

Cellular Network and Wi-Fi Wireless@SGx (iOS)

Scan the QR code below
to learn more about Set up and
Use Smart Devices competency:



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Introduction

The Digital Skills for Life (DSL) guide is a collection of booklets that is designed to help you learn essential digital skills for daily living. It offers step-by-step instructions and quick tips that empowers you to navigate the digital landscape confidently and safely.

It is designed for anyone who wants to pick up essential digital skills for daily living.

The DSL skills are grouped into 5 competency areas as shown in the diagram.

Learning Outcomes:

This guidebook focuses on the 'Set up and Use Smart Devices' competency, where you will learn:

- Register for public Wi-Fi.
- Know the vulnerabilities and risks associated with the Internet.

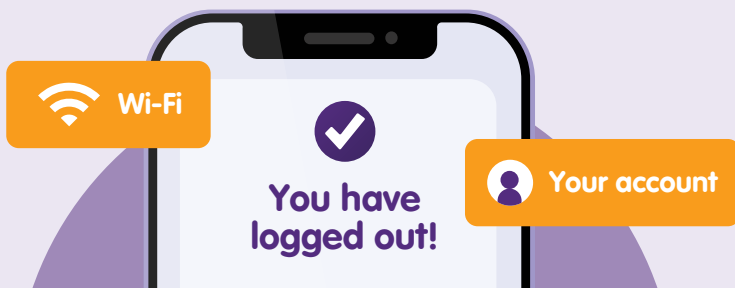
DSL



The guidebook is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.

Cyber Security Tips

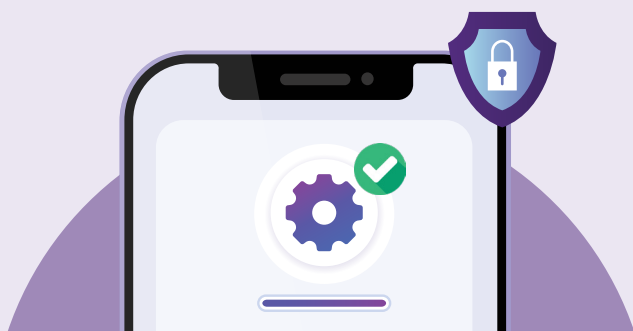
To stay safe while using Wi-Fi, please keep to the following:



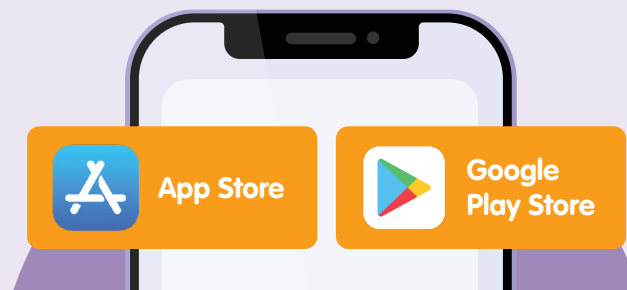
Log out of the Wi-Fi connection or accounts after use.



Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

Cellular Network and their icons

1 Networks

The different networks from your telco carrier.

3G / 4G / 5G

Cellular network signal strength.



2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.



3 Status Bar Location



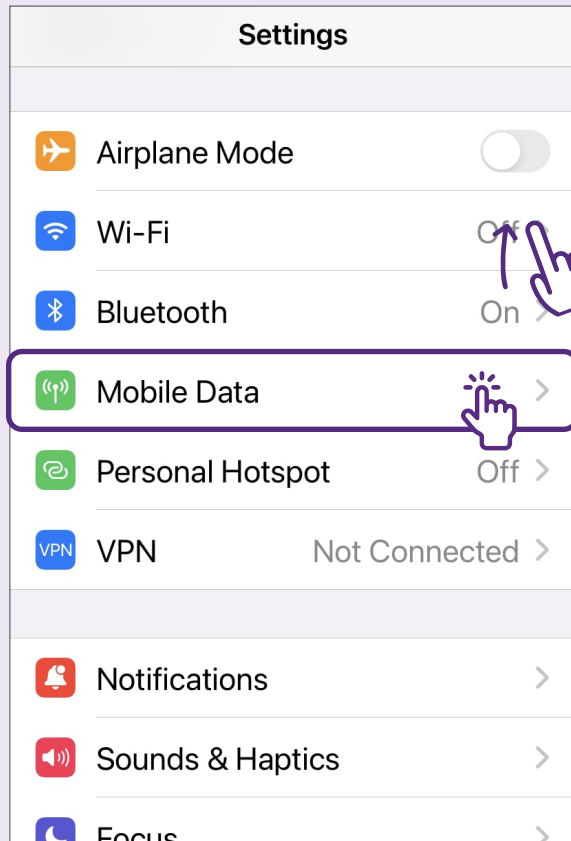
Connect to and Disconnect from a Cellular Network

1 Select Settings

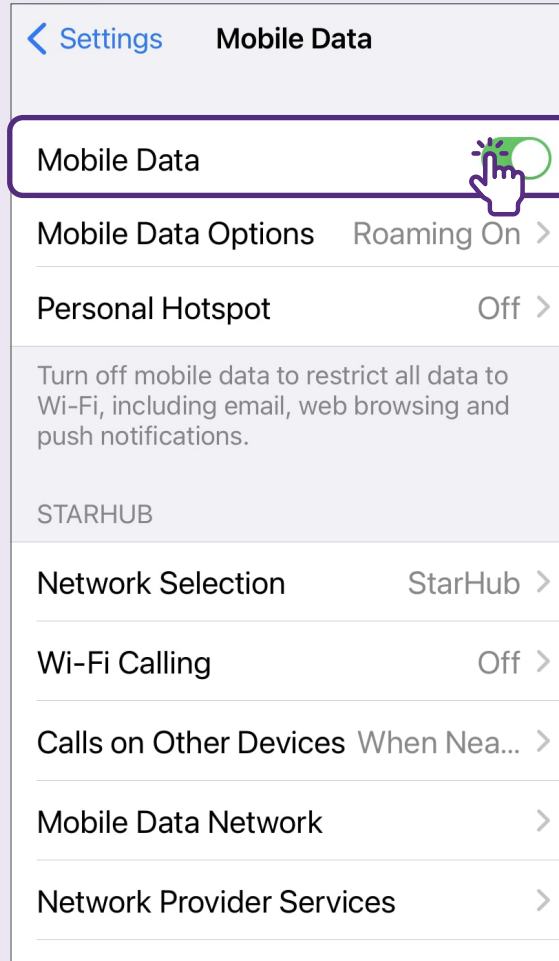


Find and tap the
"Settings" icon.

