

# Cellular Network and Wi-Fi Wireless@SGx (iOS)

Scan the QR code below  
to learn more about Set up and  
Use Smart Devices competency:



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# Introduction

The Digital Skills for Life (DSL) guide is a collection of booklets that is designed to help you learn essential digital skills for daily living. It offers step-by-step instructions and quick tips that empowers you to navigate the digital landscape confidently and safely.

It is designed for anyone who wants to pick up essential digital skills for daily living.

The DSL skills are grouped into 5 competency areas as shown in the diagram.

## Learning Outcomes:

This guidebook focuses on the 'Set up and Use Smart Devices' competency, where you will learn:

- Register for public Wi-Fi.
- Know the vulnerabilities and risks associated with the Internet.

**DSL**

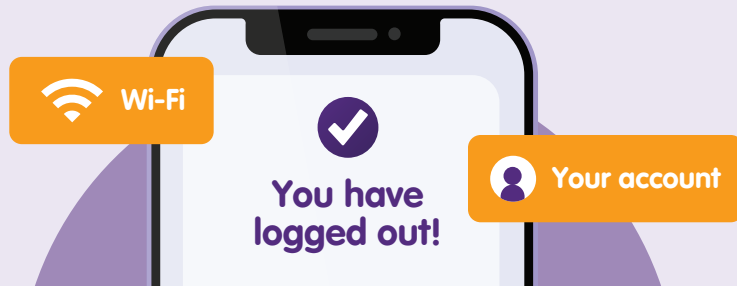


The guidebook is based on common software icons and mobile device settings. Please note that certain features may differ across different mobile devices and models.



## Cyber Security Tips

To stay safe while using Wi-Fi, please keep to the following:



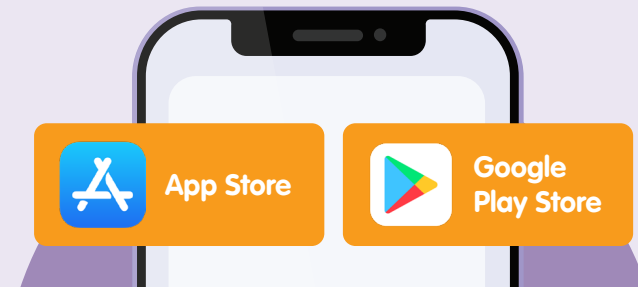
Log out of the Wi-Fi connection or accounts after use.



Beware of "free" Wi-Fi hotspots masquerading as a legitimate source.



Update all apps promptly to protect the mobile devices from known security vulnerabilities.



Download apps from official sources.

# Cellular Network and their icons

## 1 Networks

The different networks from your telco carrier.

**3G / 4G / 5G**

Cellular network signal strength.



## 2 Connected to Wi-Fi

Mobile device is connected to the internet over Wi-Fi.



## 3 Status Bar Location



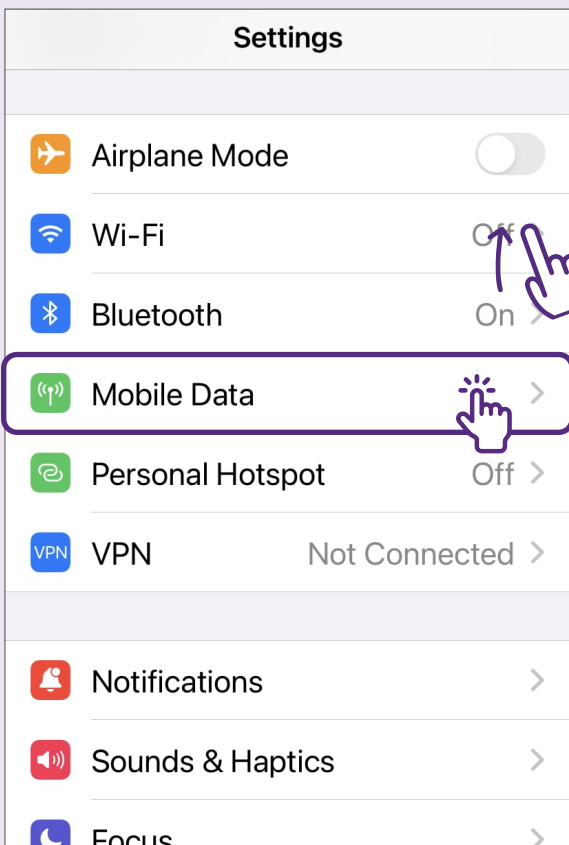
# Connect to and Disconnect from a Cellular Network

## 1 Select Settings

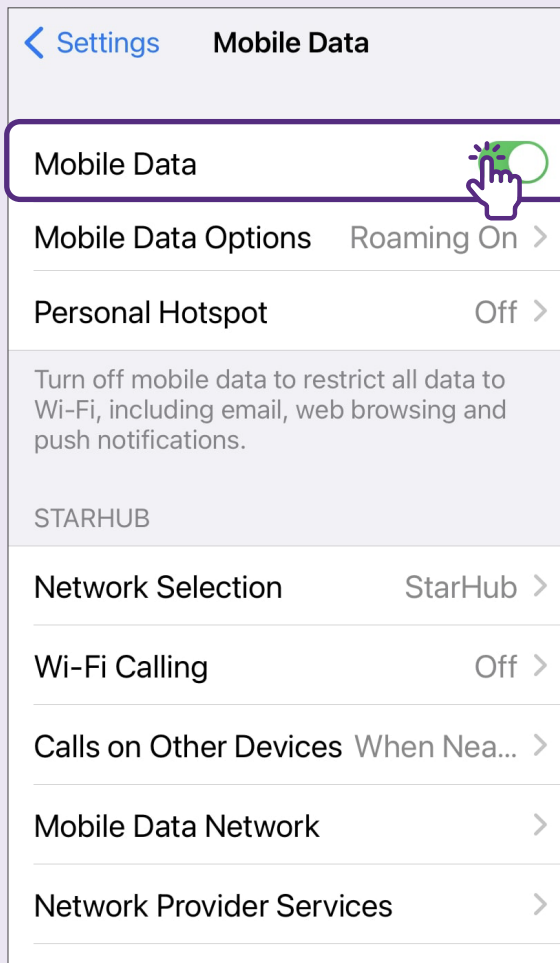


Find and tap the "Settings" icon.

## 2 Select Mobile Data



## 3 Connect to Mobile Data



**Turn on:** Green

**Turn off:** Grey

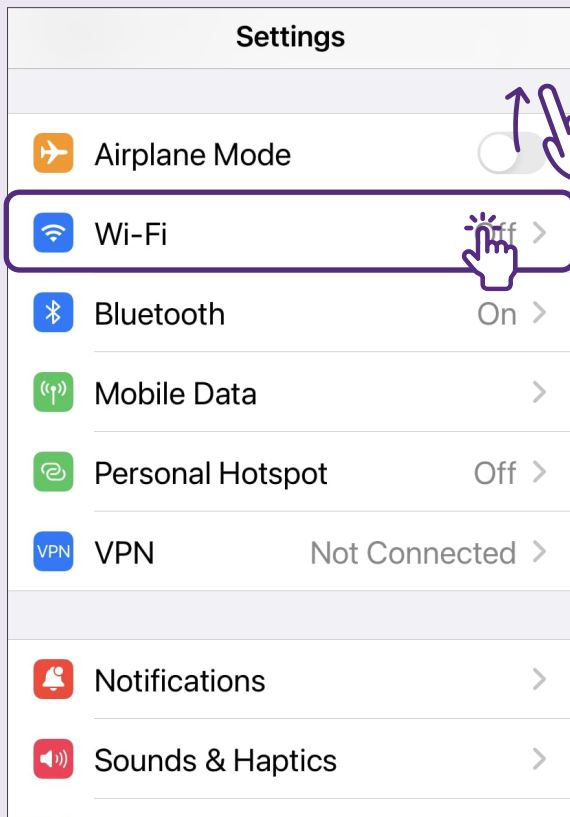
# Connect to and Disconnect from a Wi-Fi

