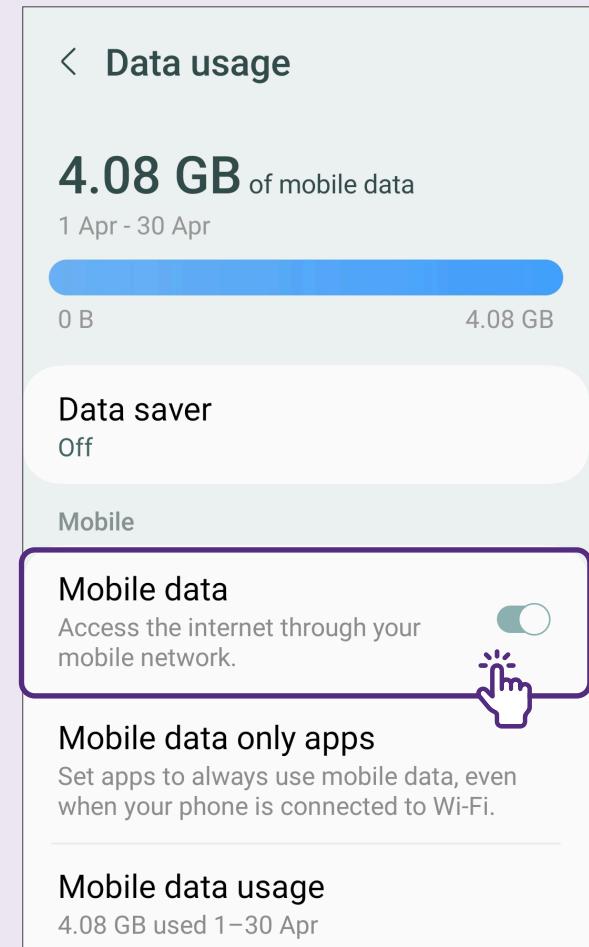
## 2 Select Connections



## 3 Select Data usage



## 4 Select Mobile data



**Turn on:** Green  
**Turn off:** Grey

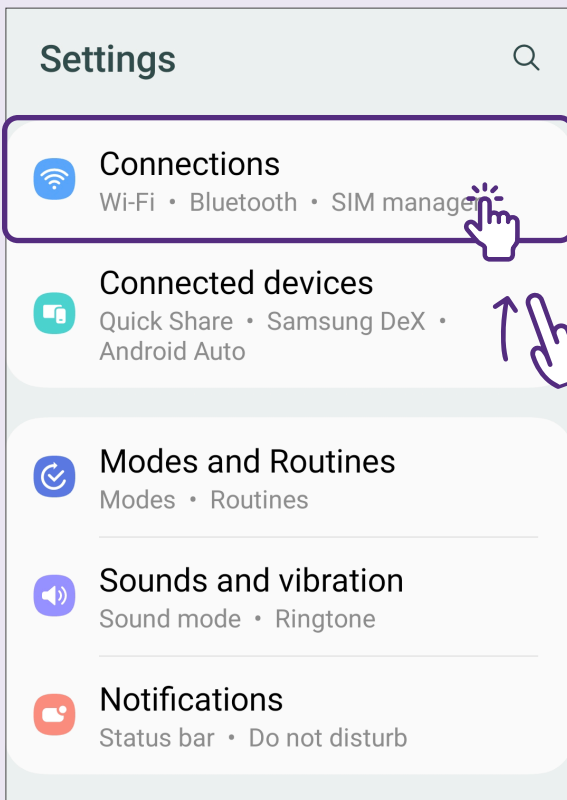
# Connect to and Disconnect from a Wi-Fi

## 1 Select Settings

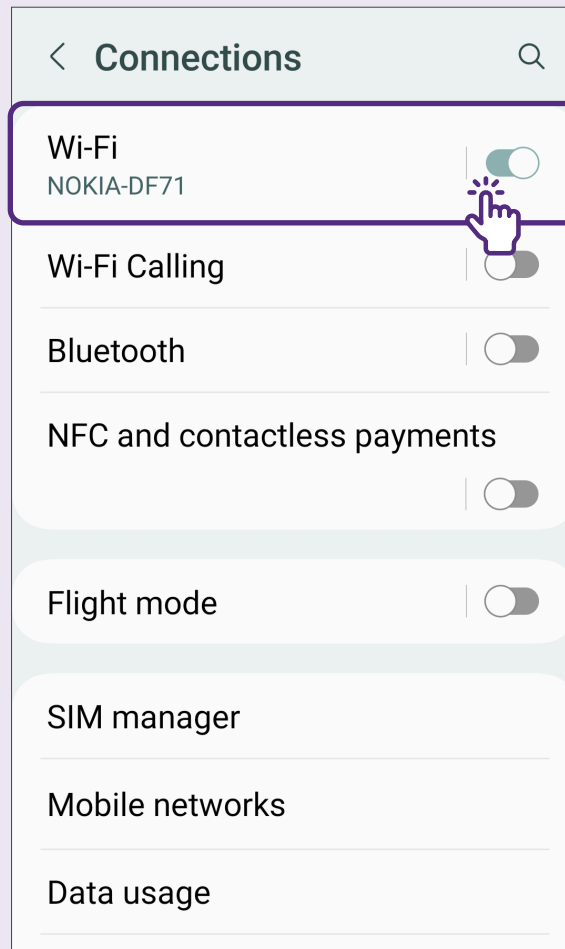


Find and tap the "Settings" icon.