2 Select Mobile Data



3 Connect to Mobile Data



Turn on: Green

Turn off: Grey

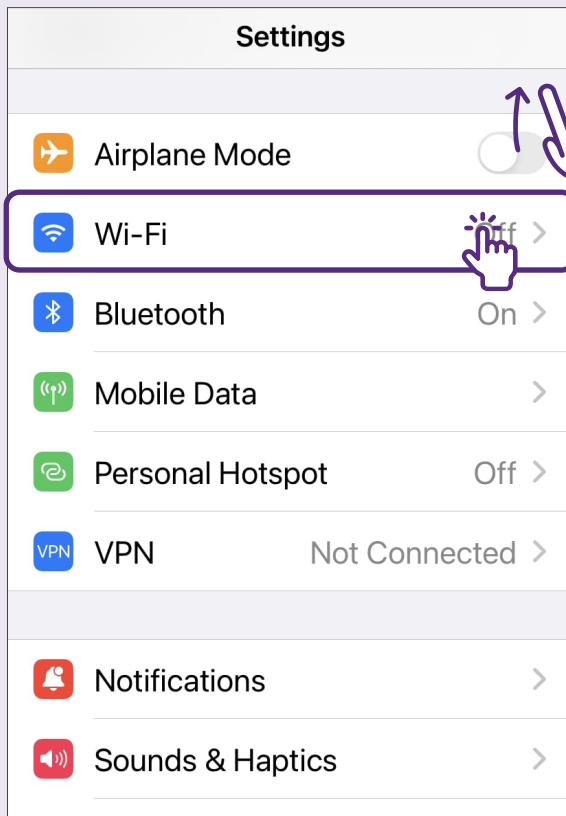
Connect to and Disconnect from a Wi-Fi

1 Select Settings

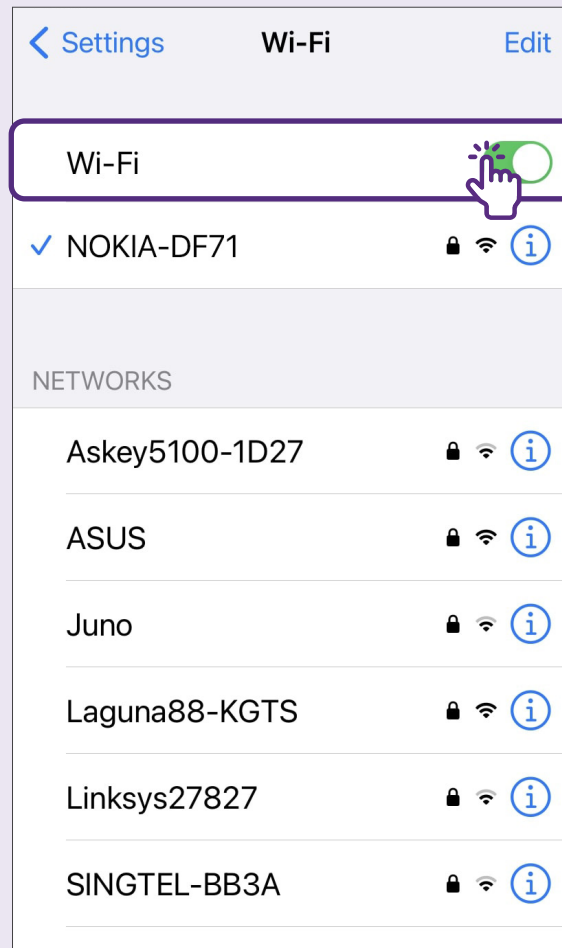


Find and tap the "Settings" icon.

2 Select Wi-Fi

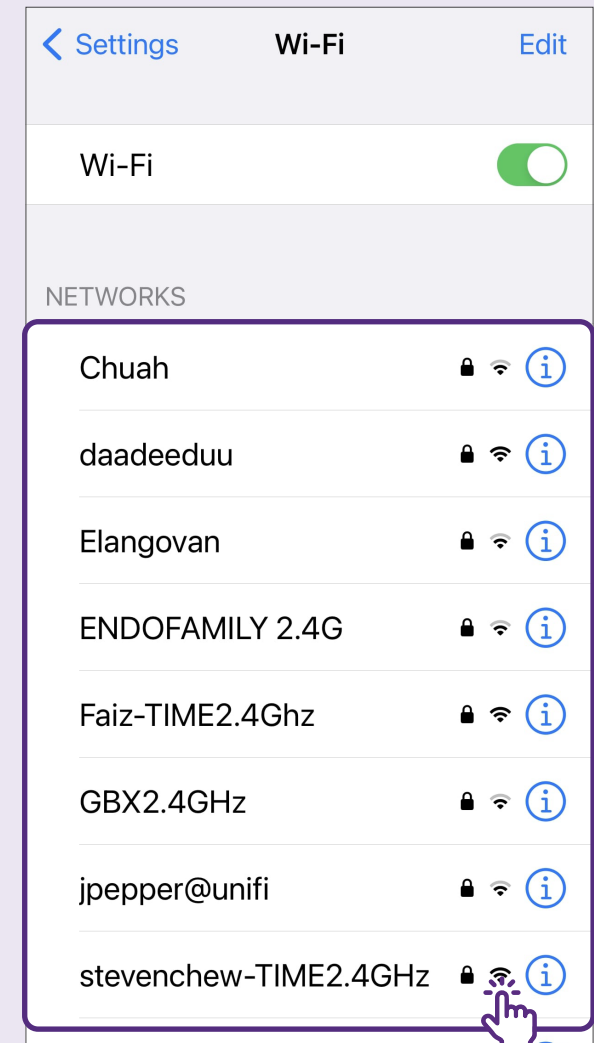


3 Connect to Wi-Fi



Turn on: Green
Turn off: Grey

4 Choose Wi-Fi Network



5 Enter Wi-Fi Password

Cancel Enter Password Join

Password

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

Done

Passwords

q w e r t y u i o p

a s d f g h j k l

z x c v b n m

123 space go

🗿 🎤

6 Join Wi-Fi Network

Cancel Enter Password Join

Password

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

7 Successfully Connected to Wi-Fi

< Settings Wi-Fi Edit

Wi-Fi

✓ stevenchew-TIME5GHz

MY NETWORKS

stevenchew-TIME2.4GHz

OTHER NETWORKS

B13A17

daadeeduu

Elangovan

Faiz-TIME2.4Ghz

GRX2.4GHz

Set-up Wireless@SGx Account with Cellular Network

For iOS mobile device with local SIM cards.

1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

2 Tap on Device with local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

Device with local SIM

Device without local SIM

3 Tap on iOS/iPadOS

Select operating system
(For other operating systems not listed, please select 'Device without local SIM' for setup.)