## 1 Select Settings

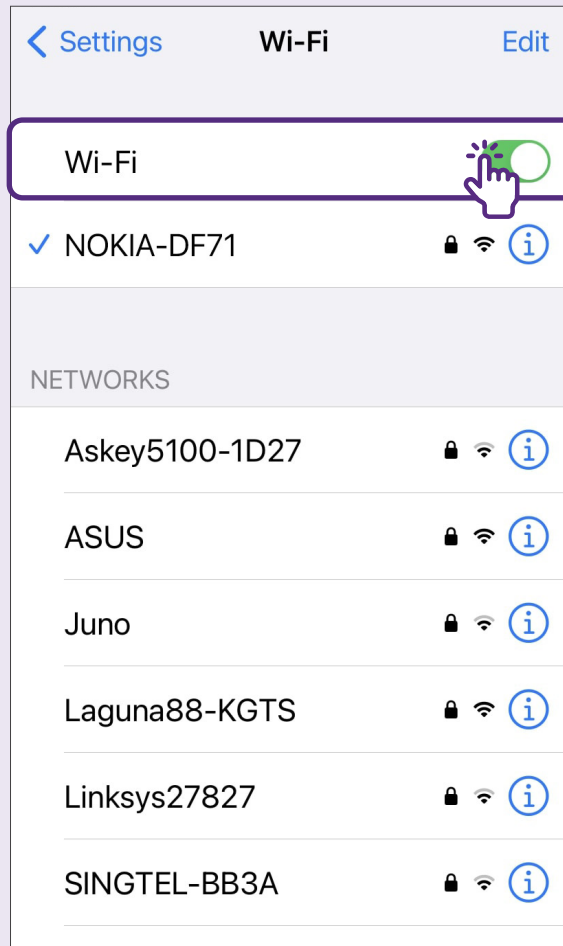


Find and tap the "Settings" icon.

## 2 Select Wi-Fi

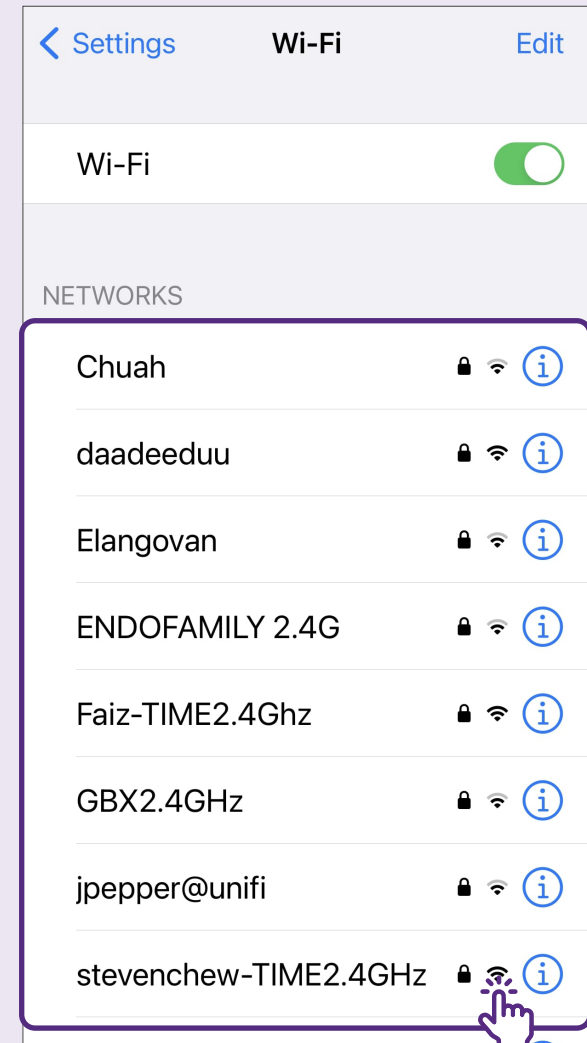


## 3 Connect to Wi-Fi



Turn on: Green  
Turn off: Grey

## 4 Choose Wi-Fi Network



## 5 Enter Wi-Fi Password

Cancel Enter Password Join

Password

.....

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

^ v Done

Passwords

q w e r t y u i o p

a s d f g h j k l

⬆ z x c v b n m ⬇

123 space go

😊 🎤

## 6 Join Wi-Fi Network

Cancel Enter Password Join

Password

.....

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad or Mac that has connected to this network and has you in its contacts.

## 7 Successfully Connected to Wi-Fi

< Settings Wi-Fi Edit

Wi-Fi

✓ stevenchew-TIME5GHz 🔒 📶 ⓘ

MY NETWORKS

stevenchew-TIME2.4GHz 🔒 📶 ⓘ

OTHER NETWORKS

B13A17 🔒 📶 ⓘ

daadeeduu 🔒 📶 ⓘ

Elangovan 🔒 📶 ⓘ

Faiz-TIME2.4Ghz 🔒 📶 ⓘ

GRX2.4GHz 🔒 📶 ⓘ

# Set-up Wireless@SGx Account with Cellular Network

For iOS mobile device with local SIM cards.

## 1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

## 2 Tap on Device with local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

Device with local SIM

Device without local SIM

## 3 Tap on iOS/iPadOS

Select operating system  
(For other operating systems not listed, please select 'Device without local SIM' for setup.)

Android

iOS/iPadOS

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

## 4 Read the Terms of Use

### Terms and Conditions of Use for Wireless@SGx Portal

#### General

1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

Accept

Decline

## 5 Read Terms and Conditions

Close eservice.imda.gov.sg

Select operating system  
(For other operating systems not listed, please select 'Device without local SIM' for setup.)

Android

By continuing to set up for SIM login, you accept the [terms & conditions](#) of your SIM card provider.

Accept Decline

Wireless@SG on IMDA Website

## 6 Download Wi-Fi Profile

eservice.imda.gov.sg

### Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

Download Wireless@SGx Wi-Fi Profile

**After Profile downloaded, follow steps below to install Wi-Fi Profile**

- 1) Go to 'Settings'
- 2) Select 'VPN & Device Management'
- 3) Select "Wireless@SGx" profile listed under 'DOWNLOADED PROFILE'
- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

Refer below for the complete setup guide.

iOS/iPadOS Guide

## 7 Allow Access to Settings

Close eservice.imda.gov.sg

### Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

Download Wireless@SGx Wi-Fi Profile

**After Profile downloaded, follow steps below to install Wi-Fi Profile**

- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

"eservice.imda.gov.sg" is trying to download a configuration profile. Do you want to allow this?

Ignore Allow

Refer below for the complete setup guide.

iOS/iPadOS Guide

## 8 Profile Downloaded

Close eservice.imda.gov.sg

### Wi-Fi Profile

Click the button below to download the Wireless@SGx Wi-Fi profile.

[Download Wireless@SGx Wi-Fi Profile](#)

**After Profile downloaded, follow steps below**

**Profile Downloaded**

Review the profile in the Settings app if you want to install it.