## 2 Select Connections

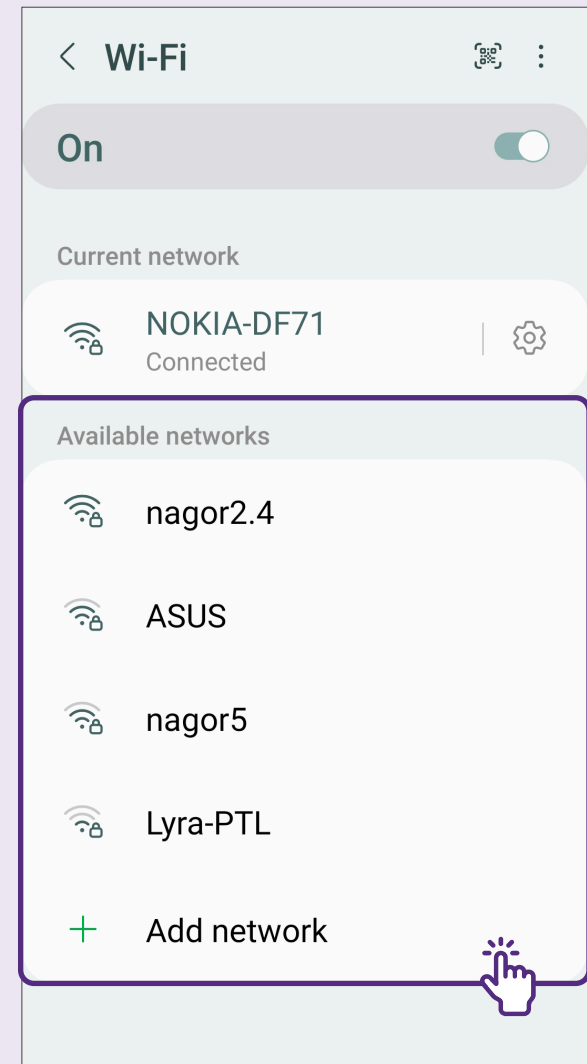


## 3 Select Wi-Fi

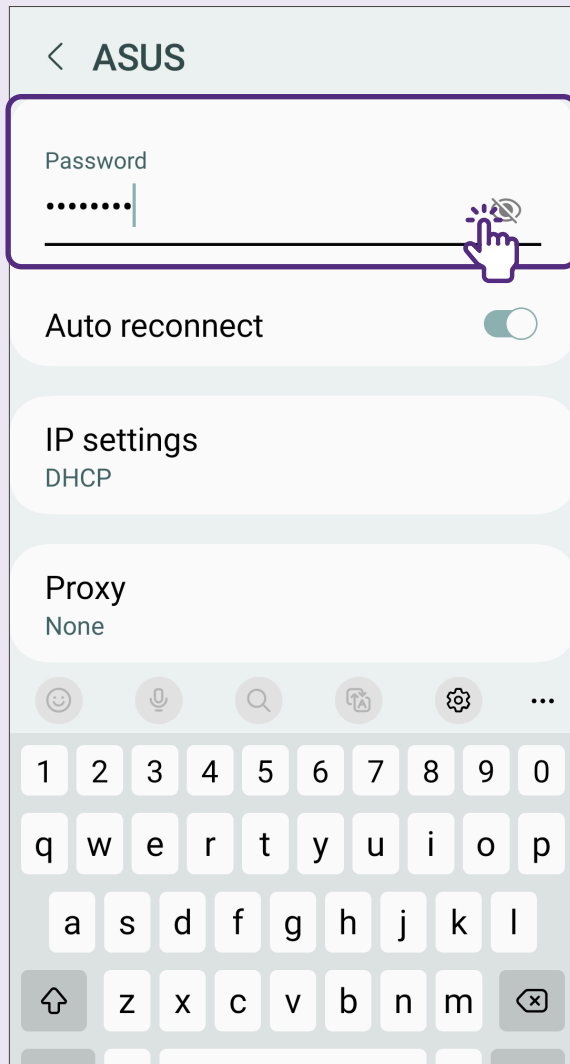


**Turn on:** Green  
**Turn off:** Grey

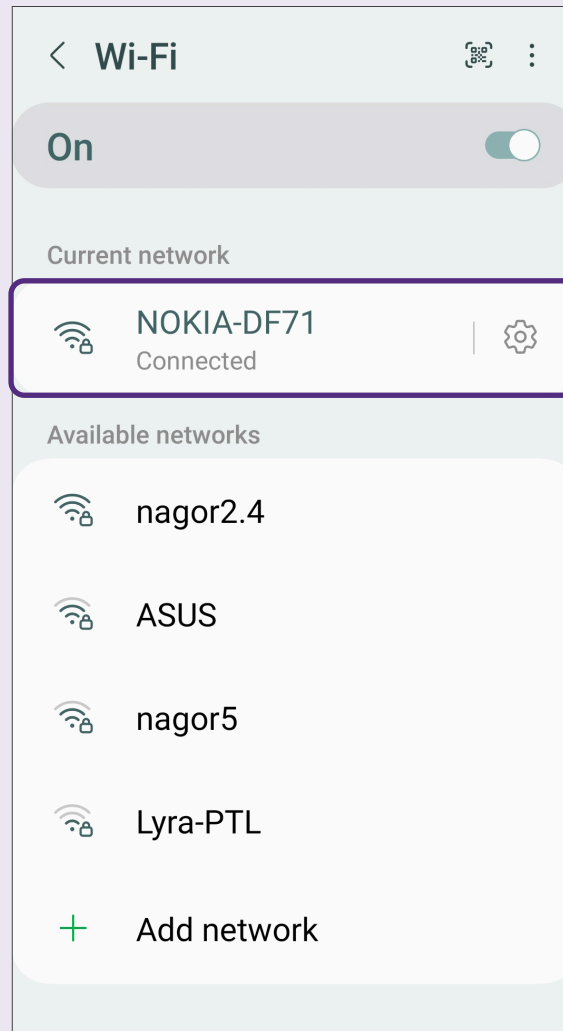
## 4 Choose Wi-Fi Network



## 5 Enter Wi-Fi Password



## 6 Successfully Connected to Wi-Fi



# Set-up Wireless@SGx Account with Cellular Network

For Android mobile device with local SIM cards.