Android

iOS/iPadOS

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

4 Read the Terms of Use

Terms and Conditions of Use for Wireless@SGx Portal

General

1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

Accept

Decline

5 Read Terms and Conditions

Close eservice.imda.gov.sg

Select operating system
(For other operating systems not listed, please select 'Device without local SIM' for setup.)

Android

By continuing to set up for SIM login, you accept the [terms & conditions](#) of your SIM card provider.

Accept Decline

Wireless@SG on IMDA Website

6 Download Wi-Fi Profile

eservice.imda.gov.sg

Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

Download Wireless@SGx Wi-Fi Profile

After Profile downloaded, follow steps below to install Wi-Fi Profile

- 1) Go to 'Settings'
- 2) Select 'VPN & Device Management'
- 3) Select "Wireless@SGx" profile listed under 'DOWNLOADED PROFILE'
- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

Refer below for the complete setup guide.

iOS/iPadOS Guide

7 Allow Access to Settings

Close eservice.imda.gov.sg

Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

Download Wireless@SGx Wi-Fi Profile

After Profile downloaded, follow steps below to install Wi-Fi Profile

"eservice.imda.gov.sg" is trying to download a configuration profile. Do you want to allow this?

Ignore Allow

- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

Refer below for the complete setup guide.

iOS/iPadOS Guide

8 Profile Downloaded

Close eservice.imda.gov.sg

Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

Download Wireless@SGx Wi-Fi Profile

After Profile downloaded, follow steps below

Profile Downloaded

Review the profile in the Settings app if you want to install it.

Close

- 1) Go to Settings
- 2) Select 'Wi-Fi'
- 3) Select 'Personal Hotspot'
- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

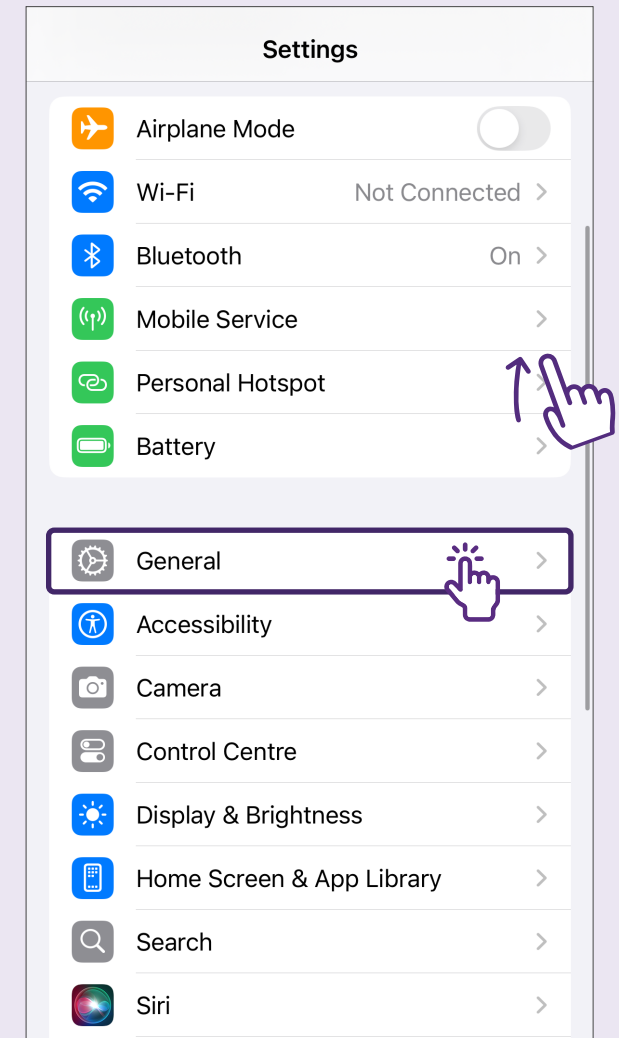
Refer below for the complete setup guide.

