

下载并安装 ScamShield

STRONG PASSWORD

IhadKAYAtoastAT8am!

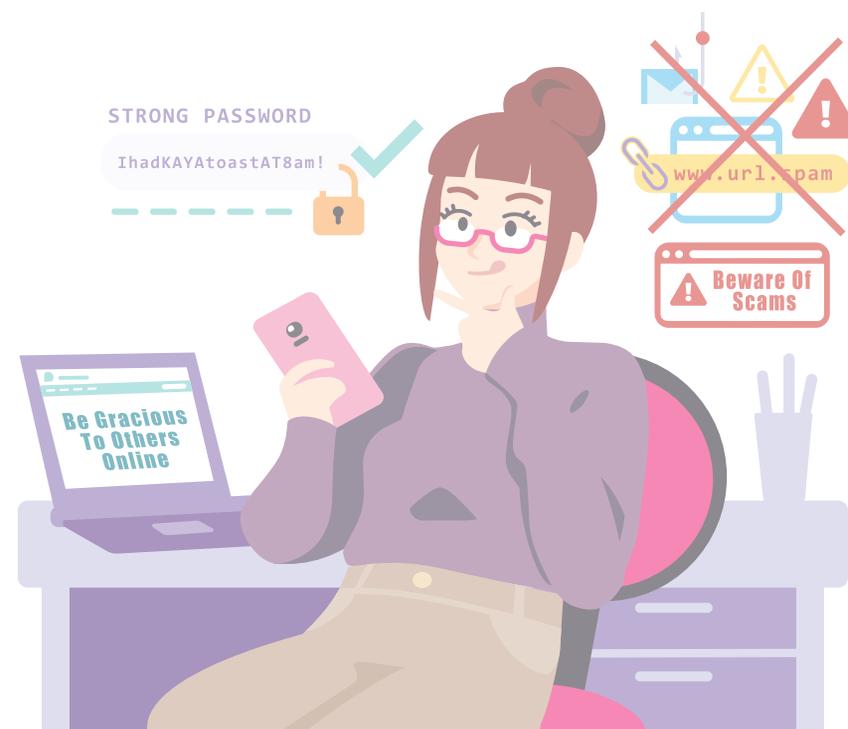


请扫描下方二维码，了解
更多关于安全、明智及友
善上网功能的内容。



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简介

《数码技能益终身》指南系列手册将帮助你学习日常生活的基本数码技能。通过逐步说明和小贴士，它将助力你自信安全地游览数码世界。

本指南适用于希望学习日常生活所需基本数码技能的所有人。

生活中的数码技能分为图中所示的 5 大能力领域。

学习成果：

本指南重点介绍“安全、明智及友善上网”能力，您将在其中学习：

- 确保智能手机与平板电脑设备和账户的安全并识别与防范存在恶意的在线内容和骗局。

DSL



本指南以常见网络图标和移动设备设置为依据。请注意，某些功能可能因移动设备和型号而异。

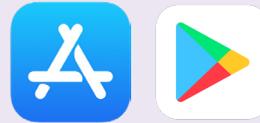
关于 ScamShield

ScamShield 是一款由政府开源科技部与全国罪案防范理事会以及新加坡警察部队联合开发的程序。使用防诈应用 ScamShield, 您或许可避免收到较少诈骗来电和恶意短信。

为何下载防诈应用 ScamShield 如此重要?

- 屏蔽并过滤诈骗来电与短信
- 检查可疑来电、讯息 (短信、WhatsApp、Telegram) 或网络链接是否为诈骗
- 举报可疑来电、讯息 (短信、WhatsApp、Telegram) 或网络链接

1 选择 Apple App Store 或 Google Play 商店



在手机上找到并点击“Apple App Store”或“Google Play 商店”。

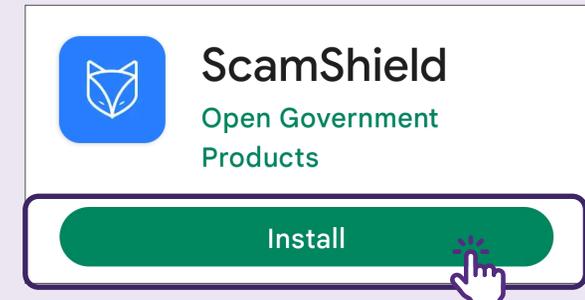
2 在 iOS 移动设备上搜索并安装 ScamShield



或扫描下方的QR码。



2 在安卓移动设备上搜索并安装 ScamShield



或扫描下方的QR码。

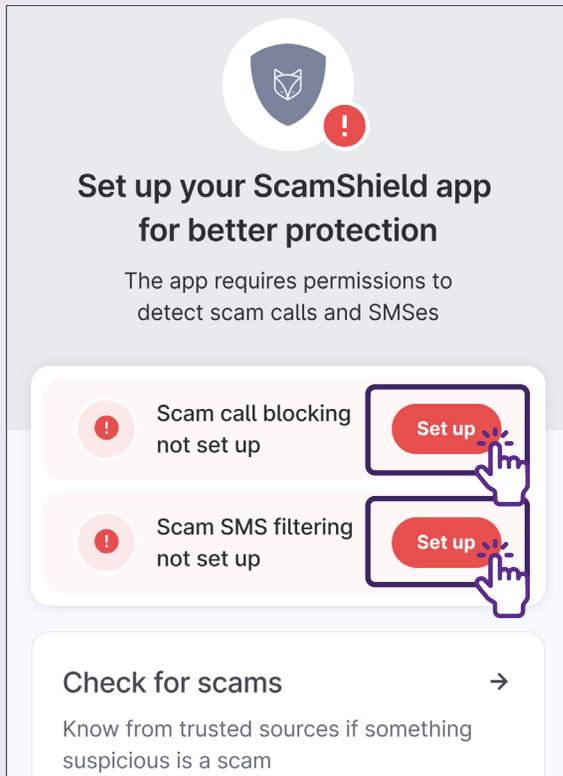


Apple (iOS) - 设置 ScamShield 应用

1 启动 ScamShield
 在您的移动设备上找到并点击“ScamShield”。



2 点击“Set up”