## 1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

## 2 Tap on Device with local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

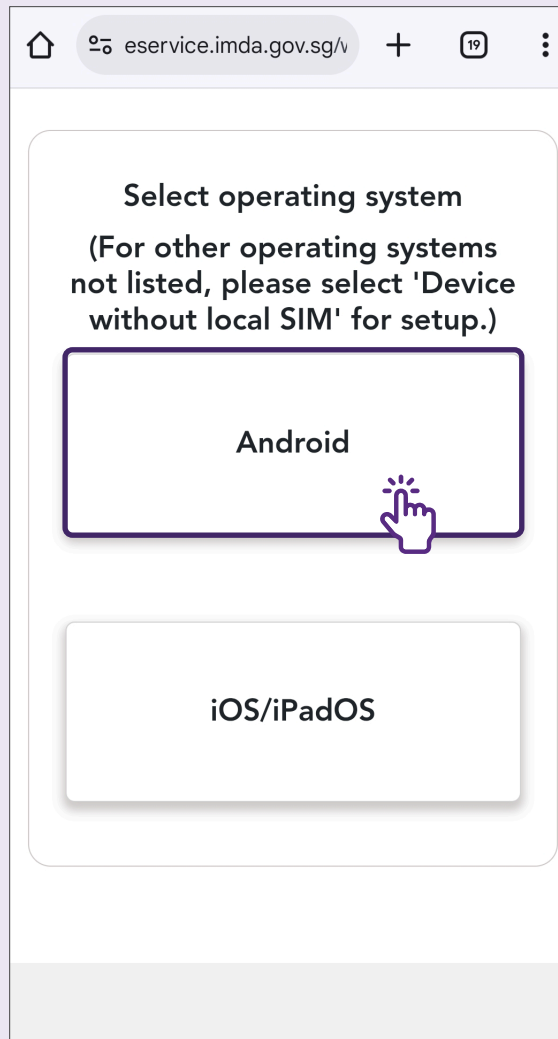
Device with local SIM



Device without local SIM



## 3 Select Operating System



## 4 Accept Terms of Use

### Terms and Conditions of Use for Wireless@SGx Portal

#### General

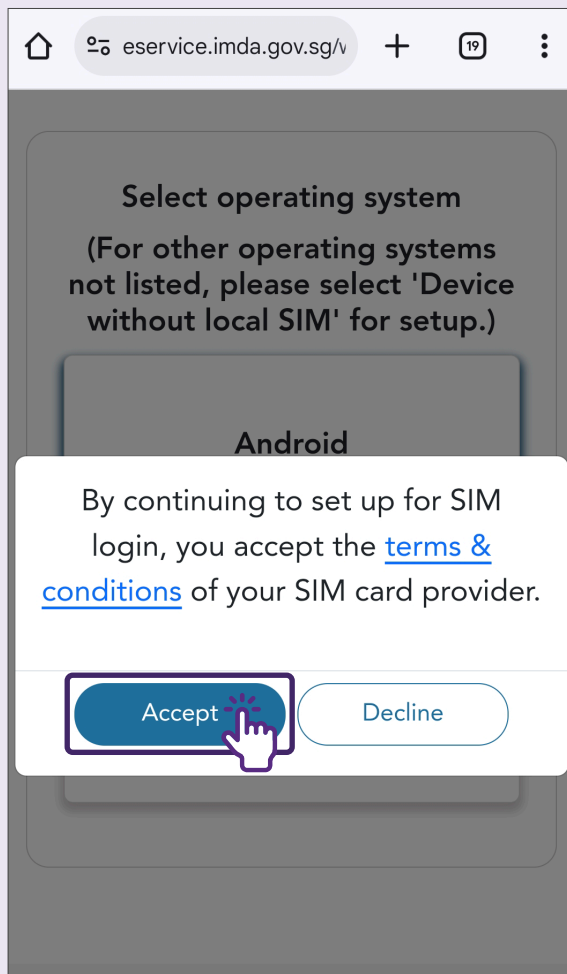
1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

