SG:DIGITAL

I'M GOING DIGITAL!

Seniors Go Digital Activity Pack 2
(E-Payment, Mobile Banking and Cybersecurity)

Pick up digital skills with the help of our Digital Ambassadors and track your progress with our gameboard. Deepen your learning online and participate in various programmes.

**PayNow • SGQR • DBS digibank • DBS PayLah! • OCBC Mobile Banking
OCBC Pay Anyone™ • UOB Mighty • Singtel Dash • GrabPay • GrabFood
WhyQ • FairPrice Scan & Go • Carousell • Fave • meREWARDS
Personal Data • Staying Safe Online • Spot Scams**

Find Out More

sdo.gov.sg   6377 3800   INFO@imda.gov.sg

GO DIGITAL!

Share a security tip on phishing (e.g. do not open any unverified links)

Refer a friend

LEVEL 2

Set up and login to Singpass app to check in to SafeEntry

Know how to set up an email account

Know how to scan QR Code for SafeEntry

Know how to connect to a video meeting

Connect to Wireless@SGx

Subscribe to Gov.sg WhatsApp channel for updates

Make voice or video calls

Send text or voice messages

LEVEL 1

Know how to use TraceTogether

Set up NLB Mobile app

Set up and login to LifeSG app

Know how to set strong online passwords

Know how to register for SMS 2FA for Singpass app (Two-factor authentication)

Refer a friend

LEVEL 3

Download your preferred digibank app

WELCOME! LET'S MAKE THE DIGITAL CONNECTION.

Try your hand at completing this game board, and you're on your way to going digital!

But if you need some help at any time, don't worry! Just approach our Digital Ambassadors at selected public libraries or community centres and they will help you along your learning programme.

So keep this activity pack handy and enjoy your digital journey!

GO

Start your digital journey here

Refer a friend

Sign up for a Learning Journey of your choice

Know how to make SGQR payment on your preferred mobile payment app

Set up your PayNow service

SG Digital
Starter Kit on PayNow

PAY NOW

DID YOU KNOW?

With PayNow, you can send and receive Singapore Dollar funds from one bank to another in Singapore almost instantly by using just your registered mobile number or Singapore NRIC/FIN.

STEP 1   Install your preferred bank app on your mobile device

Go to the **Apple App Store** or **Google Play Store** to download any of the bank apps supported under PayNow and launch the application.
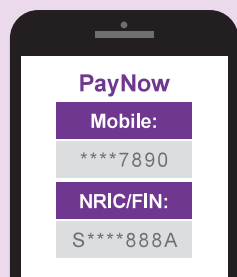
**Examples of Participating Banks Supporting PayNow**

You will need to install and activate internet banking for your bank account prior to setting up PayNow.

Assistance is available (if required) over the counter at the nearest banking branch.

STEP 2   Link PayNow to your bank account

PayNow
Mobile:
****7890
NRIC/FIN:
S****888A

1. Launch your preferred bank app and link your mobile number and/ or Singapore NRIC/FIN.

PayNow
Nickname:
John Tan
SUBMIT
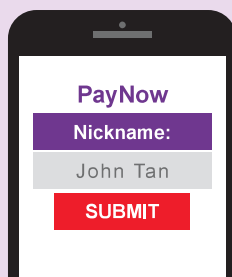
2. Enter a nickname for your PayNow account, avoid using your full name, to help others identify who you are on PayNow.

⚠️ **2FA received!**
SMS OTP:
1 8 1 8

You will receive a **2FA (e.g. SMS OTP)** for verification to complete the registration.

### STEP 3   Scan PayNow QR with your bank app and make payment

3. Launch your preferred bank app and select the scan QR function within the app to capture the PayNow QR.

4. Scan the PayNow QR displayed by the merchant and check the merchant name.

TASTY CHICKEN RICE
$3.50
PAY
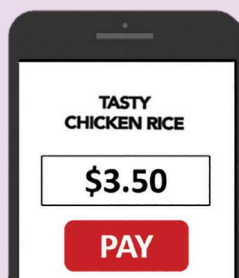
5. Enter the transaction amount and verify the merchant name on your mobile phone before you proceed with the payment.

TASTY CHICKEN RICE
✅
PAID
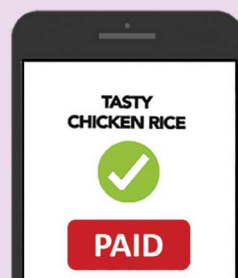
6. You will receive a payment notification message. The amount is immediately deducted from your bank account and credited to the merchant.