iOS/iPadOS Guide

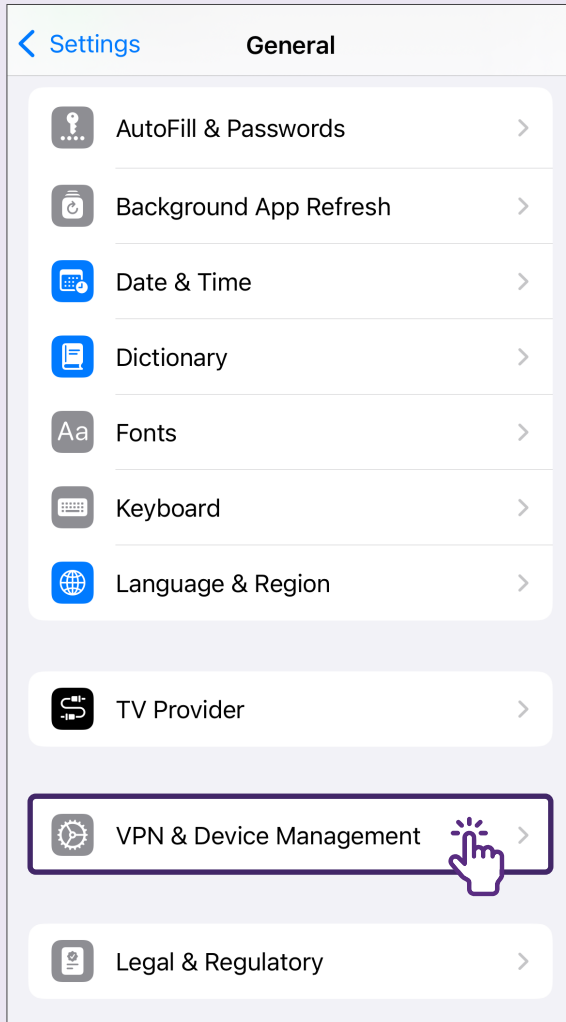
9 Go to Settings



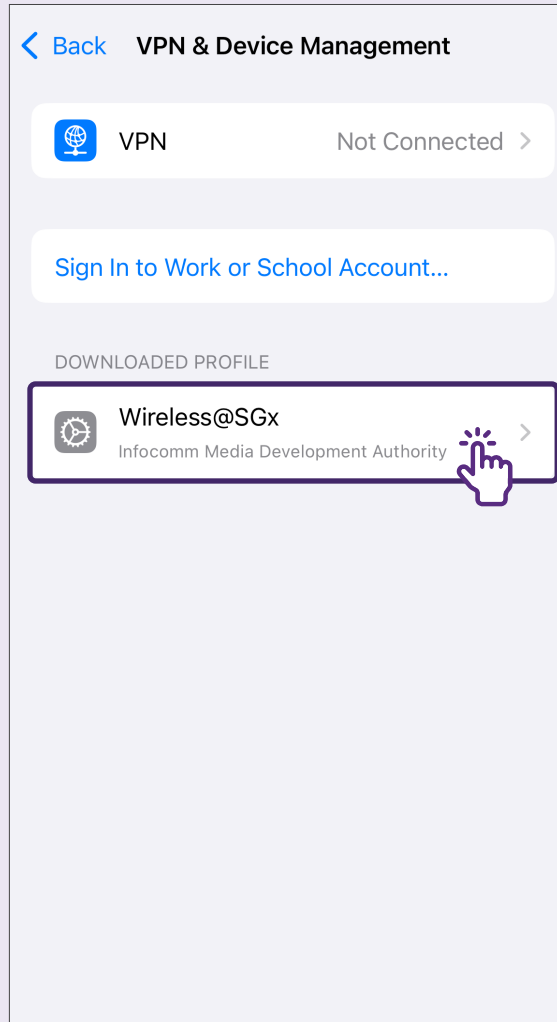
10 Go to General



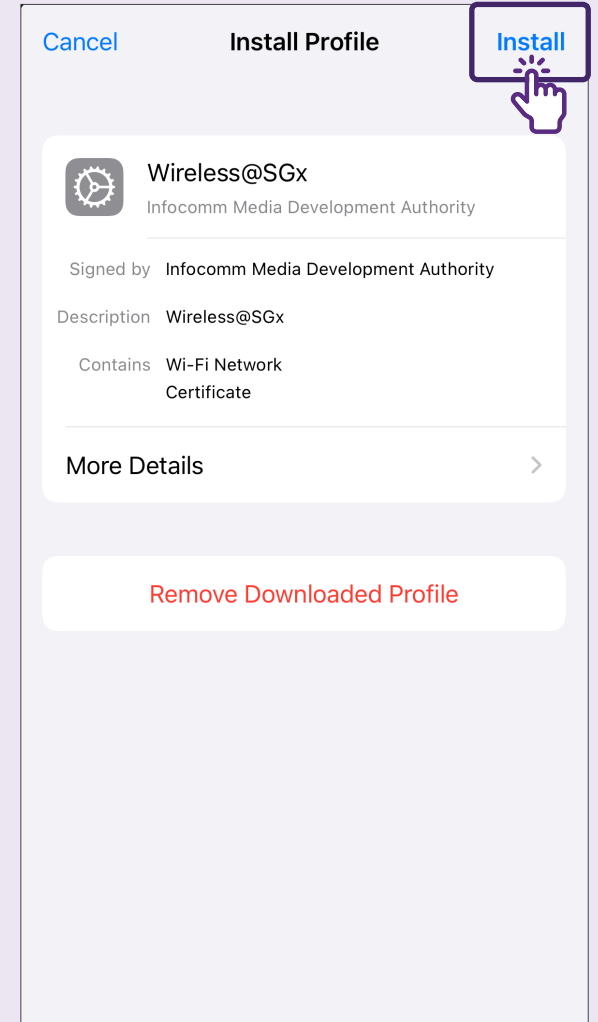
11 Tap on VPN & Device Management



12 Tap on Wireless@SGx



13 Tap on Install




14 Enter Passcode

Enter Passcode [Cancel](#)


Enter your passcode

○ ○ ○ ○



15 Install Profile

Installing Profile



Wireless@SGx
Infocomm Media Development Authority


Signed by Infocomm Media Development Authority

Description Wireless@SGx

Contains Wi-Fi Network Certificate


More Details >


[Remove Downloaded Profile](#)

[Install](#) 

[Cancel](#)

16 Complete Installation

Profile Installed [Done](#) 



Wireless@SGx
Infocomm Media Development Authority

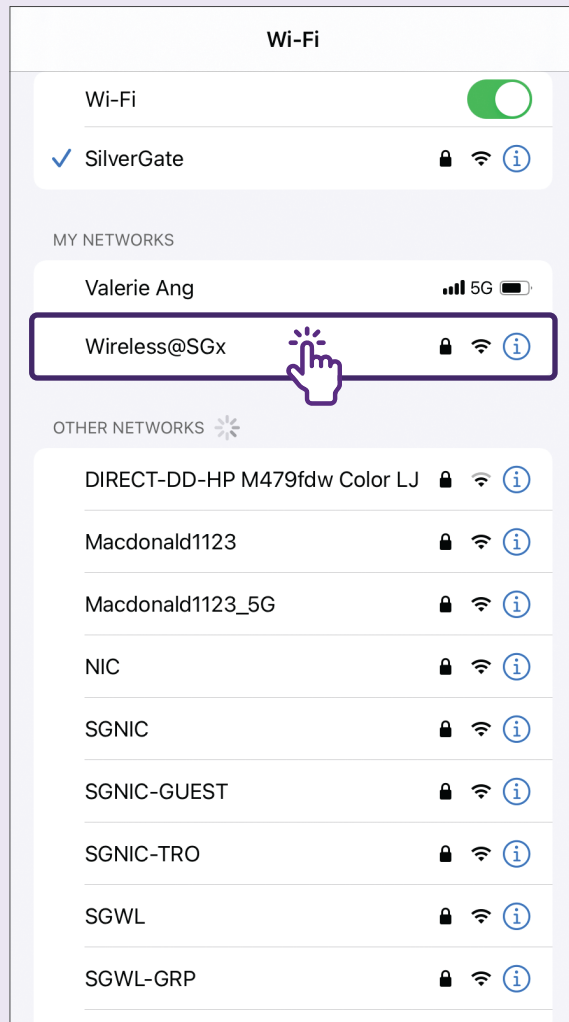
Signed by Infocomm Media Development Authority