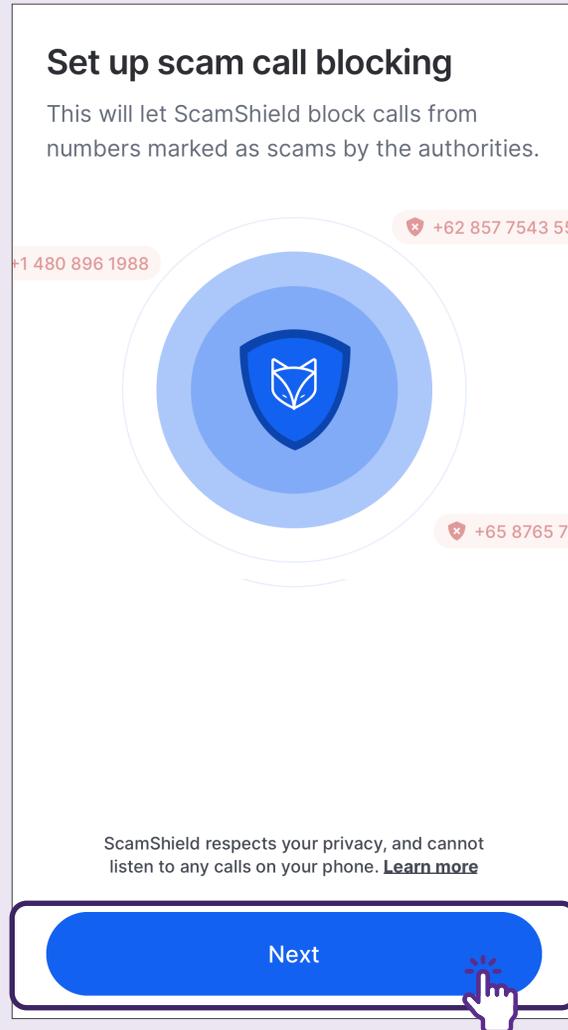


Set up your ScamShield app for better protection
 The app requires permissions to detect scam calls and SMSes

- Scam call blocking not set up **Set up**
- Scam SMS filtering not set up **Set up**

Check for scams →
 Know from trusted sources if something suspicious is a scam

3 点击“Next”以设置诈骗来电屏蔽



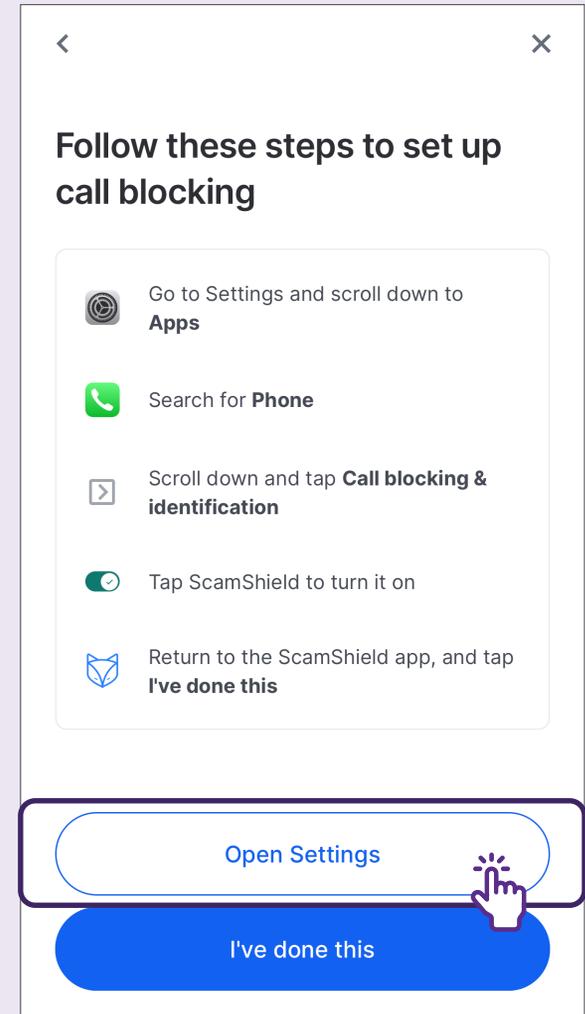
Set up scam call blocking
 This will let ScamShield block calls from numbers marked as scams by the authorities.

+1 480 896 1988 +62 857 7543 55 +65 8765 74

ScamShield respects your privacy, and cannot listen to any calls on your phone. [Learn more](#)

Next

4 点击“Open Settings”



Follow these steps to set up call blocking

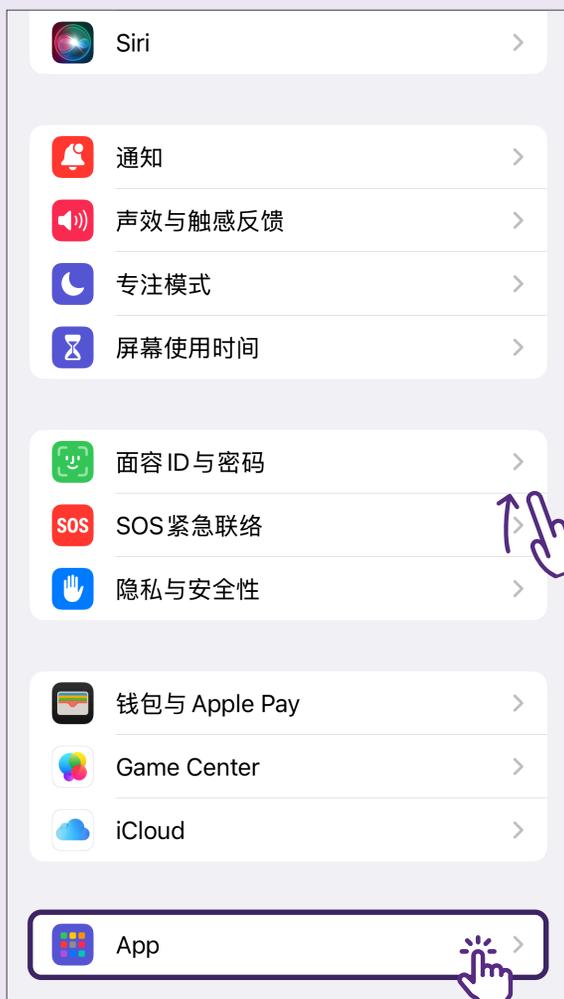
- Go to Settings and scroll down to **Apps**
- Search for **Phone**
- Scroll down and tap **Call blocking & identification**
- Tap ScamShield to turn it on
- Return to the ScamShield app, and tap **I've done this**