Cyber security tips *(Credit: Cyber Security Agency of Singapore)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

SG Digital
Starter Kit on SGQR

DID YOU KNOW?

SGQR is a single payment QR code that combines the QR codes of different electronic payment schemes. Consumers just need to look at the bottom of the SGQR label to see which payment option is accepted by the merchant.

STEP 1   Install your preferred mobile payment app on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download any of the payments apps supported under SGQR and launch the application.

**Examples of Payment Apps Supported under SGQR**
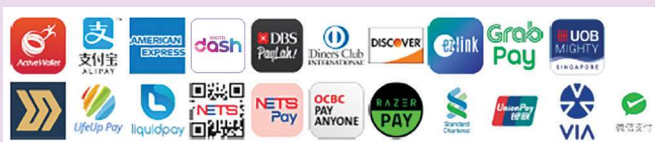
STEP 2   Scan SGQR and make payment

1. Launch your preferred payment app's built-in QR code scanner to capture the SGQR.

**2.** Scan the SGQR displayed by the merchant and check the merchant name.

TASTY CHICKEN RICE
$3.50
PAY

3. Enter the transaction amount and verify the merchant name in your mobile phone before proceeding with the payment.
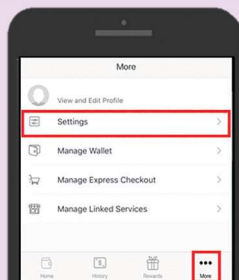
TASTY CHICKEN RICE
PAID
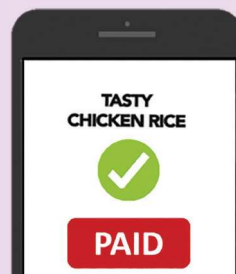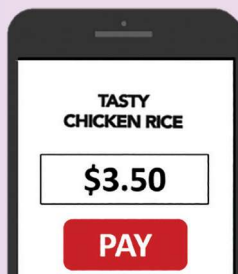
4. You will receive a payment notification message. The amount is immediately deducted from your e-wallet/account and credited to the merchant.

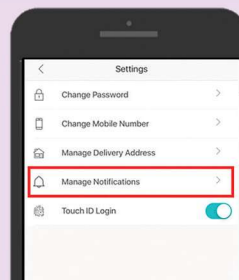*Note: Steps to scan SGQR and make payment will vary for different payment apps.*

STEP 3   View transaction history and manage notifications
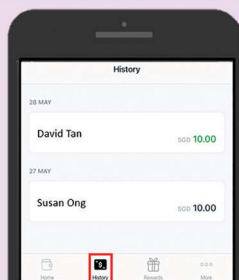
5. Tap on **'History'** to view your transaction history.

6. Tap on **'More'**, **'Settings'** to manage notifications.

7. Tap on **'Manage Notifications'** to manage alerts and notifications for transactions.

Note: Steps to view transaction history and manage notifications will vary for different payment apps.

Cyber security tips *(Credit: Cyber Security Agency of Singapore)*

- **Never disclose** your mobile banking or payment wallet User ID, PIN & One-Time Password (OTP) to anyone.
- **Check** the payment wallet to ensure that the merchant name and amount are correct before payment.
- **Download** apps only from official sources.

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SG Digital

Starter Kit on DBS digibank SG app

DID YOU KNOW?

The digibank app is packed with clever design touches to make your banking quicker, easier and safer. Access the bank in your pocket - check account balance, transfer funds, view eStatements, update particulars and lots more all on-the-go.

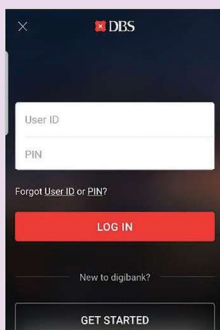## STEP 1   Install DBS digibank app on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **DBS digibank SG app** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.
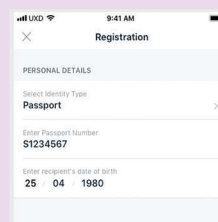

STEP 2   Register for DBS digibank

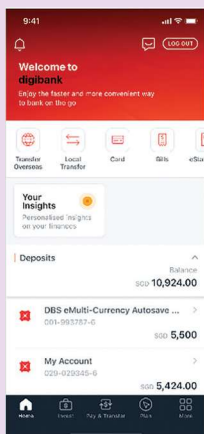3. Launch the app and select the option '**Log In**'.