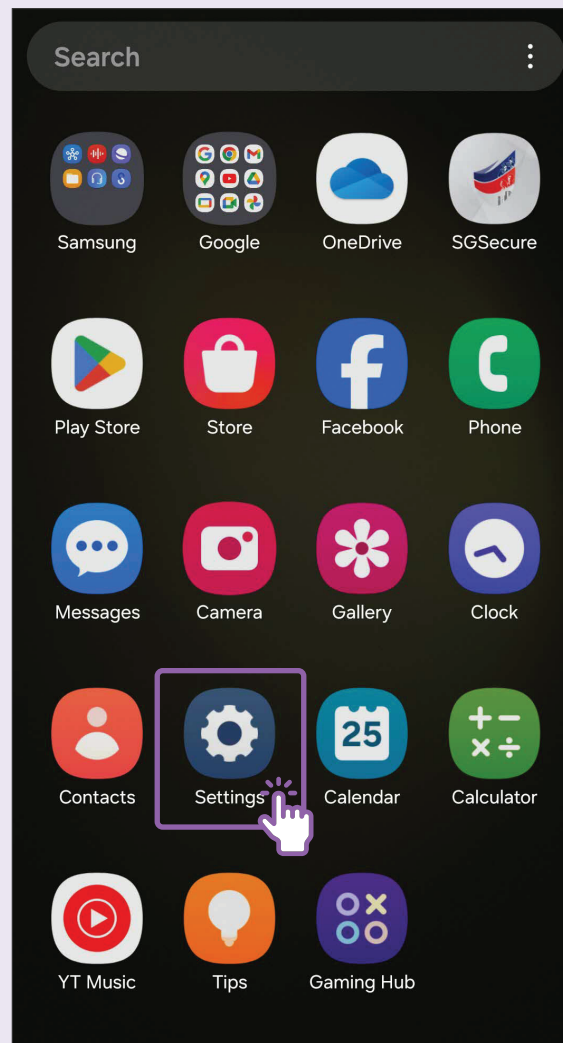
Accept

Decline

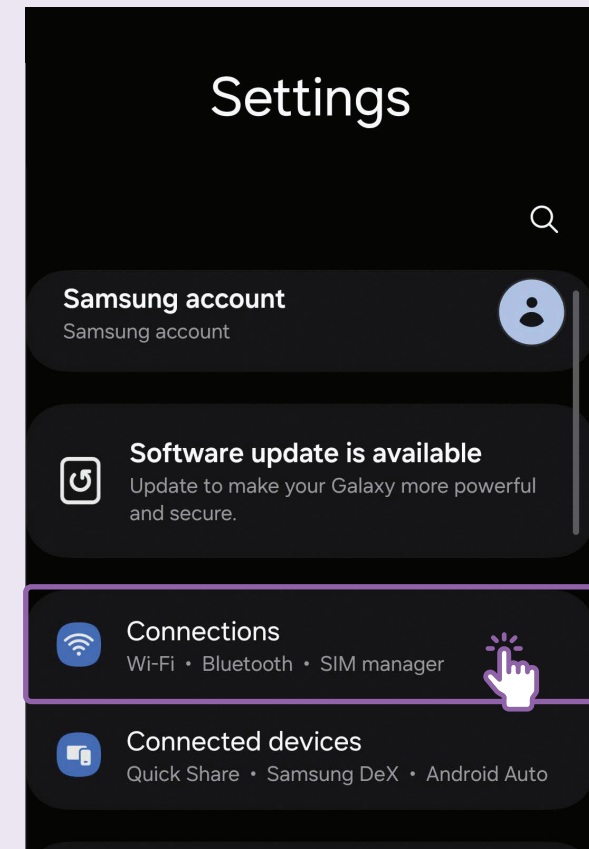
**5 Accept the Terms & Conditions of your SIM card provider**



**6 Go to Settings**



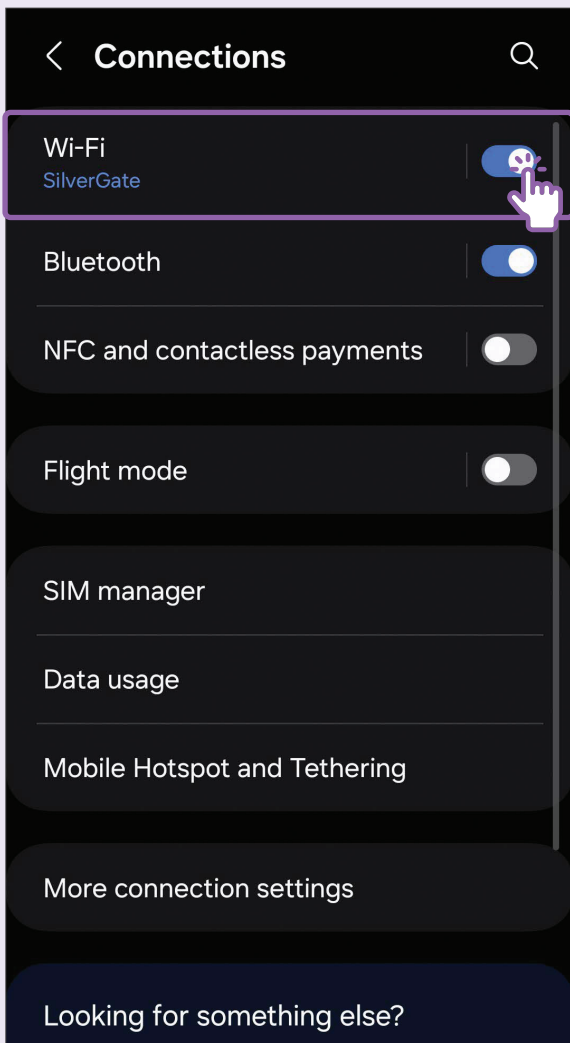
**7 Tap on Connections**



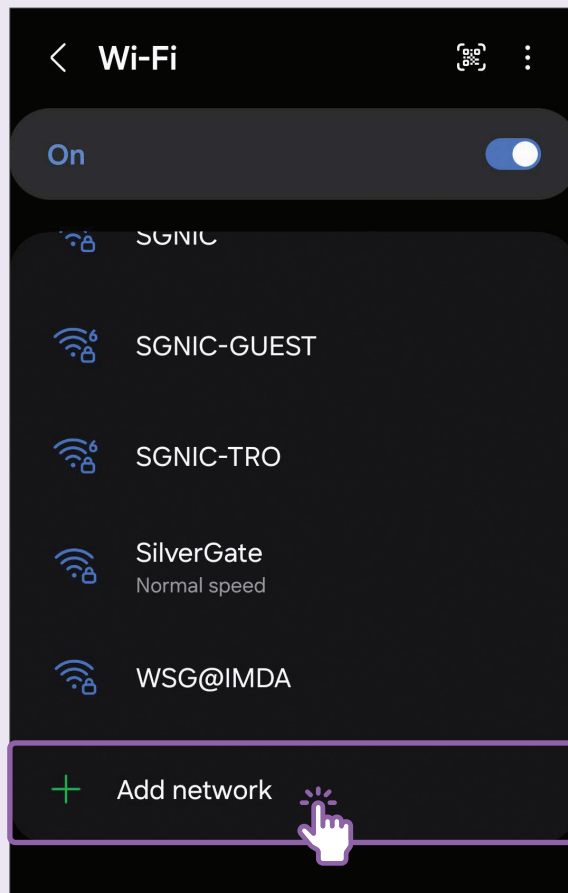
Go to **“Connections”** or **“Network & Internet”**.

\*The above step is generic and may differ depending on device model used.