Open Settings

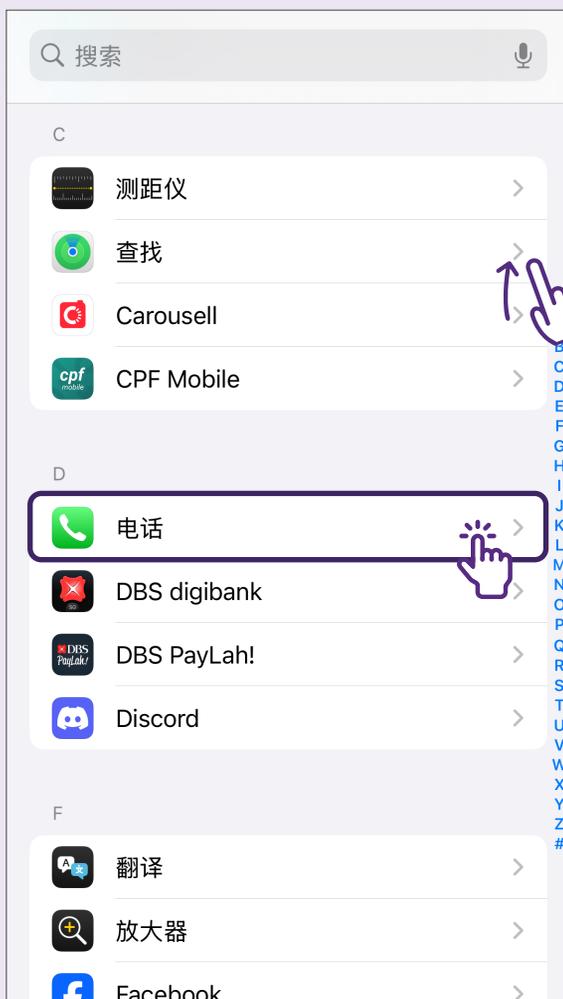
I've done this

Apple (iOS) - 设置 ScamShield 应用（启用来电屏蔽）

5 选择“App”



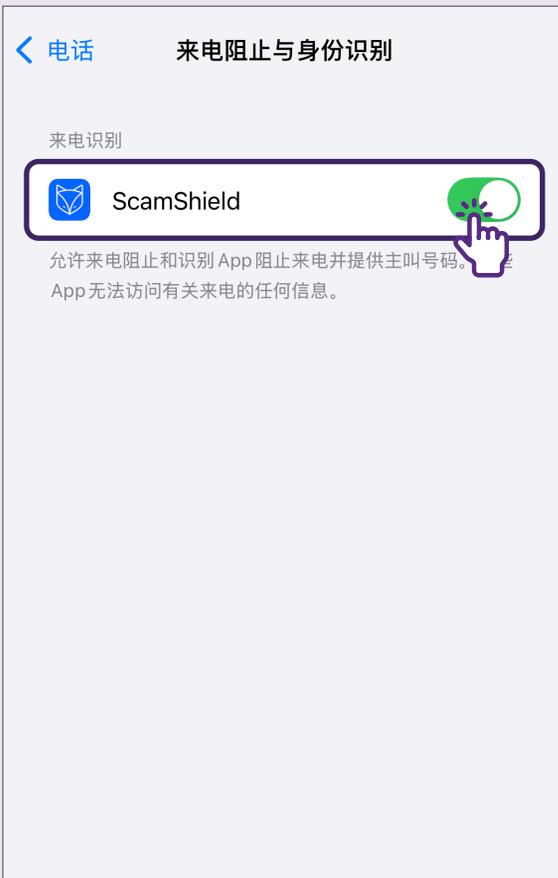
6 选择电话



7 选择来电阻止与身份识别



8 启用来电屏蔽



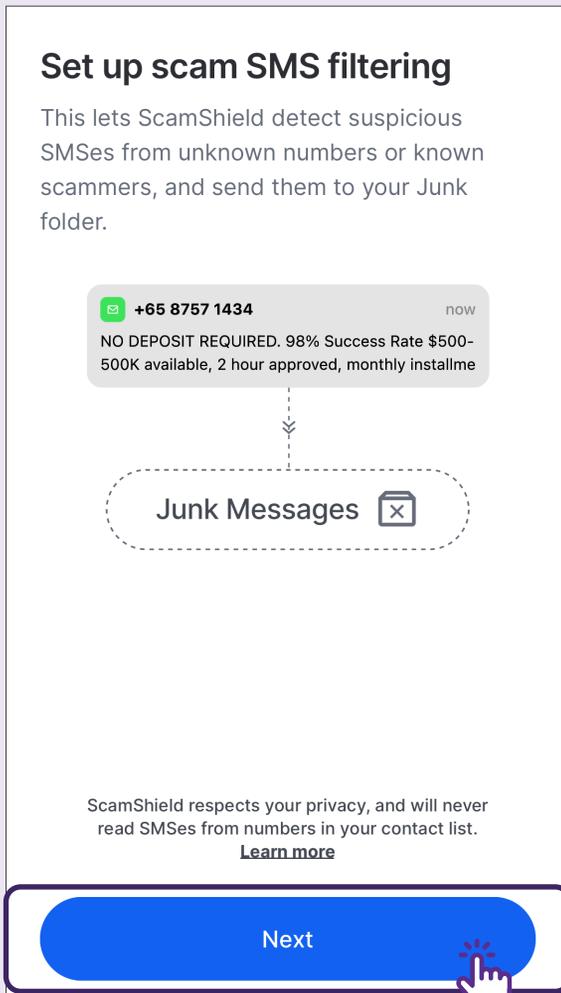
开启: 绿色
关闭: 灰色

Apple (iOS) - 设置 ScamShield 应用（启用短信过滤）

3 点击“Next”以设置诈骗短信过滤

Set up scam SMS filtering

This lets ScamShield detect suspicious SMSes from unknown numbers or known scammers, and send them to your Junk folder.