Description Wireless@SGx

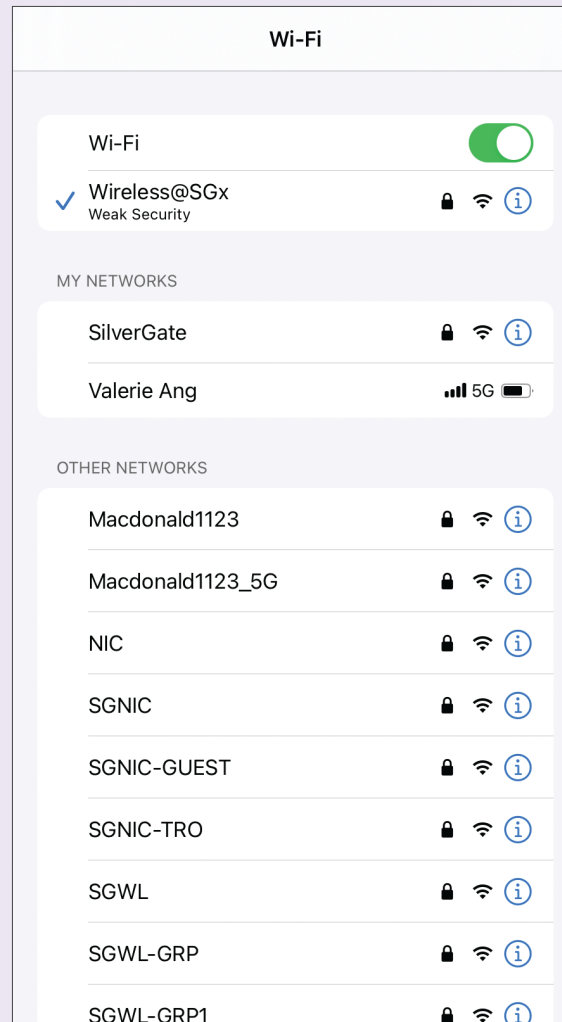
Contains Wi-Fi Network Certificate

More Details >

17 Connect to Wireless@SGx



18 Happy Surfing!



Set-up Wireless@SGx Account without Cellular Network

For iOS mobile device without local SIM cards.

1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

2 Tap on Device without local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

Device with local SIM

Device without local SIM

3 Tap on iOS/iPadOS/MacOS

Select operating system

Android/ChromeOS & Other Operating Systems

iOS/iPadOS/MacOS

Windows

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

4 Select Profile

eservice.imda.gov.sg

Select one of the options below

Create Profile

Reset Profile

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

5 Read the Terms of Use

Terms and Conditions of Use for Wireless@SGx Portal

General

1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

Accept

Decline

6 Choose any Provider

Set up for devices without local
SIM cards (iOS/iPadOS/MacOS)

* Choose a Provider



* Date of Birth

DD/MM/YYYY

* Mobile Number

+65

* Confirm Mobile Number

+65

☐ I agree to the terms and conditions

* Captcha

4xp54



7 Enter Personal Details

Set up for devices without local
SIM cards (iOS/iPadOS/MacOS)

* Choose a Provider



* Date of Birth

25/10/1997

* Mobile Number

+65

88888888

* Confirm Mobile Number

+65

88888888

☒ I agree to the [terms and conditions](#)

* Captcha

4xp54



4xp54

8 Agree to the Terms and Conditions

The screenshot shows the 'Agree to the Terms and Conditions' step. At the top, there are logos for M1, Singtel, StarHub, and SIMBA. Below the logos, there are three input fields: 'Date of Birth' with the value '25/10/1997', 'Mobile Number' with '+65' and '88888888', and 'Confirm Mobile Number' with '+65' and '88888888'. Below these fields, there is a checkbox labeled 'I agree to the terms and conditions' with a link icon. A hand icon points to this checkbox. Below the checkbox, there is a 'Captcha' section with the text '4xp54' and a refresh icon. A hand icon points to the captcha text. At the bottom, there is a text input field containing '4xp54' and a hand icon pointing to it.

Check the box, enter the Capcha and tap **"Next"** to continue.

9 Verify Mobile Number

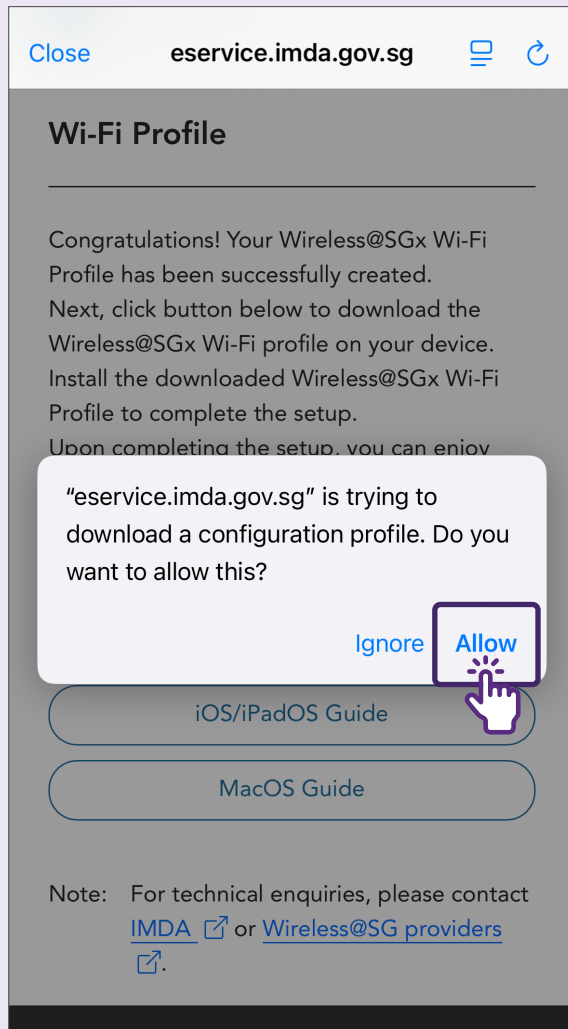
The screenshot shows the 'Verify Mobile Number' step. At the top, there is a header 'Home / Wireless@SGx Profile Setup for devices without local SIM cards'. Below the header, there is a section titled 'Wireless@SGx Profile Setup for devices without local SIM cards'. Below this section, there is a progress indicator with three steps: '1 Registration' (checked), '2 Verification' (current step), and '3 Configuration'. Below the progress indicator, there is a section titled 'SMS One-Time Password(OTP)'. Below this section, there is a text box containing the message: 'A verification SMS has been sent to your mobile at +6588888888. Enter the 6-digit SMS OTP in the text box below.' Below the text box, there is a text input field containing '385869' and a hand icon pointing to it.

Enter the SMS One-Time Password you receive. Click **"Next"**.