### 8 Go to Wi-Fi Settings

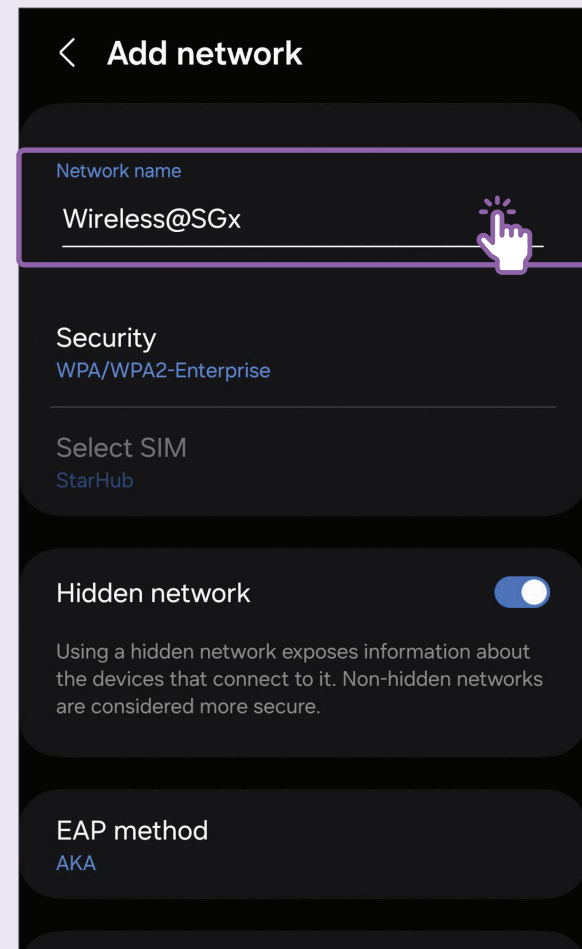


### 9 Add Network



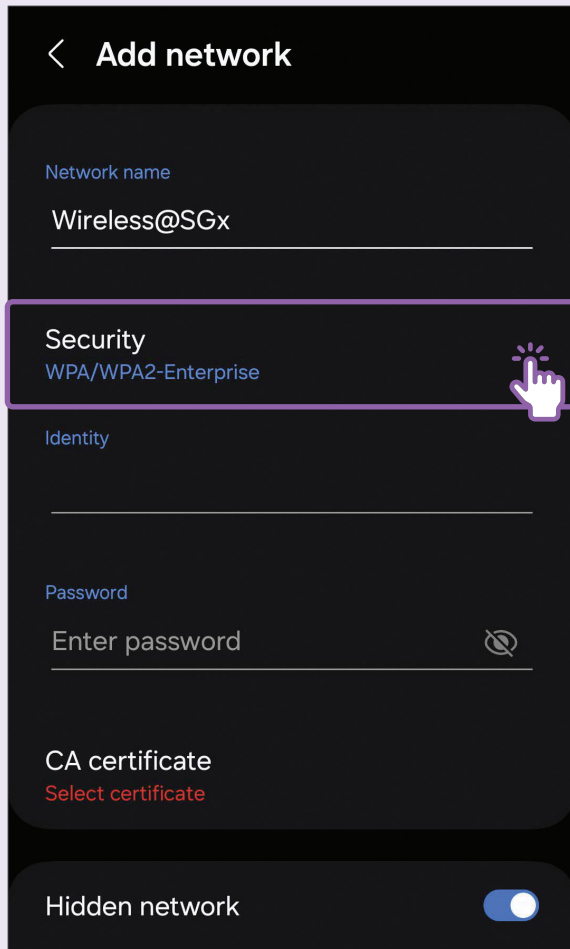
Search for **“Wireless@SGx”** or **“Add network”** if Wireless@SGx network is not within vicinity.

### 10 Add Network Name



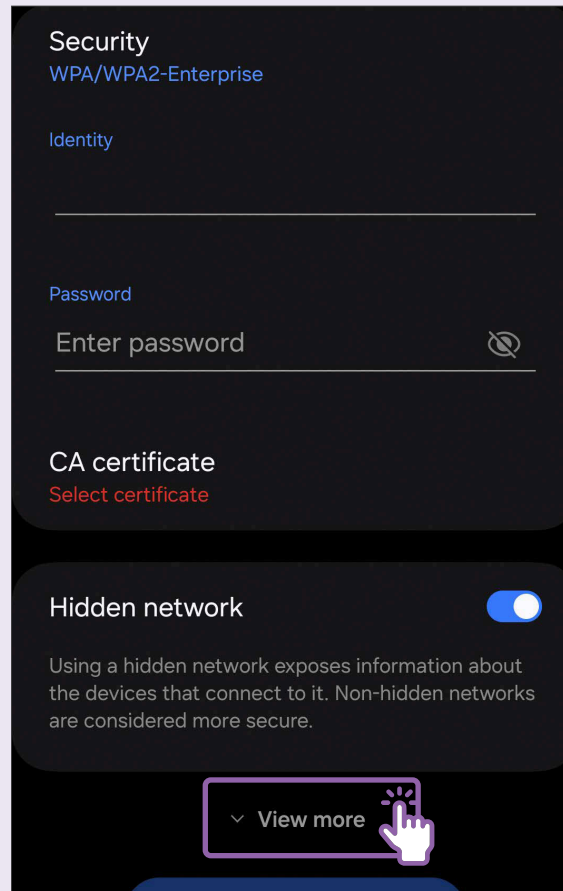
Under Network name, enter **“Wireless@SGx”**.

## 11 Select Security Type



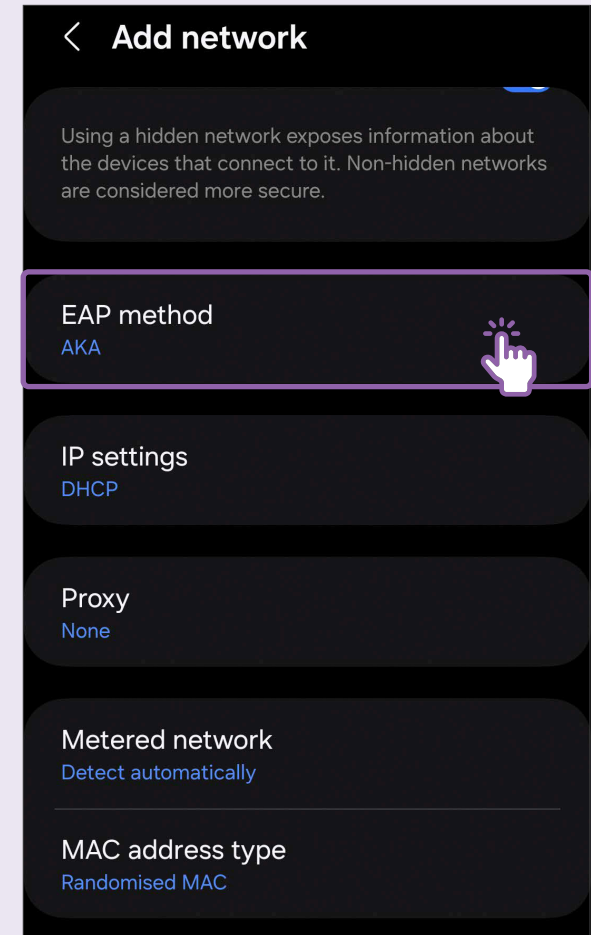
Under Security, select **“WPA/WPA2/WPA3-Enterprise”**.