Junk Messages 

ScamShield respects your privacy, and will never read SMSes from numbers in your contact list. [Learn more](#)

Next

4 点击“Open Settings”

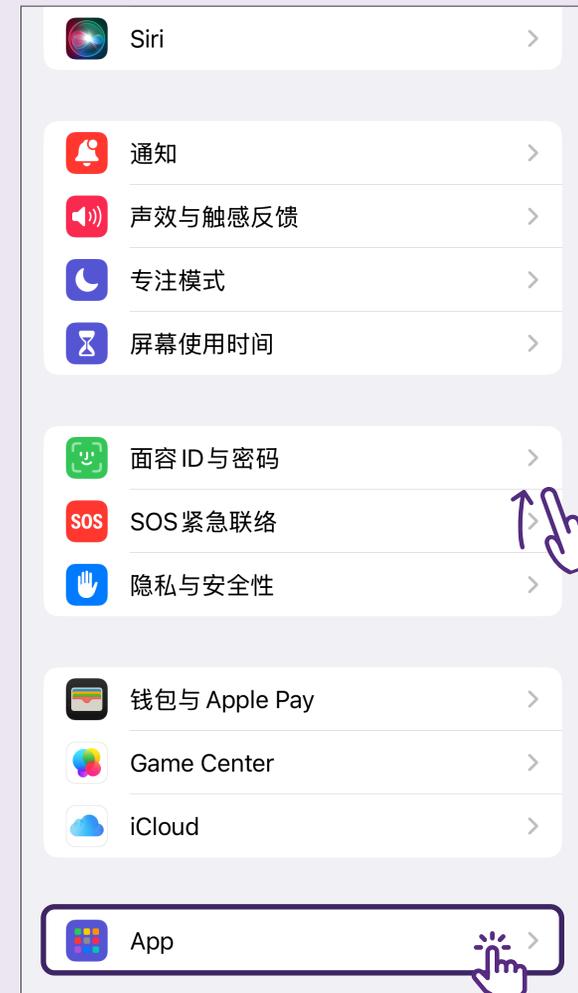
Follow these steps to set up SMS filtering

- Go to Settings and scroll down to **Apps**
- Search for **Messages**
- Scroll down and tap **Unknown & Spam**
- Tap **Filter Unknown Senders**
- Tap **ScamShield**, and then **Enable**

Open Settings

I've done this

5 选择“App”



Siri

通知

声效与触感反馈

专注模式

屏幕使用时间

面容 ID 与密码

SOS 紧急联络

隐私与安全性

钱包与 Apple Pay

Game Center

iCloud

App

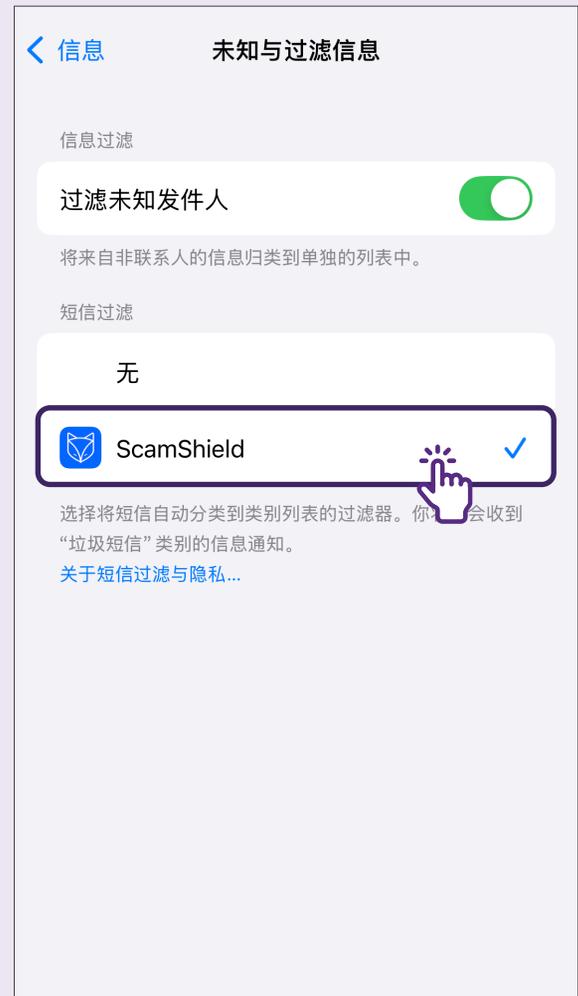
6 选择信息



7 选择未知与过滤信息



8 启用短信过滤



Android - 设置 ScamShield 应用

1 启动 ScamShield



在您的移动设备上找到并点击“ScamShield”。

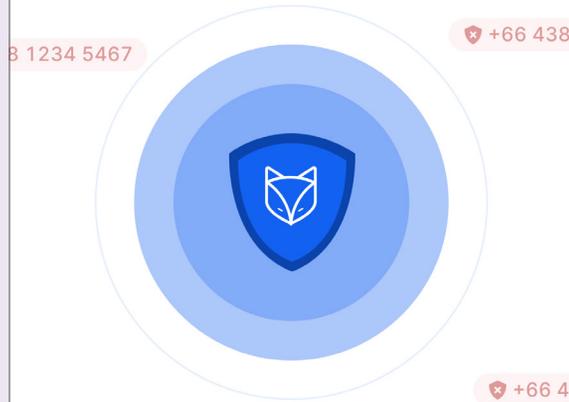
2 点击“设置”

The screenshot shows the ScamShield app's initial setup screen. At the top, there's a shield icon with a red exclamation mark. Below it, the text reads "Set up your ScamShield app for better protection" and "The app requires permissions to detect scam calls and SMSes". There are two red boxes with "Set up" buttons, one for "Scam call blocking not set up" and one for "Scam SMS filtering not set up". A hand icon is pointing to the "Set up" button for "Scam call blocking not set up". At the bottom, there's a "Check for scams" button with a right arrow and a subtext "Know from trusted sources if something suspicious is a scam".