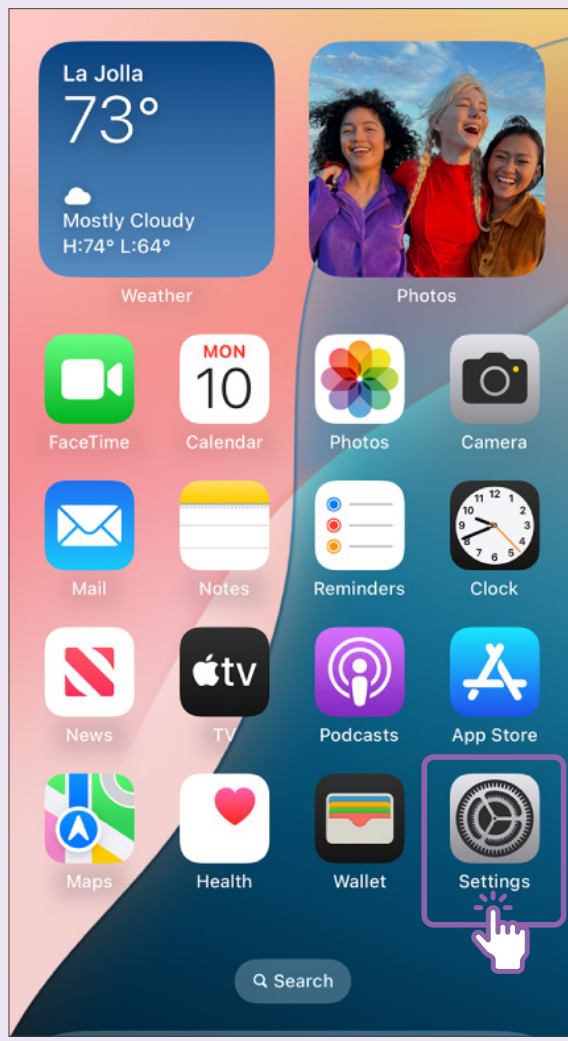
[Close](#)

- 1) Go to Settings
- 2) Select 'General'
- 3) Select 'Profile' and then 'Install Profile'
- 4) Select 'Install'
- 5) Enter your device's "Passcode"
- 6) Select 'Install' to install profile
- 7) Installation completed. You can now connect to any Wireless@SG hotspots

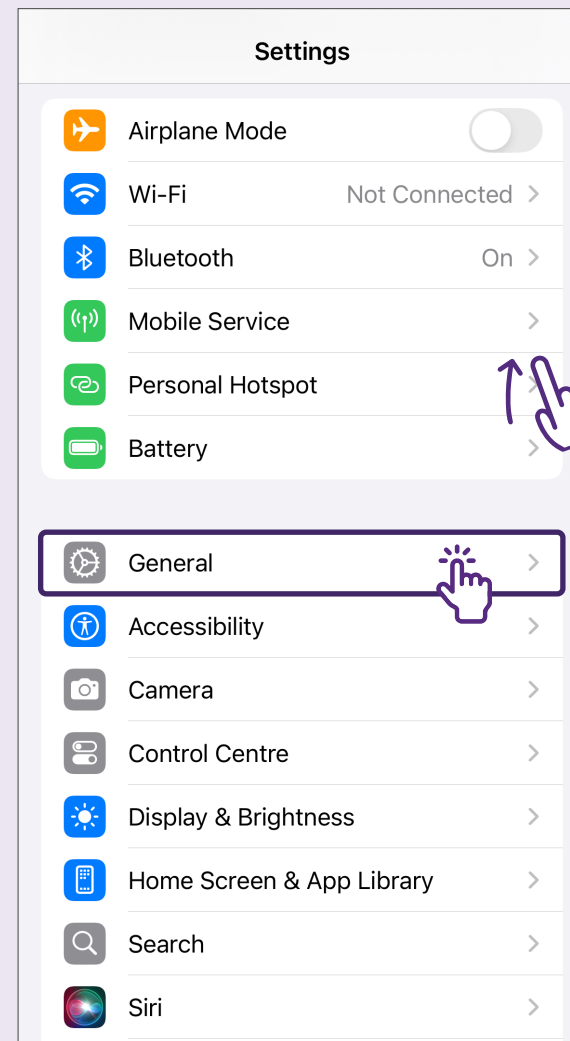
**Refer below for the complete setup guide.**

[iOS/iPadOS Guide](#)