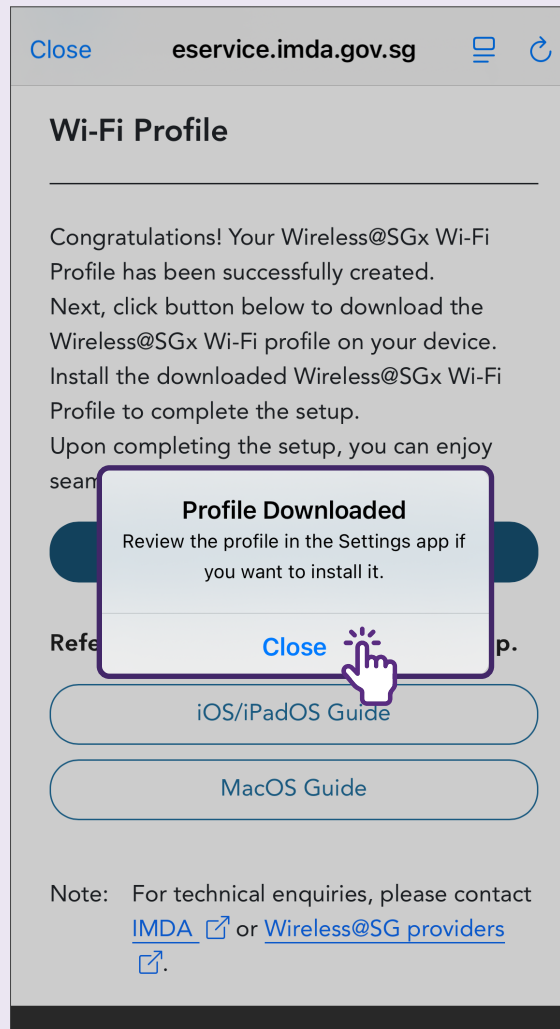
10 Download Wi-Fi Profile

The screenshot shows the 'Download Wi-Fi Profile' step. At the top, there is a header 'eservice.imda.gov.sg'. Below the header, there is a section titled 'Wi-Fi Profile'. Below this section, there is a text box containing the message: 'Congratulations! Your Wireless@SGx Wi-Fi Profile has been successfully created. Next, click button below to download the Wireless@SGx Wi-Fi profile on your device. Install the downloaded Wireless@SGx Wi-Fi Profile to complete the setup. Upon completing the setup, you can enjoy seamless connection to Wireless@SGx.' Below the text box, there is a button labeled 'Download Wireless@SGx Wi-Fi Profile' with a hand icon pointing to it. Below the button, there is a section titled 'Refer to guide below to complete setup.' Below this section, there are two buttons: 'iOS/iPadOS Guide' and 'MacOS Guide'. Below the buttons, there is a note: 'Note: For technical enquiries, please contact [IMDA](#) or [Wireless@SG providers](#).' Below the note, there is a link icon.