3 点击“Next”以设置诈骗来电屏蔽

Set up scam call blocking

This will let ScamShield block calls from numbers marked as scams by the authorities.

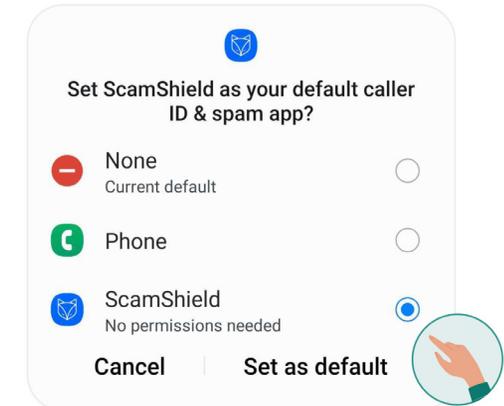


ScamShield respects your privacy, and cannot listen to any calls on your phone. [Learn more](#)

4 点击“Next”

Tap 'Set as default' at the next step

This will let ScamShield block calls from numbers marked as scams by the police.



ScamShield respects your privacy, and cannot listen to any calls on your phone. [Learn more](#)

Android - 设置 ScamShield 应用（启用来电屏蔽）

5 选择 ScamShield 并设为默认

step

This will let ScamShield block calls from numbers marked as scams by the authorities.

Set ScamShield as your default caller ID & spam app?

- None
Current default
- Phone

要将ScamShield设为您的默认来电显示和骚扰电话屏蔽应用吗？

- 无
当前默认应用
- 电话
- ScamShield
无需任何权限
- 不再询问

取消

设为默认应用

Android - 设置 ScamShield 应用（启用短信过滤）

3 点击“Next”以设置诈骗短信过滤

Set up scam SMS detection

This lets ScamShield notify you when you receive suspicious SMSes from unknown numbers or known scammers.

Suspicious SMS

Message now
+66 8757 1434
NO DEPOSIT REQUIRED. 98% Success Rate \$500-500!

Alert from ScamShield

ScamShield now
Suspicious SMS
+66 8757 1434 sent you a suspicious message.

ScamShield respects your privacy, and will never read SMSes from numbers in your contact list. [Learn more](#)

Next

4 点击允许, 授予 ScamShield 访问通讯录的权限

Tap 'Allow' at all steps to set up scam SMS detection

ScamShield needs all these permissions to work correctly.

- Access Contacts**
To only screen numbers you haven't saved in your contacts
- Send Notifications**
To alert you of scam SMSes
- Send and view SMSes**
To detect scam SMSes

要允许“ScamShield”向您发送通知吗？

允许

不允许

5 点击允许, 授予 ScamShield 发送与查看短信的权限

Tap 'Allow' at all steps to set up scam SMS detection

ScamShield needs all these permissions to work correctly.

- Access Contacts**
To only screen numbers you haven't saved in your contacts
- Send Notifications**
To alert you of scam SMSes
- Send and view SMSes**
To detect scam SMSes