## 9 Go to Settings

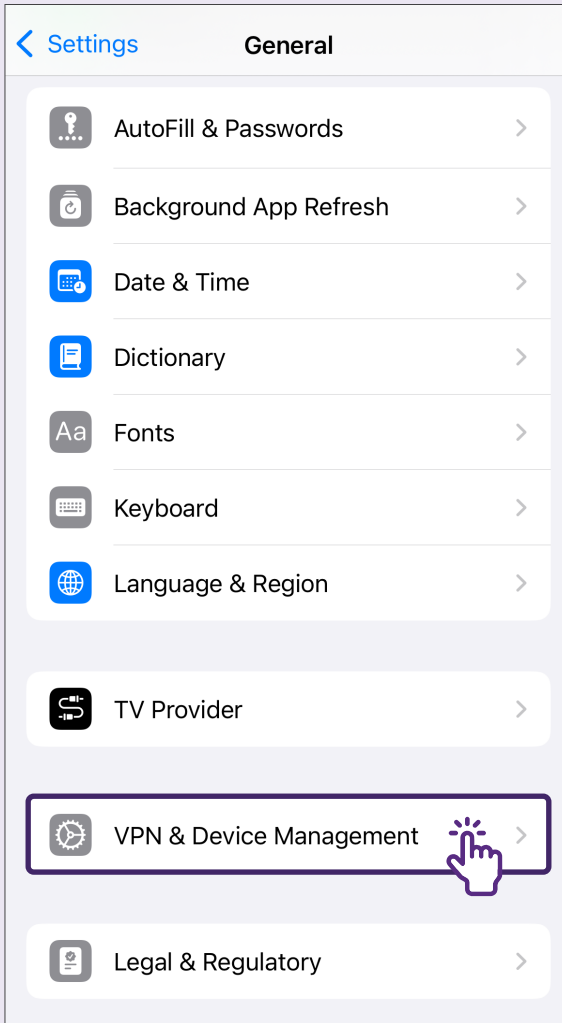


## 10 Go to General



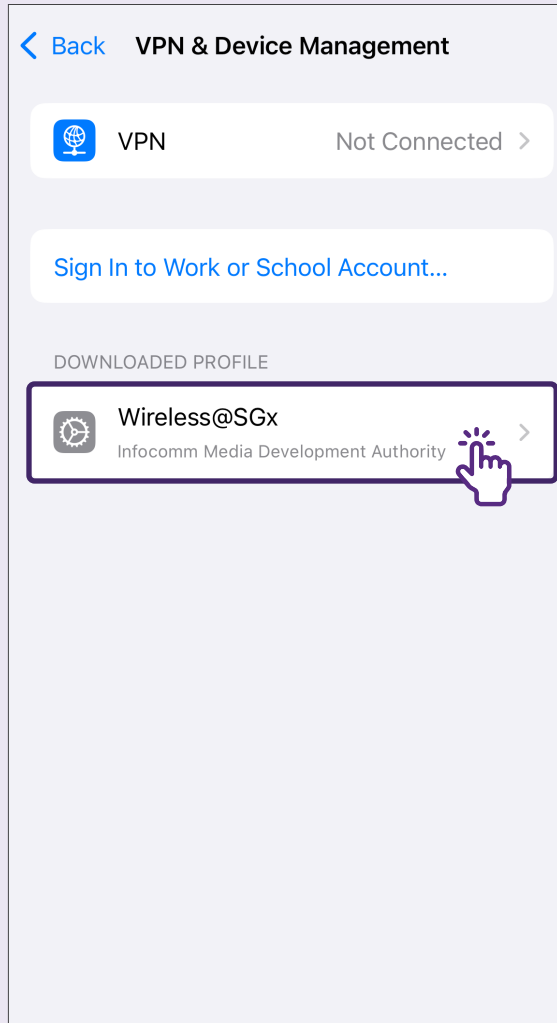
11

## Tap on VPN & Device Management



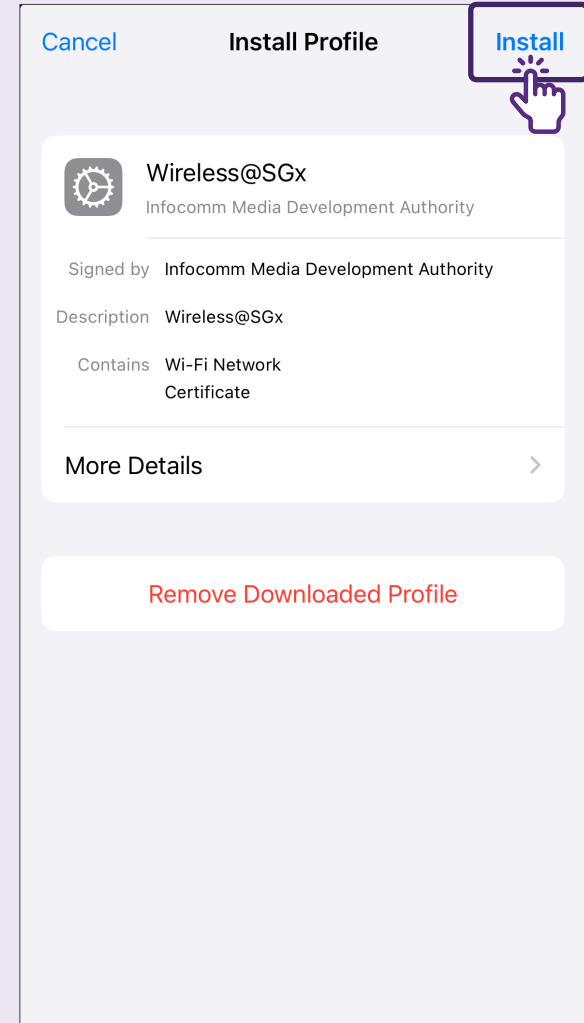
12

## Tap on Wireless@SGx

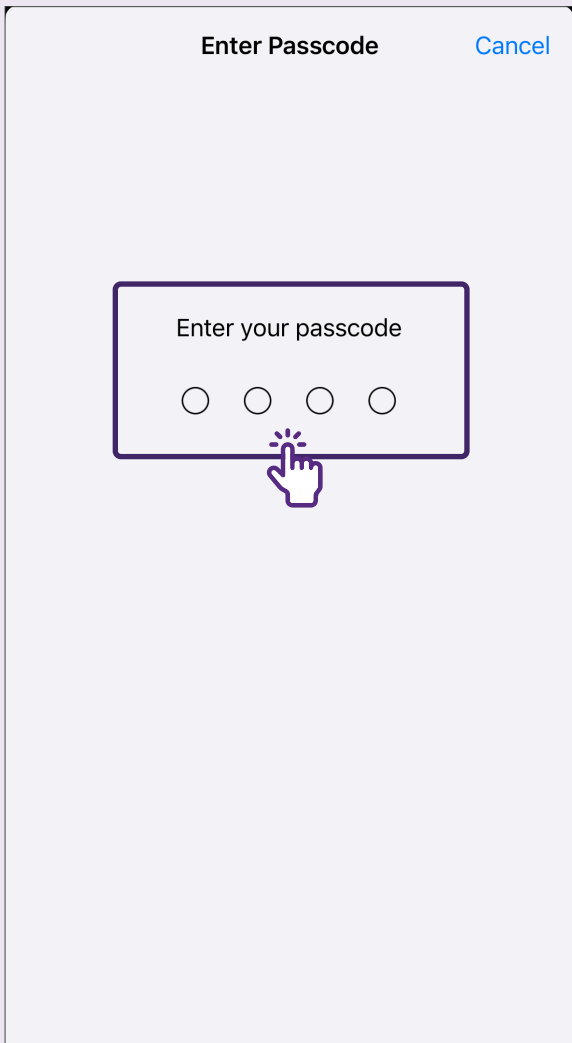


13

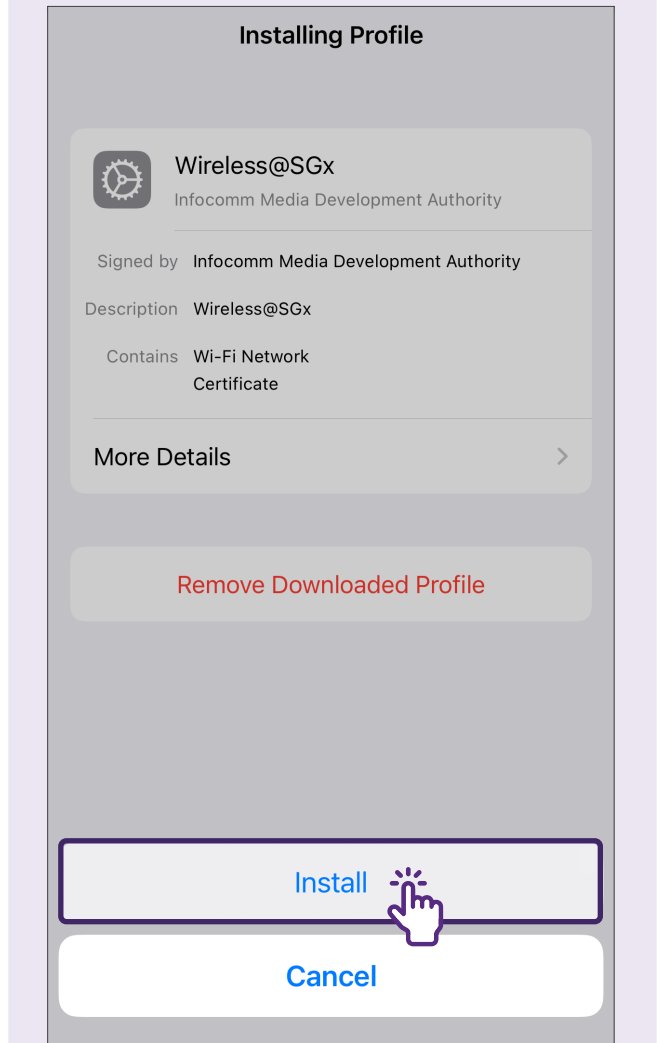
## Tap on Install



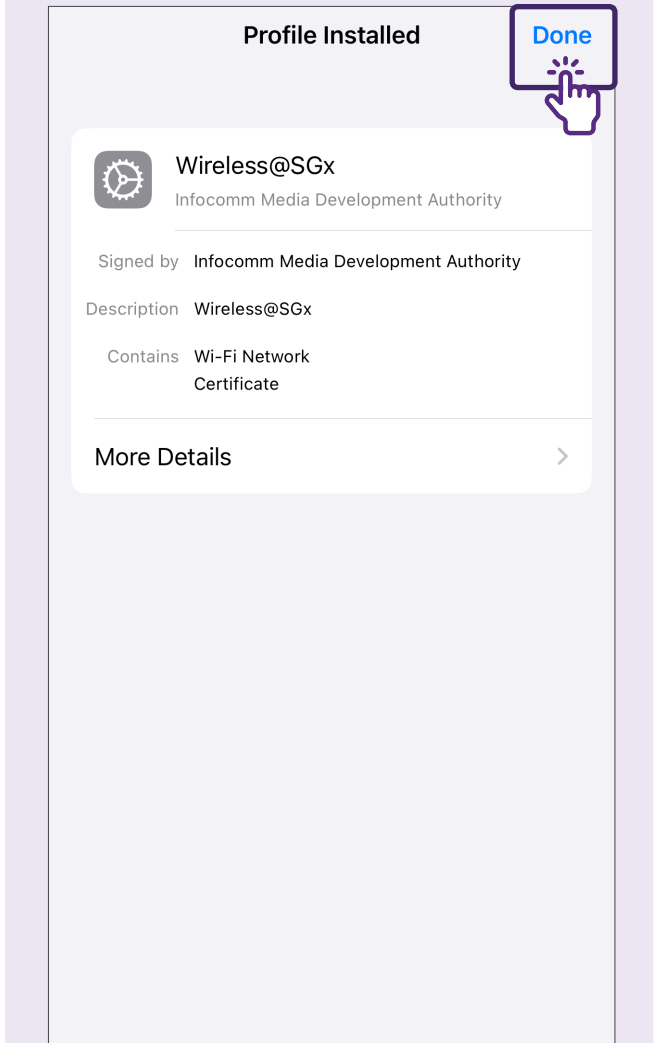
### 14 Enter Passcode



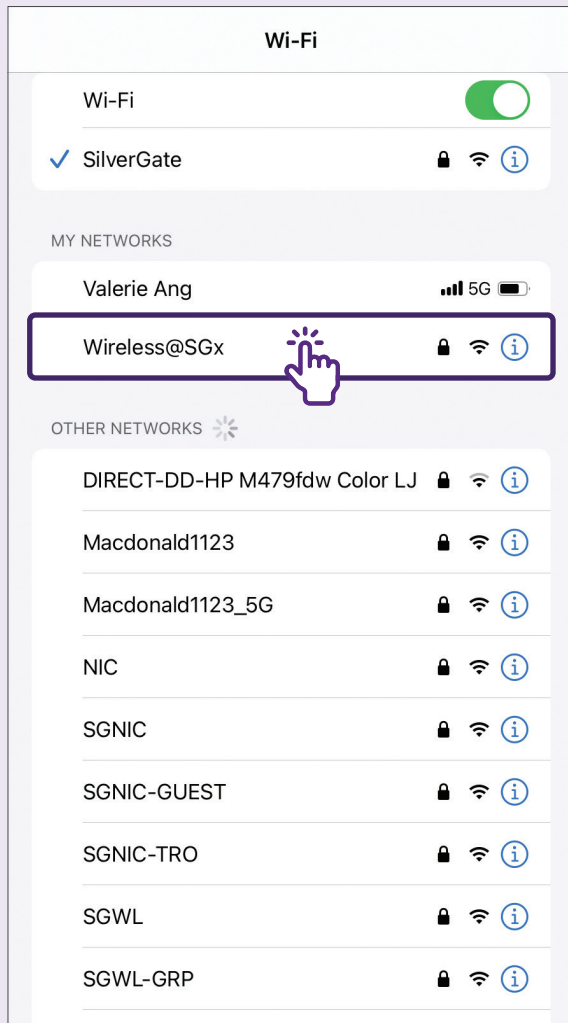
### 15 Install Profile



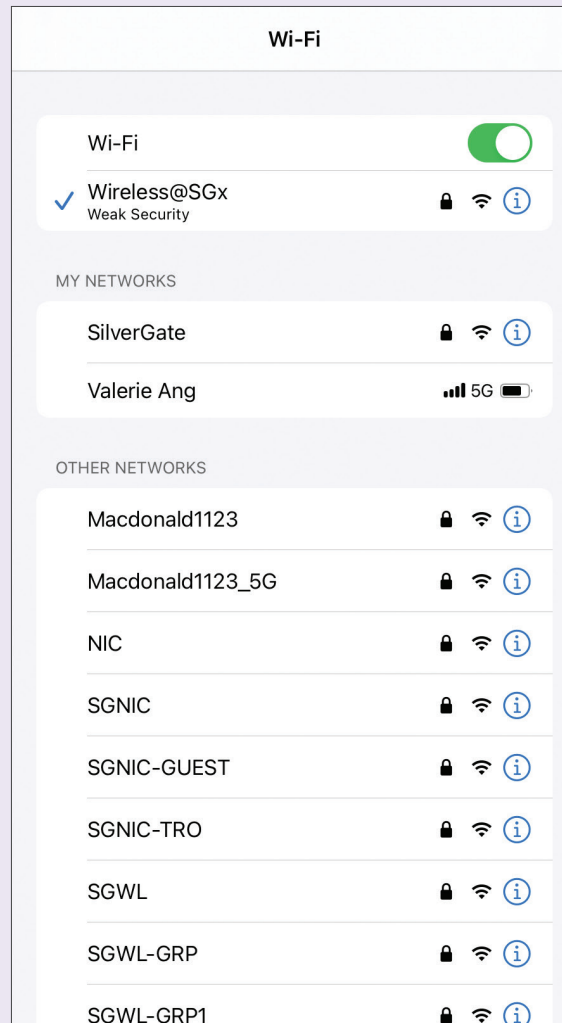
### 16 Complete Installation



## 17 Connect to Wireless@SGx



## 18 Happy Surfing!



# Set-up Wireless@SGx Account without Cellular Network

For iOS mobile device without local SIM cards.

## 1 Scan the QR code



Go to <https://go.gov.sg/wsgx> or scan the QR code.

## 2 Tap on Device without local SIM

Connecting to Wireless@SG has never been easier. Choose the setup option that is applicable to you.

(For CMLink, VIVIFI, Zero1, and ZYM Mobile users, please select 'Device without local SIM' for setup.)

Device with local SIM

Device without local SIM

## 3 Tap on iOS/iPadOS/MacOS

Select operating system

Android/ChromeOS & Other Operating Systems

iOS/iPadOS/MacOS

Windows

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

## 4 Select Profile

eservice.imda.gov.sg

Select one of the options below

Create Profile

Reset Profile

Wireless@SG on IMDA Website

Click the button to access the Wireless@SG on IMDA Website.