11 Allow Access to Settings



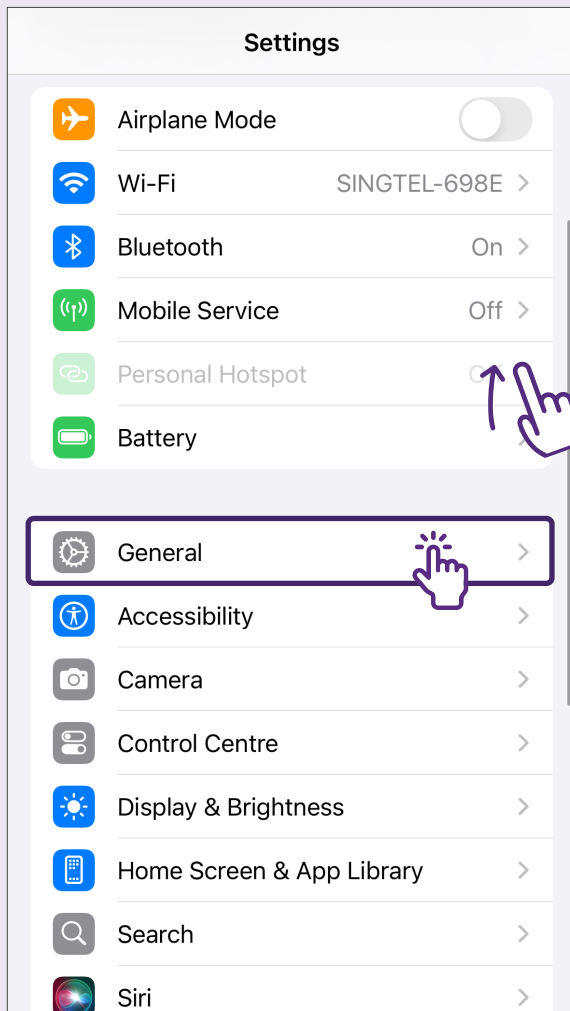
12 Profile Downloaded



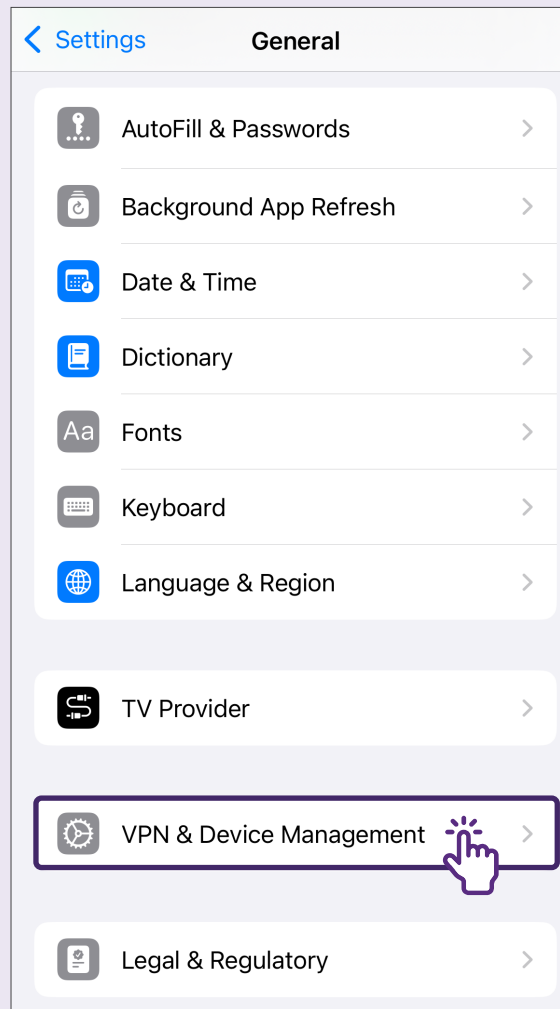
13 Go to Settings



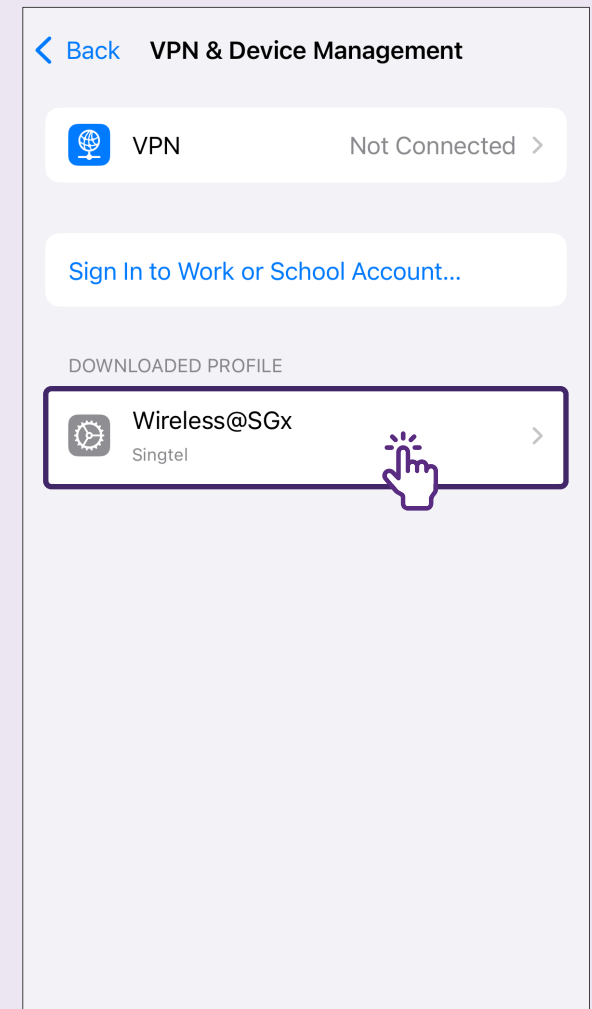
14 Go to General



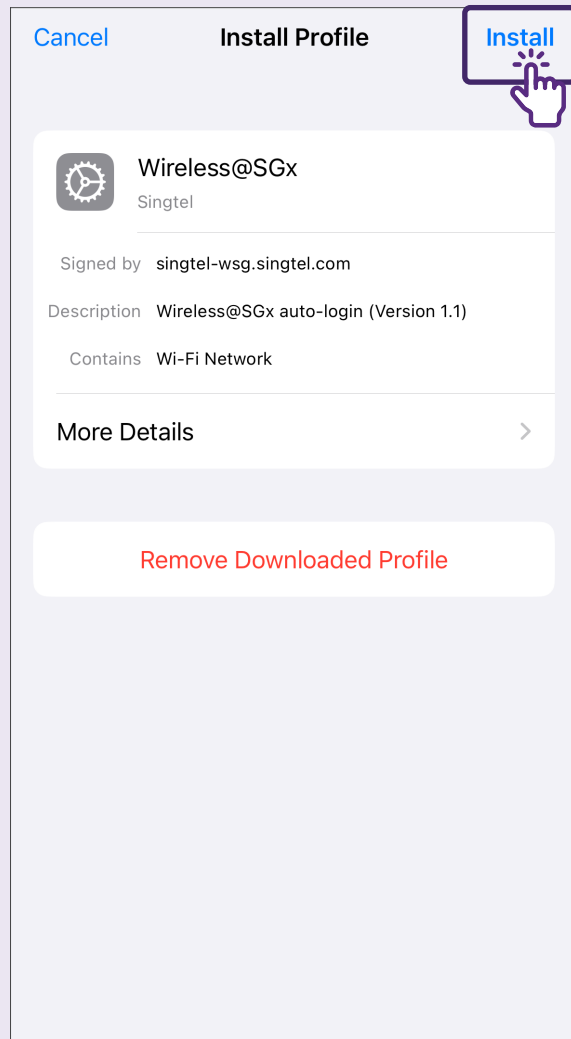
15 Tap on VPN & Device Management



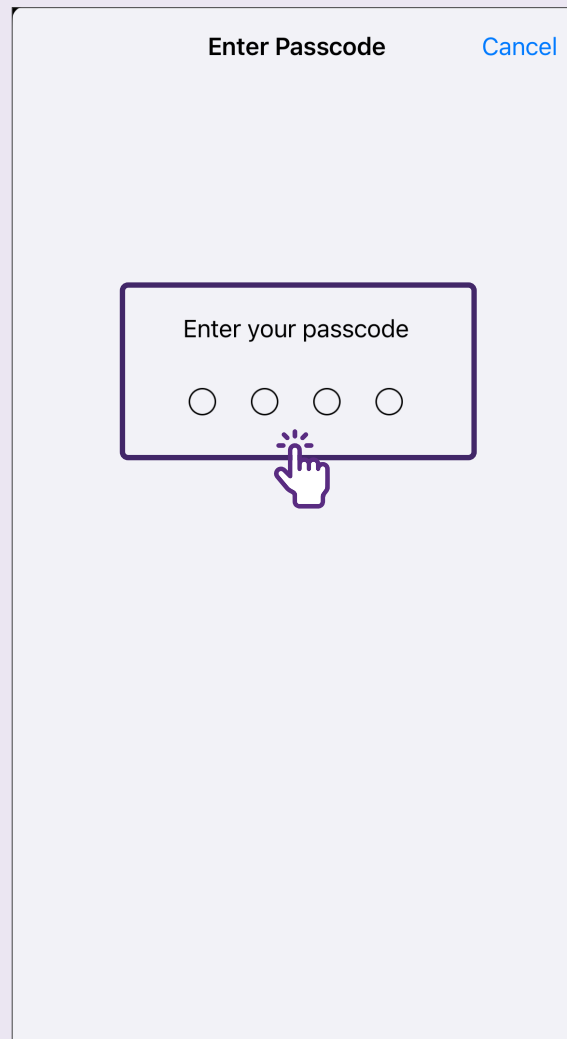
16 Tap on Wireless@SGx



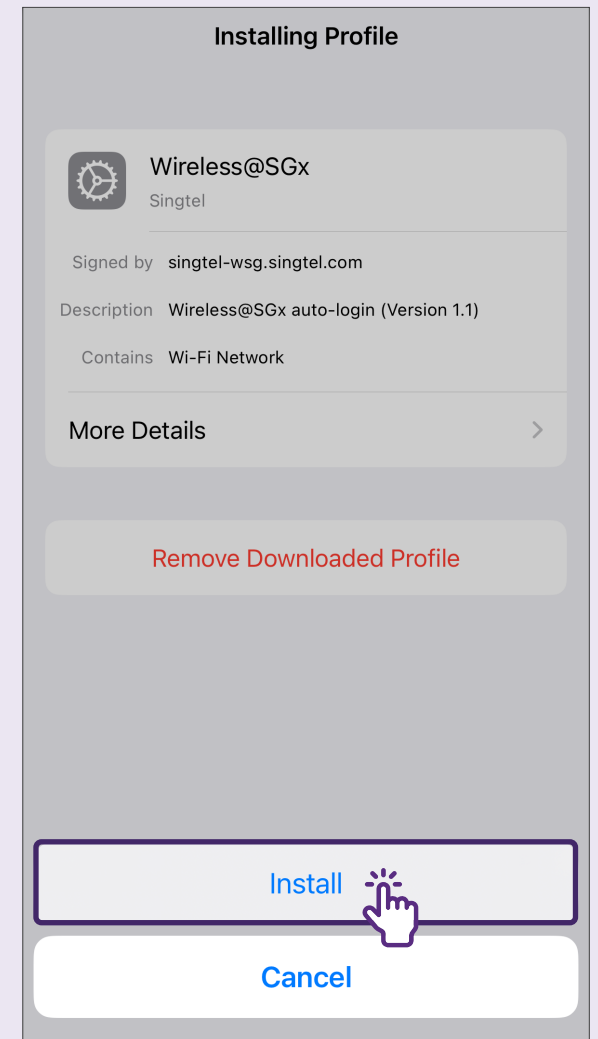
17 Tap on Install



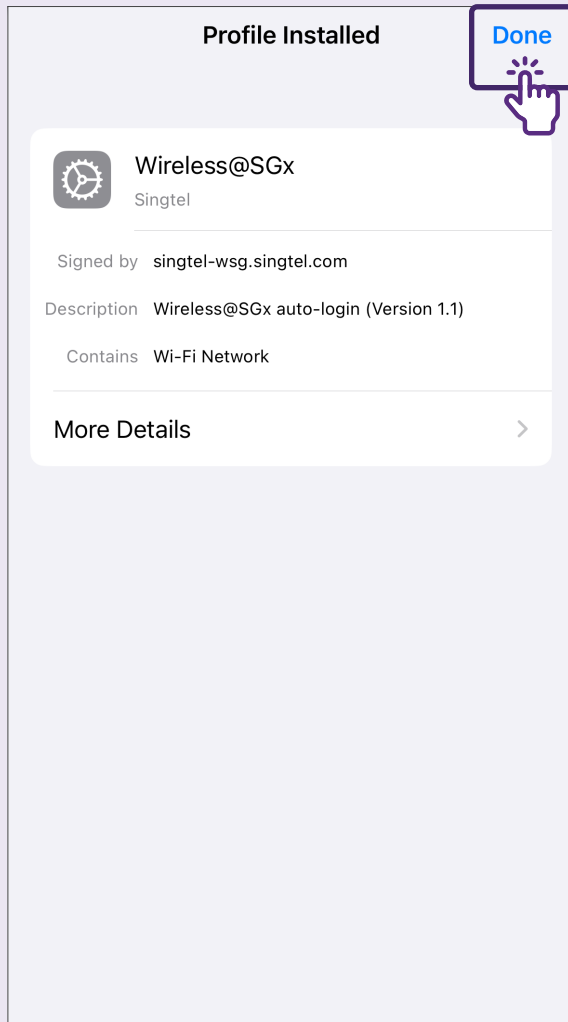
18 Enter Passcode



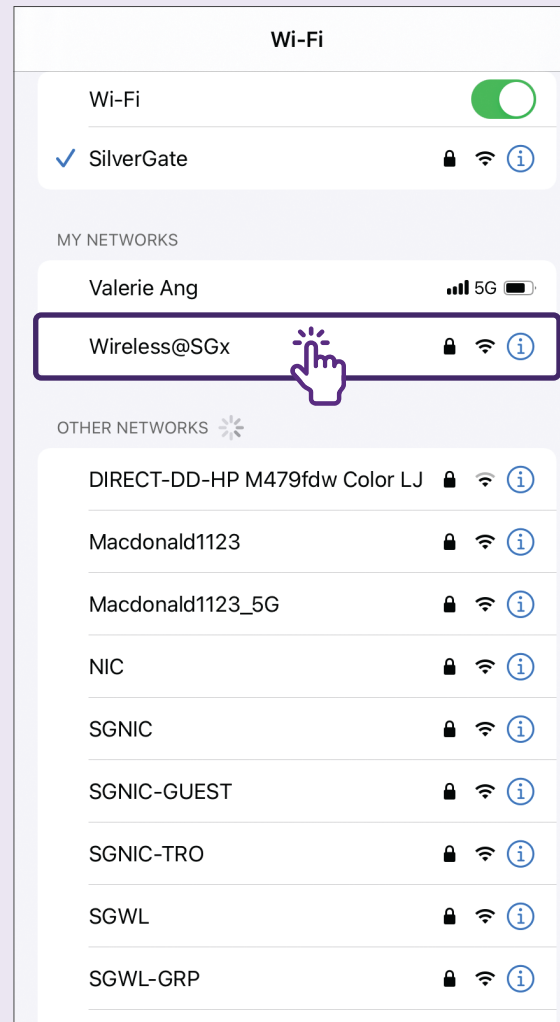