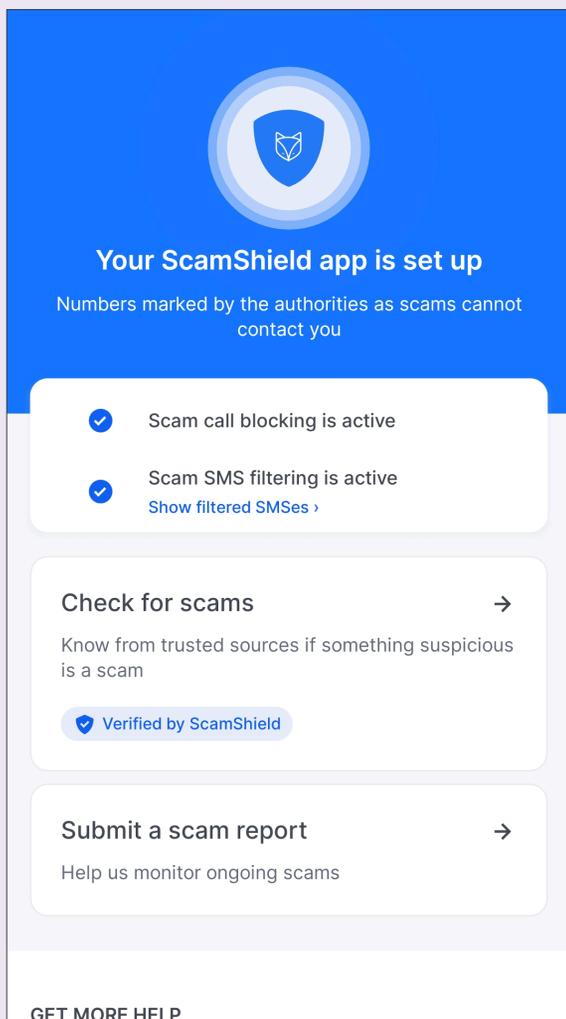
要允许“ScamShield”发送和查看短信吗？

允许

不允许

设置 ScamShield 应用（已完成）

1 您的ScamShield应用已设置完成

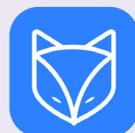


在iOS 或安卓手机的应用页面，
均会显示出类似的成功设置提示
画面。

举报诈骗来电与短信

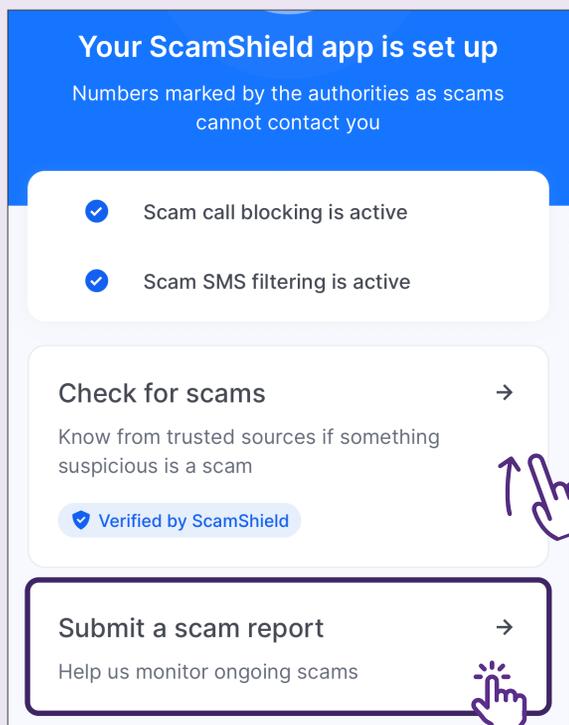
- 所有检测到的诈骗短信将自动上报并提交给相关部门审核。
- 诈骗手法总在演变，新骗局层出不穷。ScamShield 利用人工智能，能从每次举报中积累经验。一旦发现新的诈骗号码或短信，请立即在防诈应用 ScamShield 内举报，一起保护大家的安全！

1 启动 ScamShield



在您的移动设备上找到并点按“ScamShield”。

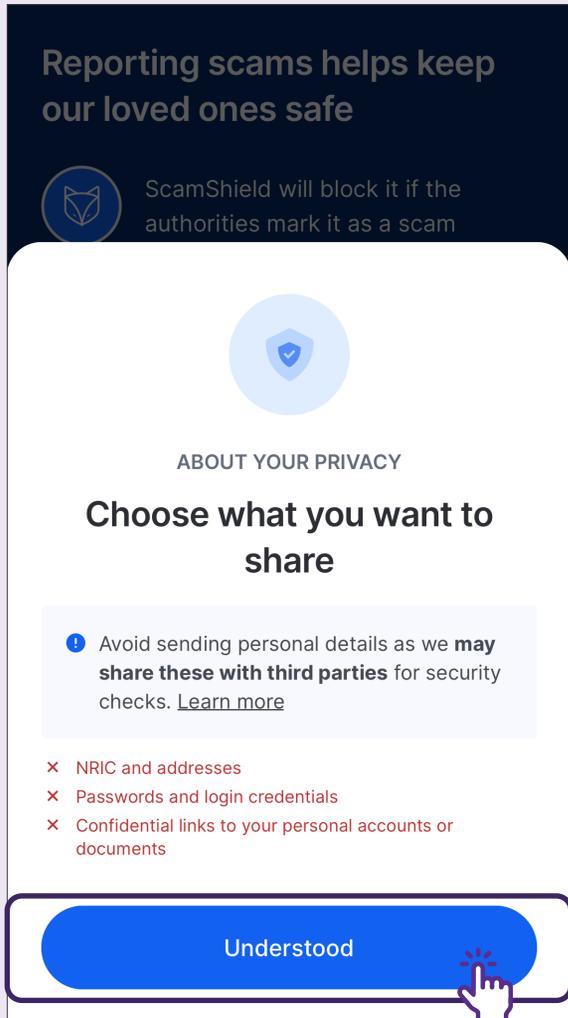
2 点击“Submit a scam report”



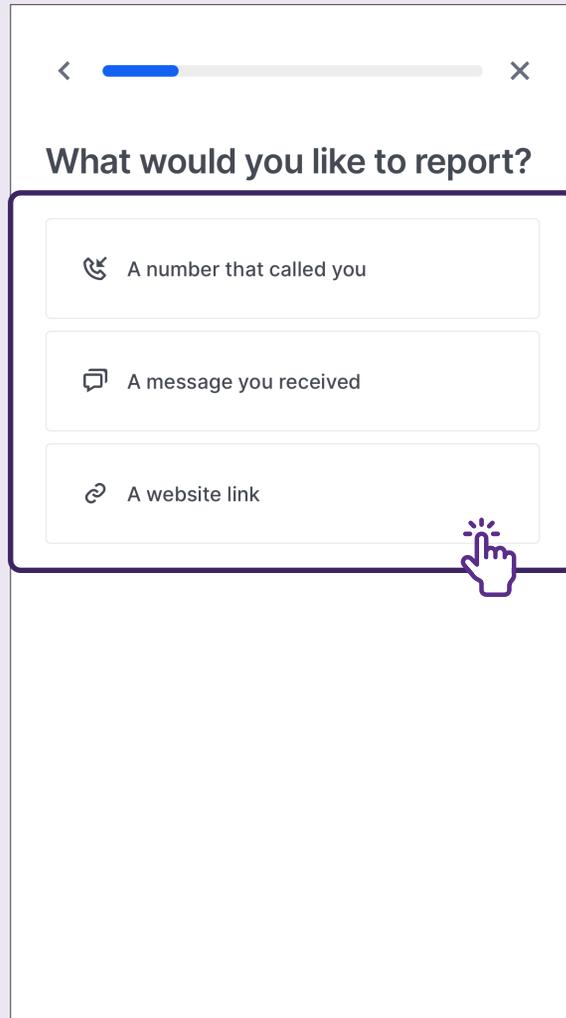
3 点击“Begin Report”



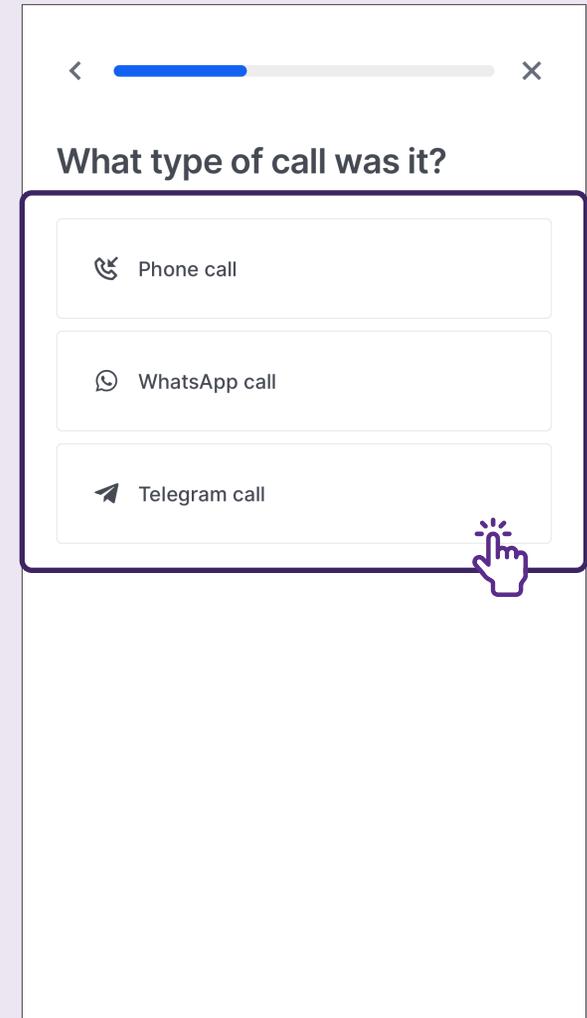
4 选择“Understood”