## 12 Tap on View More



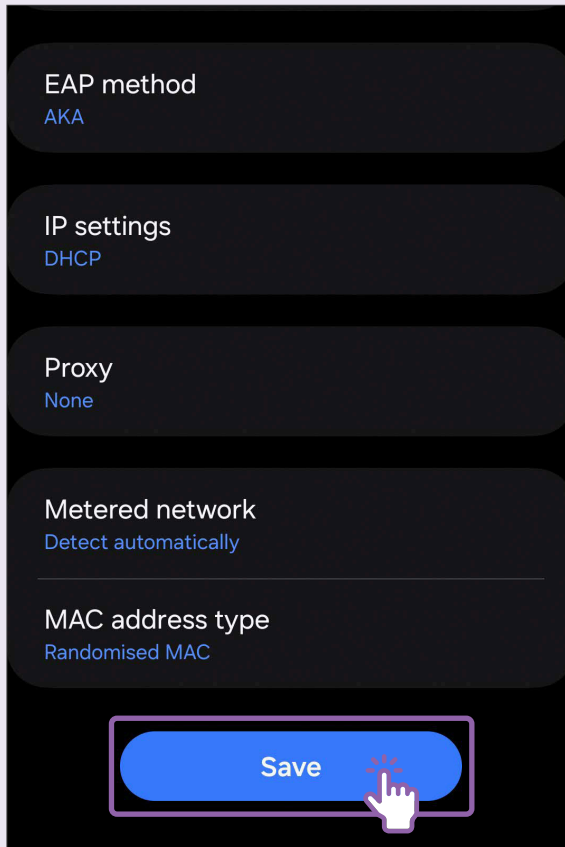
Go to **“View More”**.  
\*The above step is generic and may differ depending on device model used.

## 13 Select EAP Method



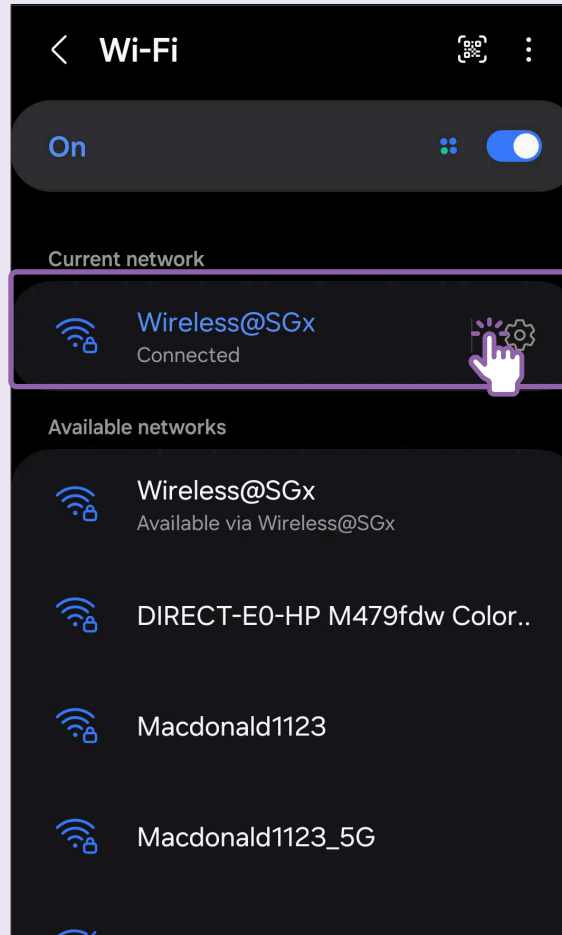
Under EAP method, select **“AKA”**.

## 14 Tap on Save or Connect



Tap **“Save”** or **“Connect”** to connect to Wireless@SGx network.  
\*Steps to access saved Wi-Fi networks can vary by phones.

## 15 Connect to Wireless@SGx and Happy Surfing!



Enjoy seamless connection to **“Wireless@SGx”**.

# Set-up Wireless@SGx Account without Cellular Network

For Android mobile device without local SIM cards.

## 1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

## 2 Tap on Device without local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

Device with local SIM

Device without local SIM

## 3 Select Operating System

Select operating system

Android/ChromeOS & Other Operating Systems

iOS/iPadOS/MacOS

Windows

## 4 Select Profile

eservice.imda.gov.sg/v

Select one of the options below

Create Profile

Reset Profile

Tap on **“Create Profile”** if you are a new user.

## 5 Accept Terms of Use

### Terms and Conditions of Use for Wireless@SGx Portal

#### General

1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

Accept

Decline

## 6 Choose Any Provider

Home

/ Wireless@SGx Profile Setup for devices without local SIM cards

### Wireless@SGx Profile Setup for devices without local SIM cards

1 Registration

2 Verification

3 Configuration

#### Set up for devices without local SIM cards (Android/ChromeOS & Other Operating Systems)

\* Choose a Provider



\* Date of Birth

DD/MM/YYYY

## 7 Enter Personal Details

1 Registration

2 Verification

3 Configuration

#### Set up for devices without local SIM cards (Android/ChromeOS & Other Operating Systems)

\* Choose a Provider



\* Date of Birth

10/07/2000

\* Mobile Number

+65 8888888

\* Confirm Mobile Number

+65 8888888

## 8 Agree to the Terms and Conditions

+65 8888888

I agree to the [terms and conditions](#)

\* Captcha

dbe2c

dbe2c

Next Cancel

For security purpose, your Wireless@SG account will be valid for 1 year. You will be prompted via SMS to re-validate your account via the setup above when you login with an expired account. Kindly note that the Wireless@SG account will be issued by the corresponding provider selected above.