19 Install Profile



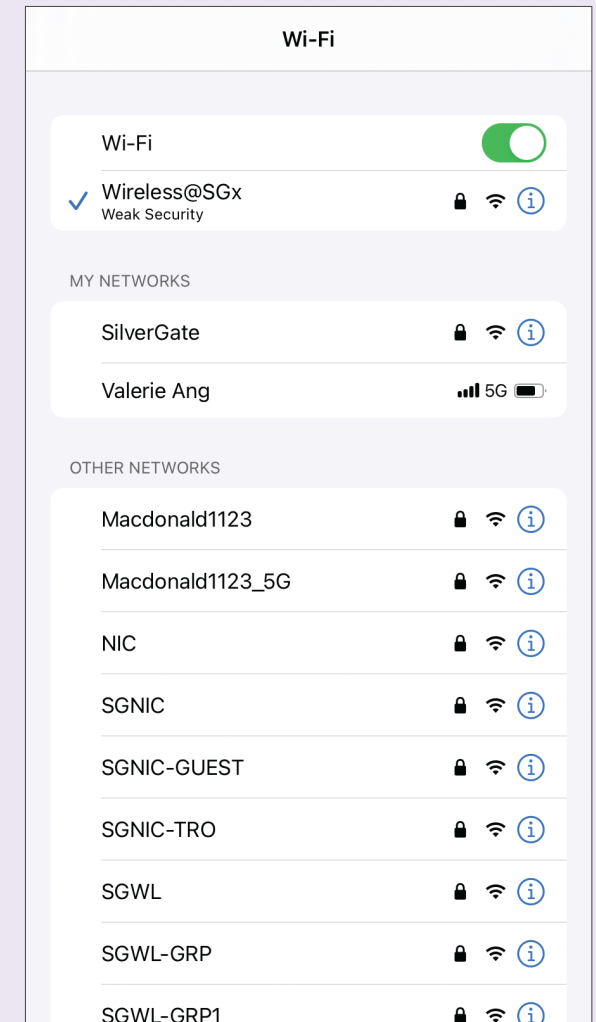
20 Complete Installation



21 Connect to Wireless@SGx



22 Happy Surfing!



Notes

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

**For more information and
to find your nearest SG
Digital community hubs:**

IMDA Contact Centre

Hotline: +65 6377 3800

Email: info@imda.gov.sg

Website: digitalforlife.gov.sg



**Scan QR code to
visit the Digital for
Life Portal.**

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(n.d.). Infocomm Media Development Authority.*