## 5 Read the Terms of Use

### Terms and Conditions of Use for Wireless@SGx Portal

#### General

1. We thank you for visiting <https://eservice.imda.gov.sg/WirelessSGx> ("this Site"). Your access and use of this Site constitutes your acceptance and agreement to be bound by these terms and conditions of use ("Terms of Use"). If you do not consent to be bound by these Terms of Use, please discontinue your access and do not use this Site.

2. In case of any violation of these Terms of Use, Infocomm Media Development Authority ("IMDA") reserves the right to seek all remedies available under the law and in equity for such violations. These Terms of Use apply in respect of any and all visits to this Site, both now and in the future.

Accept

Decline

## 6 Choose any Provider

### Set up for devices without local SIM cards (iOS/iPadOS/MacOS)

\* Choose a Provider



\* Date of Birth

DD/MM/YYYY

\* Mobile Number

+65

\* Confirm Mobile Number

+65

I agree to the terms and conditions

\* Captcha

4xp54

## 7 Enter Personal Details

### Set up for devices without local SIM cards (iOS/iPadOS/MacOS)

\* Choose a Provider



\* Date of Birth

25/10/1997

\* Mobile Number

+65

88888888

\* Confirm Mobile Number

+65

88888888

I agree to the [terms and conditions](#)

\* Captcha

4xp54

4xp54

**8 Agree to the Terms and Conditions**

Check the box, enter the Capcha and tap **“Next”** to continue.