5 选择您要举报的内容



6 选择来电类型



7 输入来电号码并点击“Next”

What was the caller's number?
Enter the full number with the country code, if any (e.g. +6598765432)

+6598765432

Next

8 选择通话对象

< ×

Who was on the call?

A person

A recorded voice

I didn't pick up the call

9 选择对方所自称的身份

< ×

Who did they claim to be?

Bank representative

Government official

Phone company provider

Hospital staff

Others

10 描述通话内容并点击
“Review report”

Please describe the call
Tell us what the caller said, or what information they asked for

Description of the call (optional)

Review report

11 审阅您的举报并点击
“Submit report”

Does this look right?
Please make sure this information is correct and complete

Type of call
Call

Caller's number
+6598765432

Details
A person Bank representative

Call description
Let us know any relevant details

Submit report

12 该号码将被提交审核

We have submitted a scam report for you

- ✓ You and other scam-spotters helped report this
- Awaiting review
- ✓ Numbers marked as scams will be added to ScamShield's blocklist

How was your experience?

☆ ☆ ☆ ☆ ☆

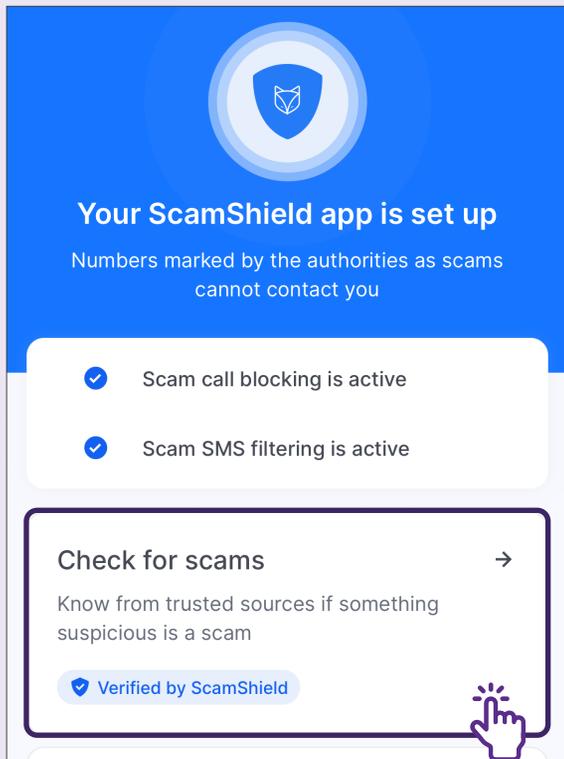
查询来电、短信或网络链接是否为诈骗

1 启动 ScamShield

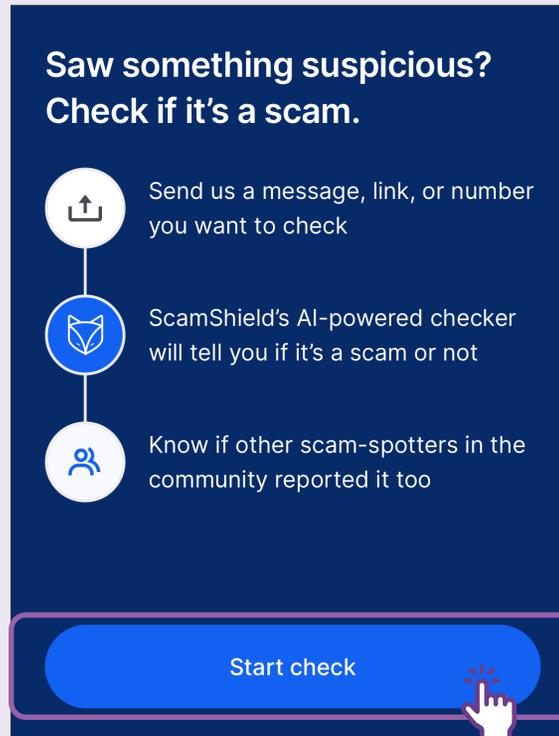


在您的移动设备上找到并点按“ScamShield”。

2 点击“Check for scams”



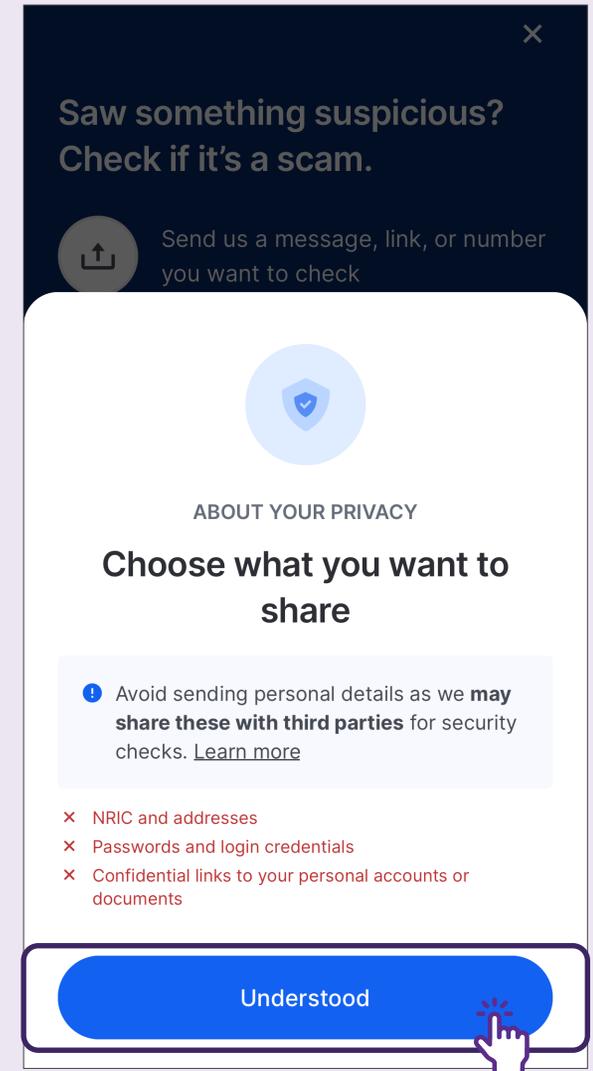
3 点击“Start check”