Check the box, enter the captcha and tap **"Next"** to continue.

## 9 Verify your Mobile Number

Registration

2 Verification

3 Configuration

### SMS One-Time Password(OTP)

A verification SMS has been sent to your mobile at +6588888888. Enter the 6-digit SMS OTP in the text box below.

307879

21

Next Cancel

Enter the SMS One-Time Password and click **"Next"**.

## 10 Copy Username

### For Android / ChromeOS / Other Operating Systems

Username/Identity

essa-MBJ03Rf54

Copy

Password

\*\*\*\*\*

Show Copy

Provider's Domain name

rinoa.mln et.com.sg

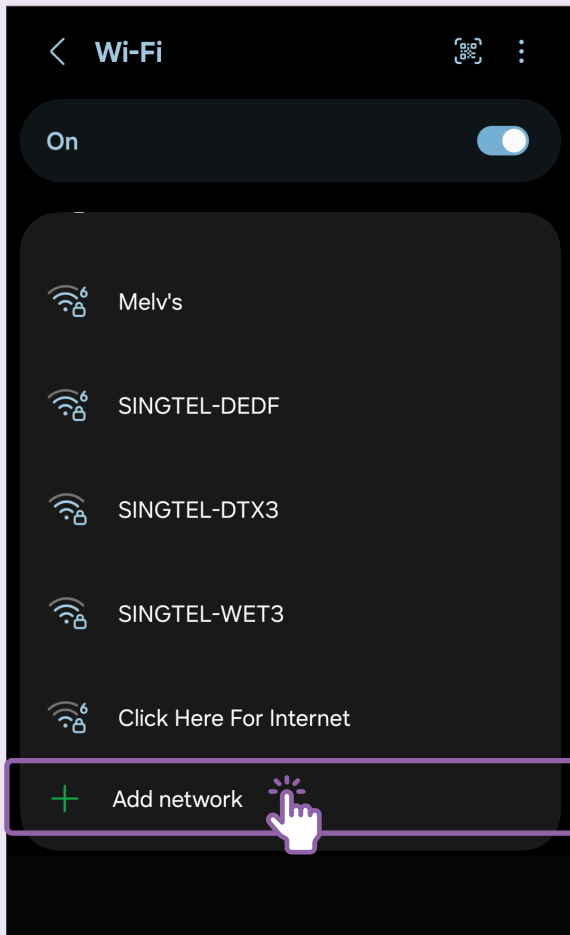
Copy

Refer to guide below to complete setup. For other operating systems, please refer to your device's user manual.

Android Guide

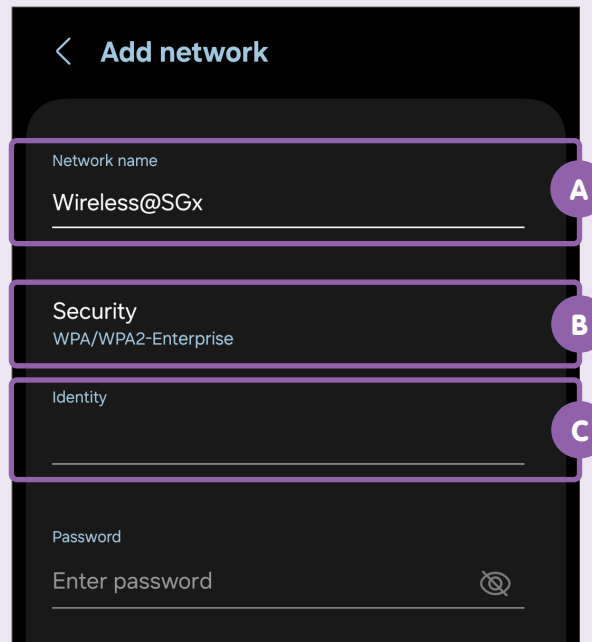
ChromeOS Guide

## 11 Add Network



Switch to WiFi Settings and search for Wireless@SGx or **“Add network”**.