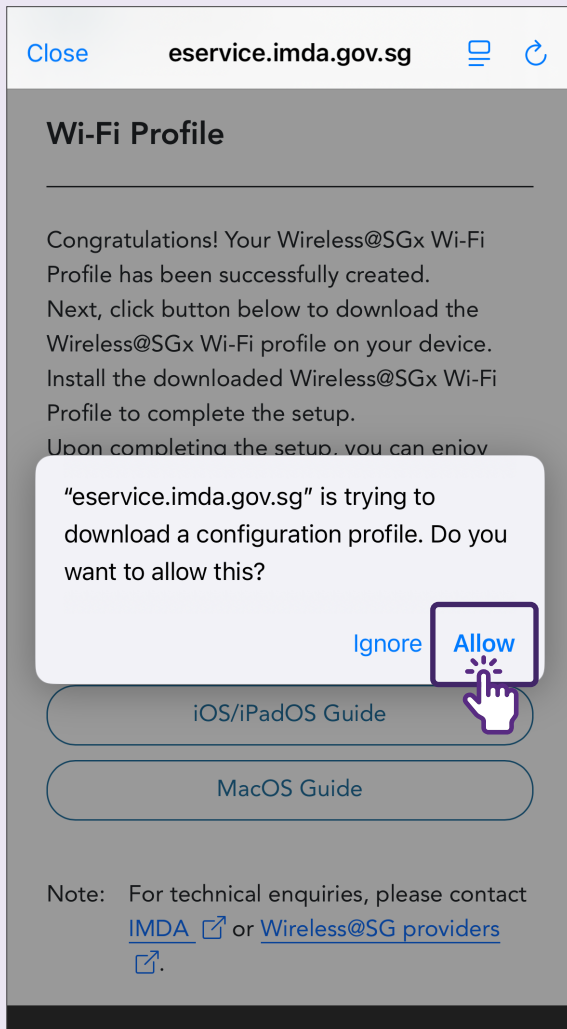
**9 Verify Mobile Number**

Enter the SMS One-Time Password you receive. Click **“Next”**.