您也可以拨打反诈骗热线：
1799 获取帮助



4 选择“Understood”



5 选择您要查询的内容

< [Progress Bar] x

What would you like to report?

-  A number that called you
-  A message you received
-  A website link



6 选择短信类型

< [Progress Bar] x

What type of message was it?

-  Text SMS
-  WhatsApp message
-  Telegram message



7 上传该短信的截图, 或将短信内容复制并粘贴到输入框

What is the message?

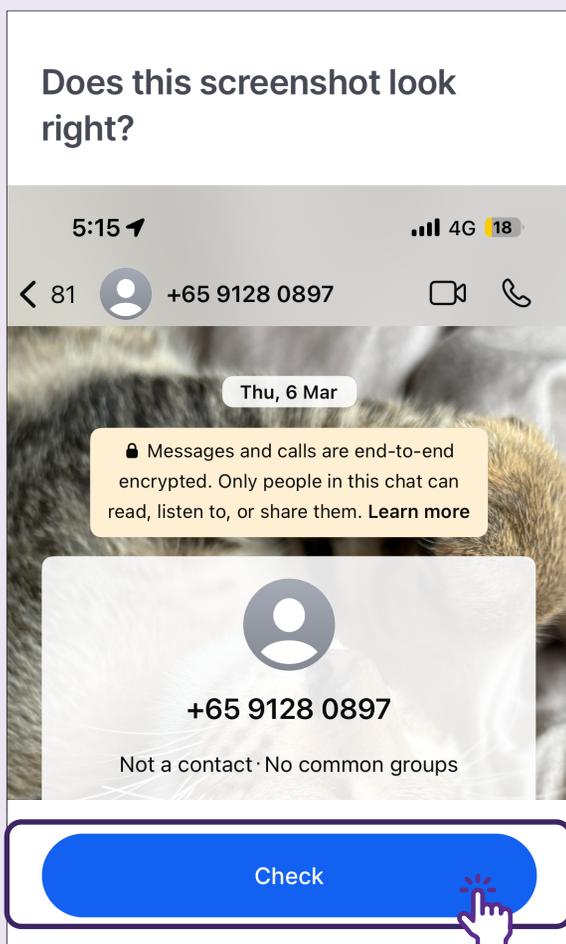
Upload a screenshot or paste the full text of the message you received

 Upload message screenshot 

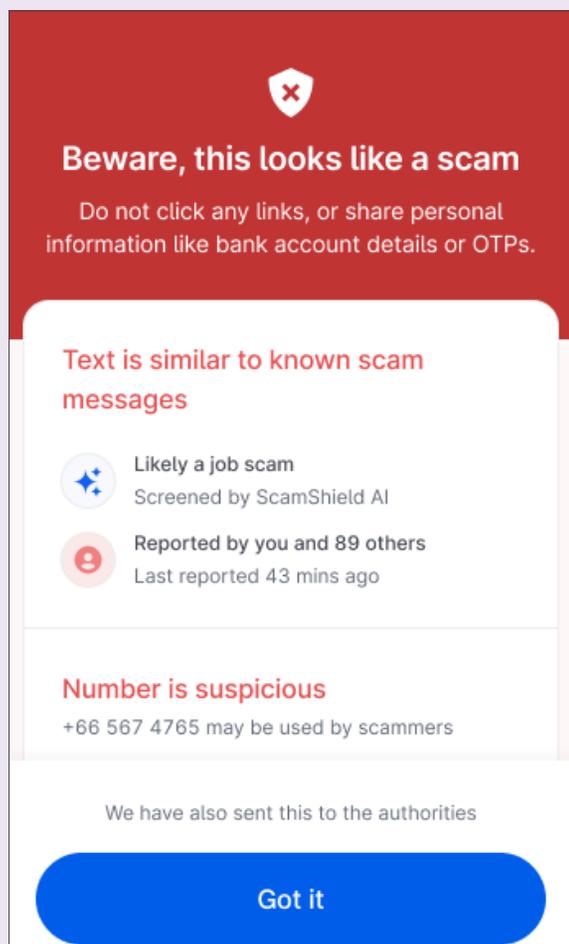
OR

Paste message text 

8 (如您已上传截图)
请在确认截图后,
点击“Check”以确认



9 如判定为诈骗,
您将看到如下所示
的提示页面



了解更多有关 ScamShield
应用的信息:

浏览 ScamShield 网站:
<https://www.scamshield.gov.sg>

笔记



A large, light gray rounded rectangle containing horizontal lines for taking notes. The rectangle is empty and occupies most of the page's width and height.

笔记



A large, light gray rounded rectangle containing horizontal lines for writing notes. The rectangle is positioned in the upper middle section of the page. It has a soft, rounded top and bottom. Inside the rectangle, there are approximately 18 horizontal lines, evenly spaced, providing a template for handwritten notes.

笔记



A large, light gray rounded rectangle containing horizontal lines for writing notes. The rectangle is positioned in the upper middle section of the page and is intended for taking notes during the presentation.

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反馈：go.gov.sg/imda-feedback

网站：digitalforlife.gov.sg



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