## 12 Enter Username

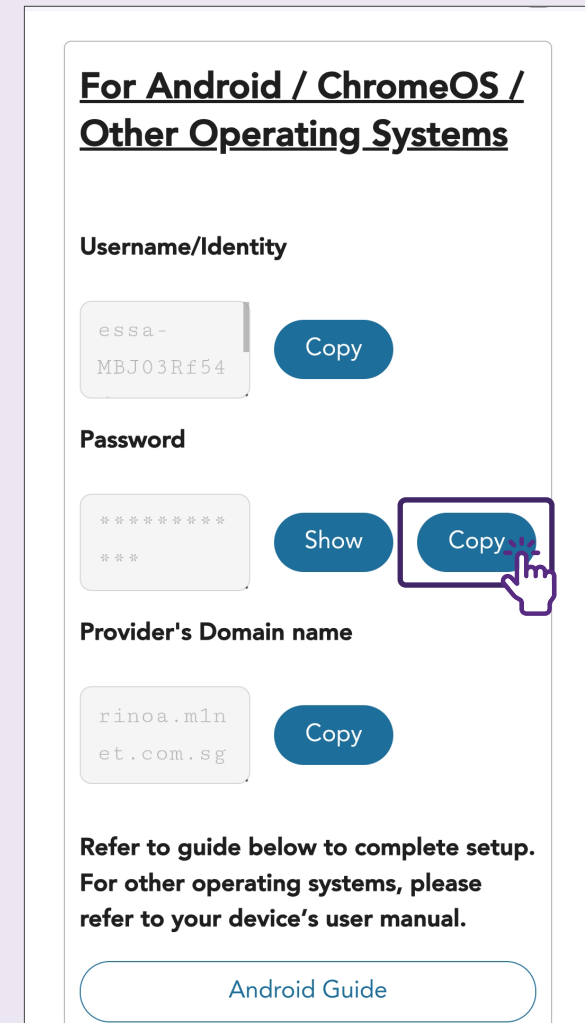


**A** Enter Network name: **“Wireless@SGx”**.

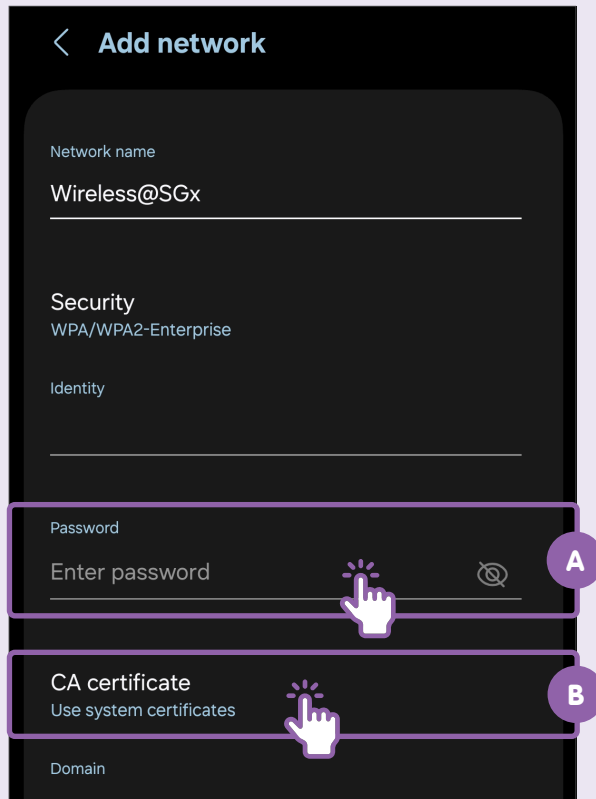
**B** Under Security, select **“WPA/WPA2/WPA3-Enterprise”**.

**C** Under Identity, paste your **“Username”**.

## 13 Copy Password



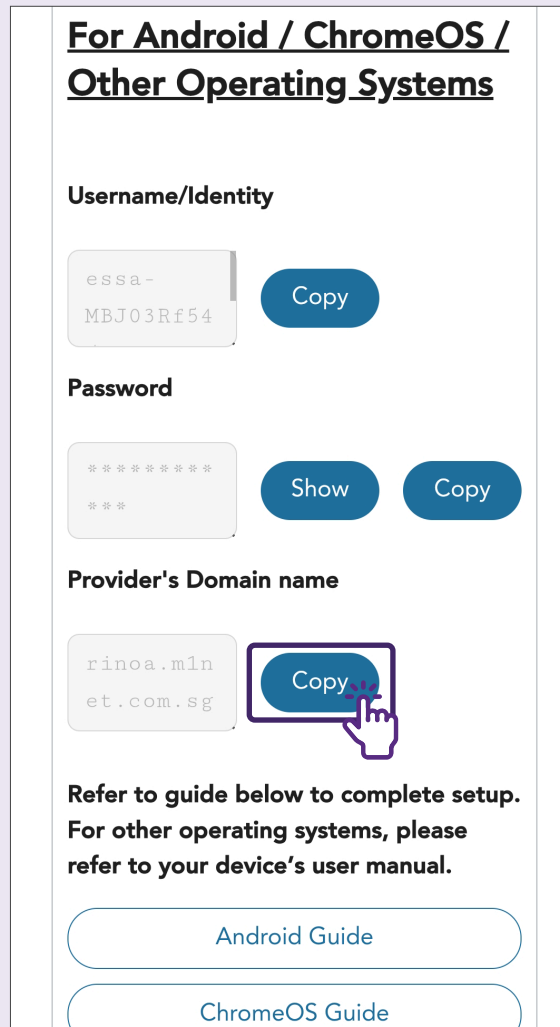
## 14 Enter Password



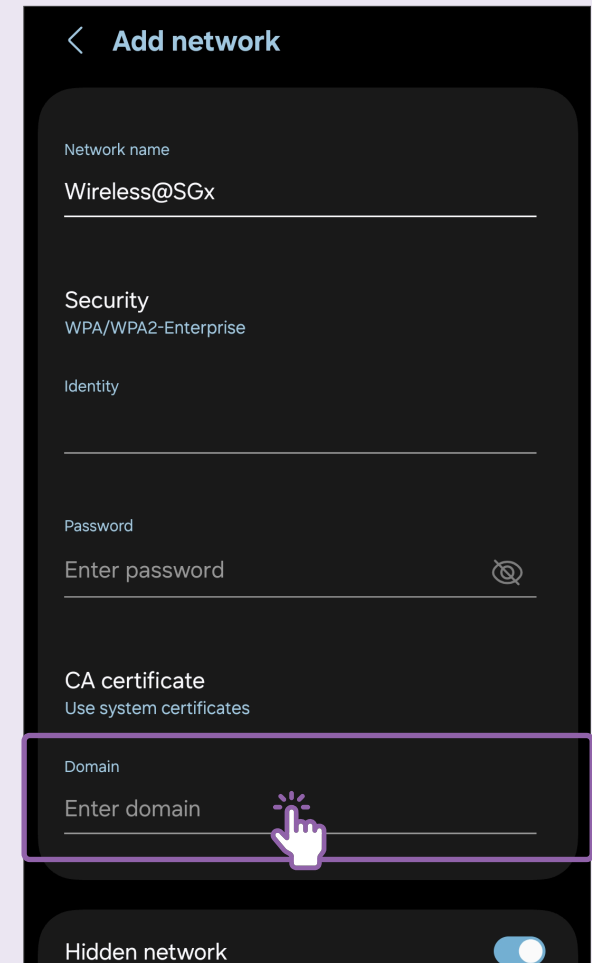
**A** Under Password, paste the **"Password"**.

**B** Under CA certificate, select **"Use system certificates"**.

## 15 Copy Provider's Domain Name



## 16 Enter Domain



Paste provider's domain's name.



**For more information and  
to find your nearest SG  
Digital community hubs:**

**IMDA Contact Centre**

**Hotline:** +65 6377 3800

**Feedback:** [go.gov.sg/imda-feedback](https://go.gov.sg/imda-feedback)

**Website:** [digitalforlife.gov.sg](https://digitalforlife.gov.sg)



**Scan QR code to  
visit the Digital for  
Life Portal.**

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