**10 Download Wi-Fi Profile**

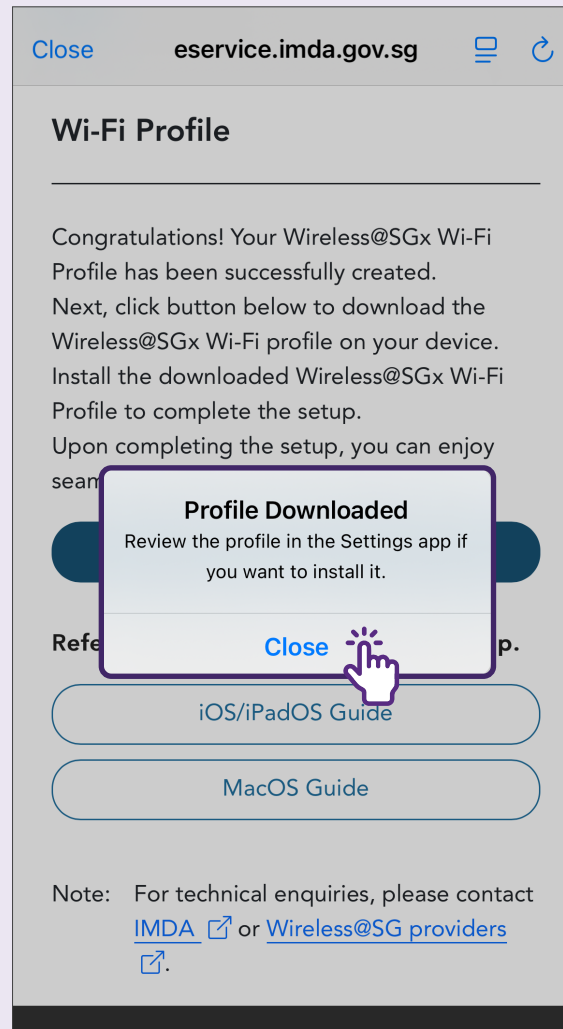
11

## Allow Access to Settings



12

## Profile Downloaded

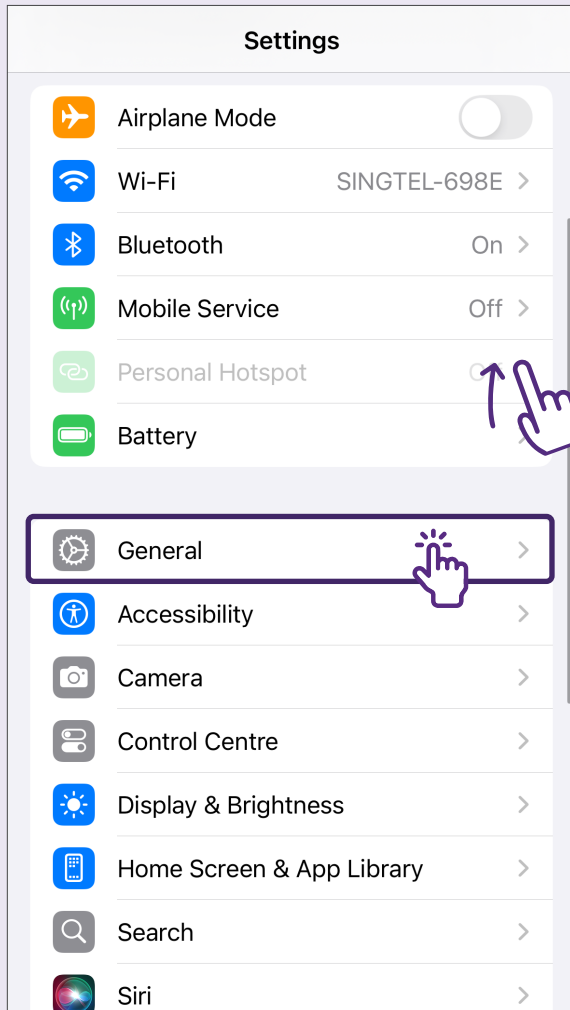


13

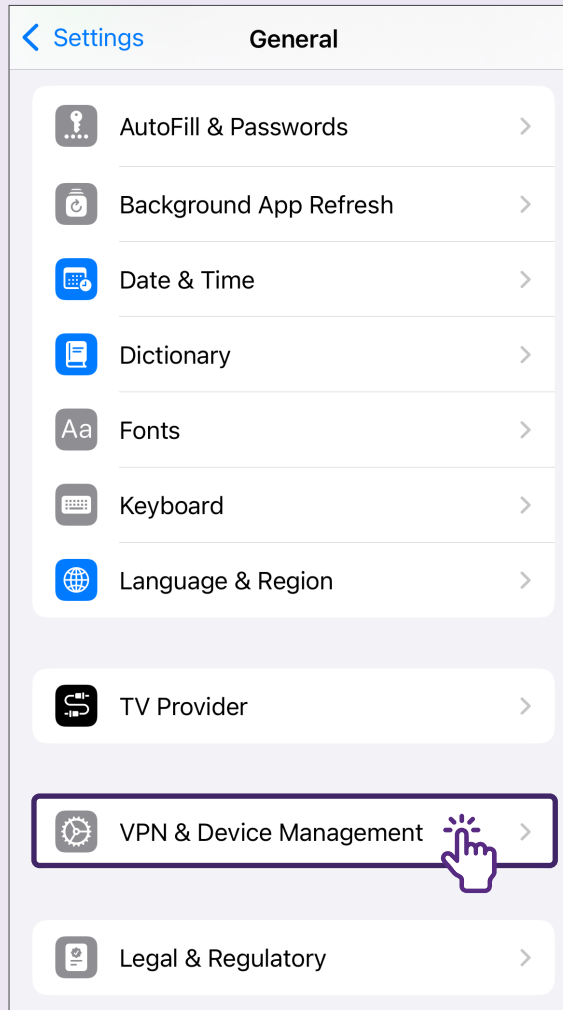
## Go to Settings



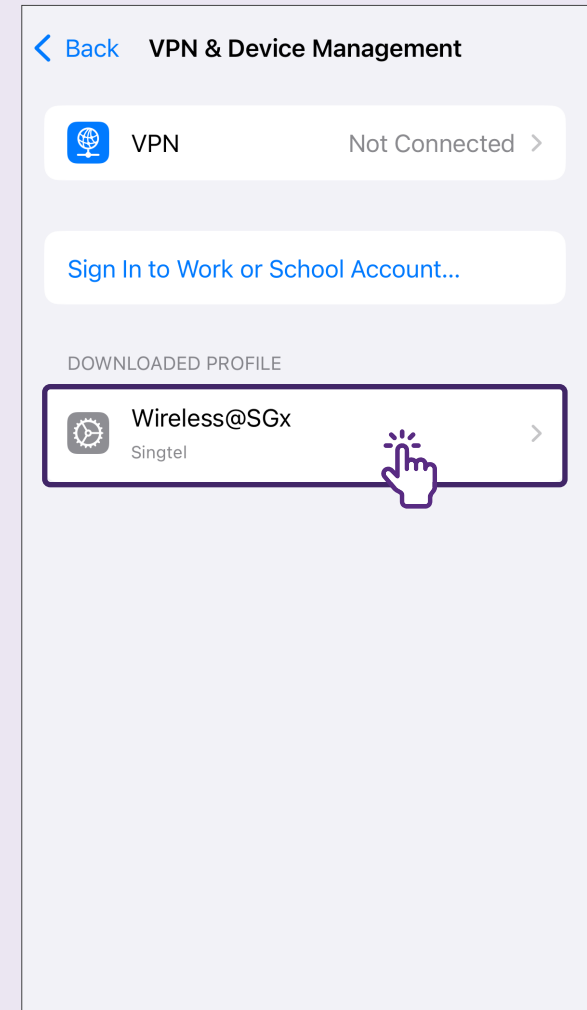
14 Go to General



15 Tap on VPN & Device Management

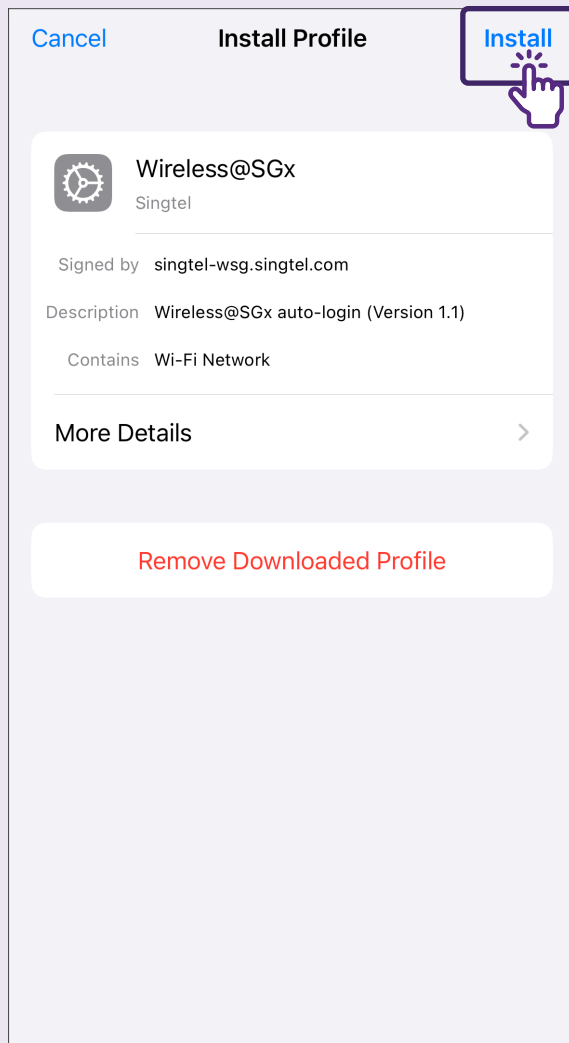


16 Tap on Wireless@SGx



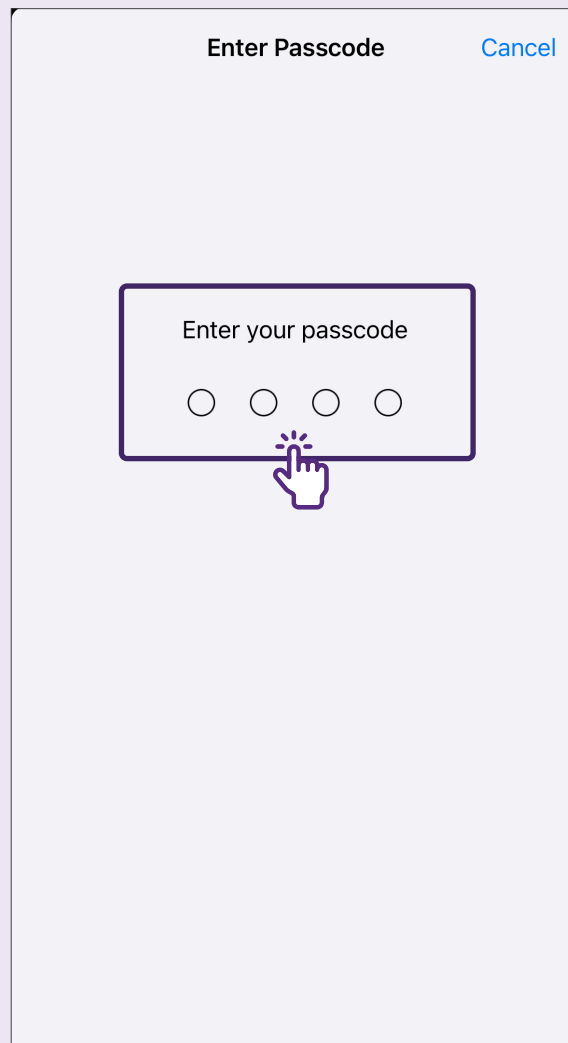
17

## Tap on Install



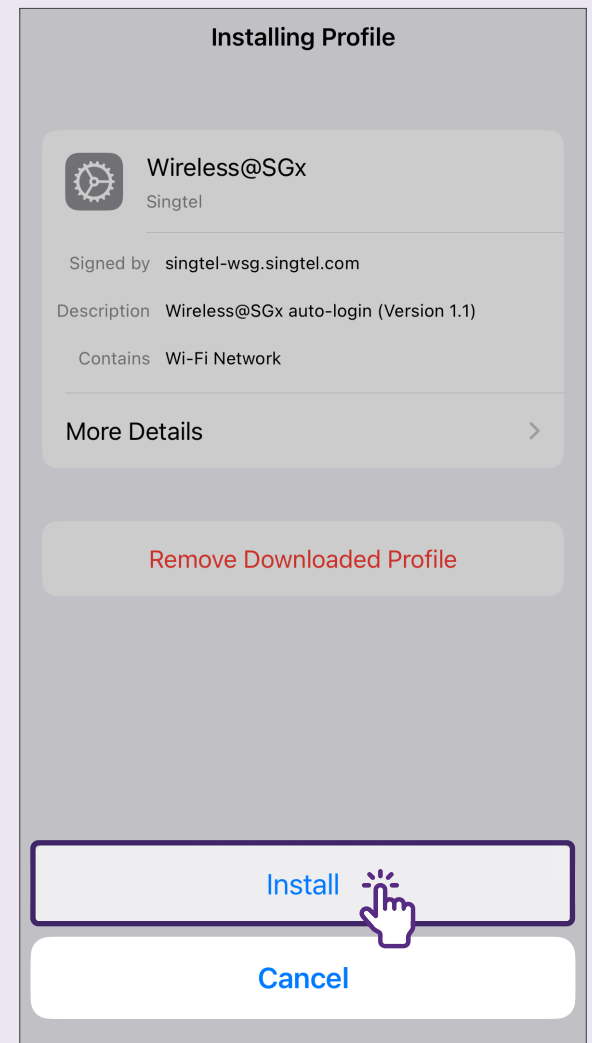
18

## Enter Passcode

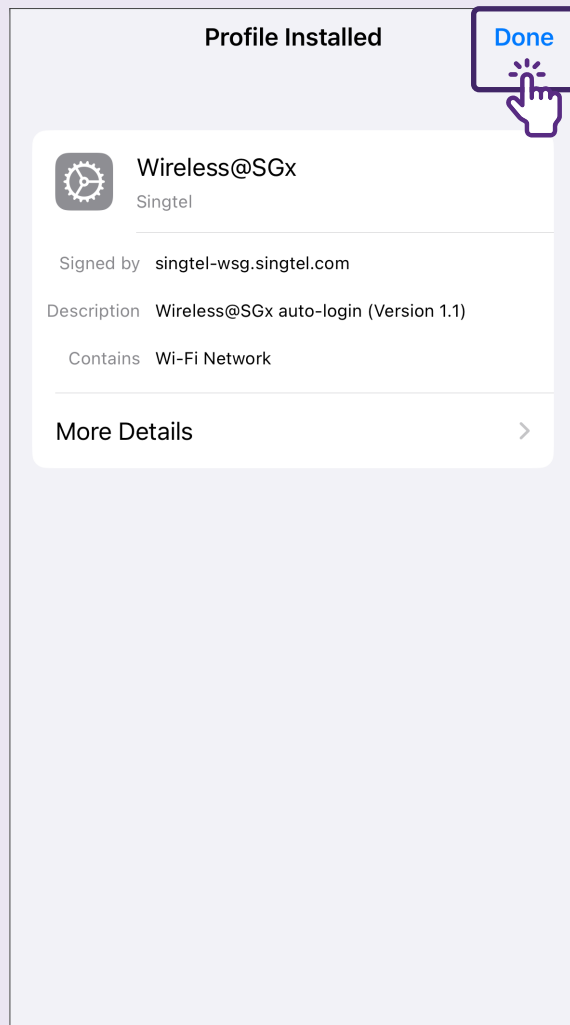


19

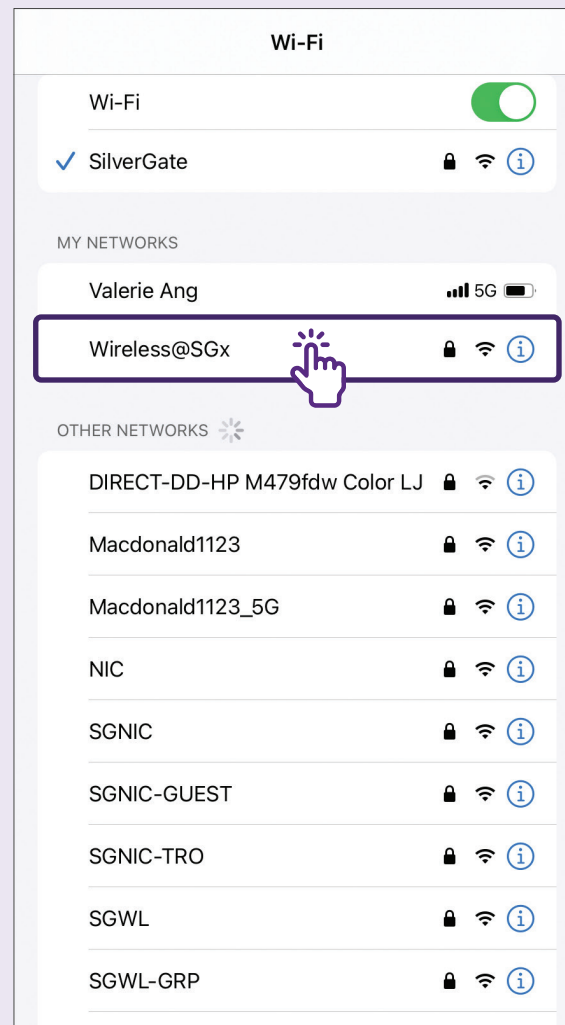
## Install Profile



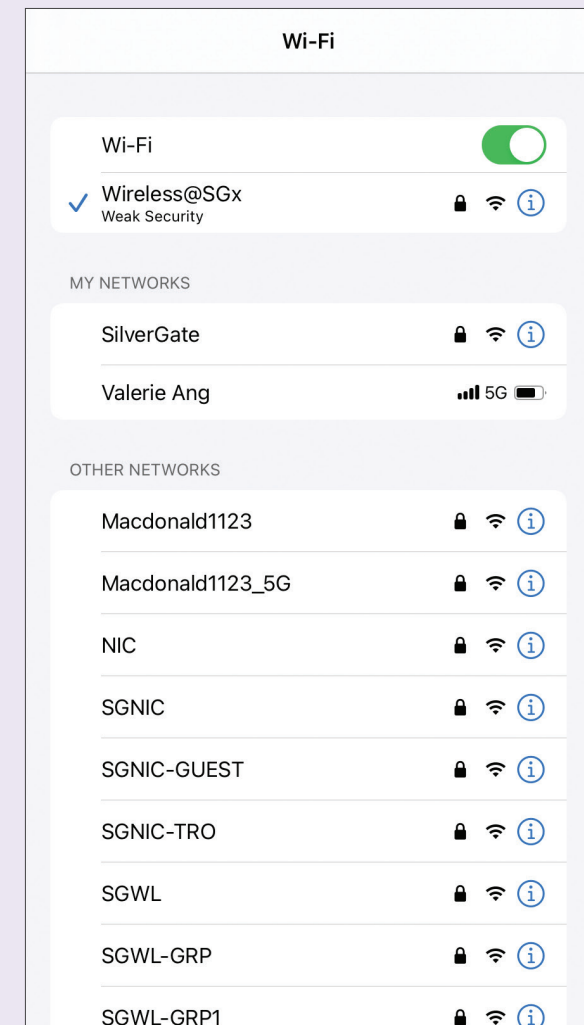
## 20 Complete Installation



## 21 Connect to Wireless@SGx



## 22 Happy Surfing!







**For more information and  
to find your nearest SG  
Digital community hubs:**

**IMDA Contact Centre**

**Hotline:** +65 6377 3800

**Feedback:** [go.gov.sg/imda-feedback](https://go.gov.sg/imda-feedback)

**Website:** [digitalforlife.gov.sg](https://digitalforlife.gov.sg)



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Life Portal.**

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