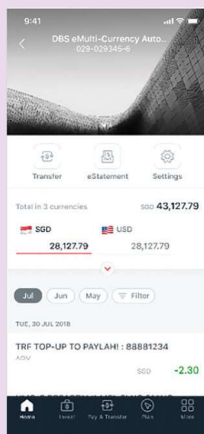4. Tap on '**Get Started**' to register for your DBS digibank.

5. Follow the on-screen steps to complete your registration.

Note: You will need your DBS/POSB Card no. and PIN for verification.
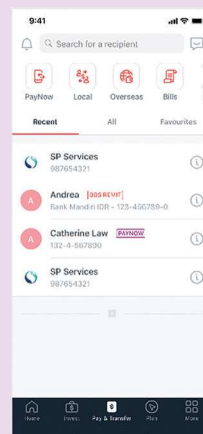

STEP 3   Explore your DBS Digibank app

6. Check account balance on your DBS digibank.

7. Review your transaction history.

8. Make online payments or transfers and more!

Cyber security tips *(Credit: Content provided by DBS)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

SG Digital
## Starter Kit on DBS PayLah!

DID YOU KNOW?

Singapore's favourite payments app now lets you do more than just pay. With more than 80,000 acceptance points across retail and service outlets, use PayLah! today to discover a world of exclusive deals for food, shopping, rides, movies and more.

STEP 1 Install the DBS PayLah! app on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **DBS PayLah! app** and launch the application.

1. For iOS users, tap on 'Get' to download the app.

2. For Android users, tap on 'Install' to download the app.

STEP 2 Register for DBS PayLah!
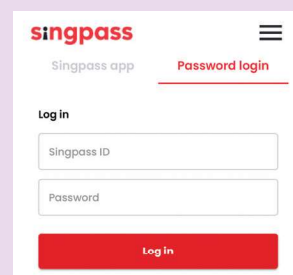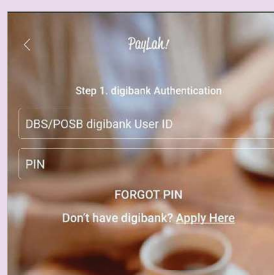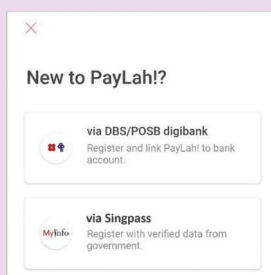
3. Launch the app and register with your DBS/POSB digibank (DBS/POSB customers) or via Singpass with MyInfo (other bank users).

4. For DBS/POSB customers, register using your digibank ID and PIN to proceed.

5. For other bank users, register using your Singpass ID and PIN or Singpass app to proceed.

STEP 3 Scan QR with DBS PayLah! app and make payment
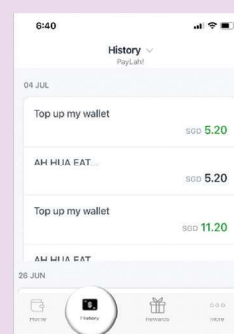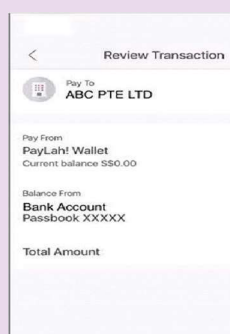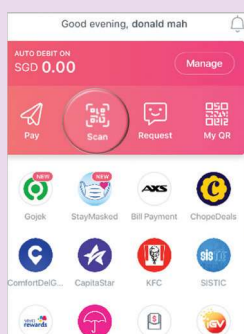
6. Tap on 'Scan' on the home screen to scan the merchant's QR code.

7. Scan the merchant's QR code.

8. Review the merchant and payment details before proceeding.

9. Tap on 'History' to view your transaction history after completing the payment.

Cyber security tips *(Credit: Content provided by DBS)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

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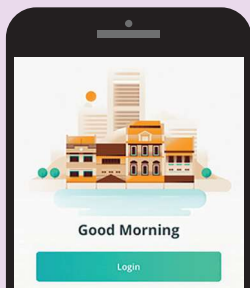## Starter Kit on OCBC Mobile Banking

DID YOU KNOW?

The OCBC Mobile Banking App allows you to manage your funds and access your bank details easily on-the-go.

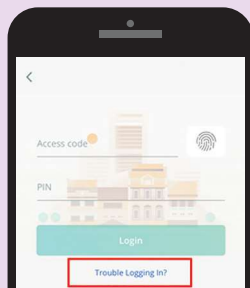### STEP 1 — Install OCBC Mobile Banking App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **OCBC Mobile Banking App** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

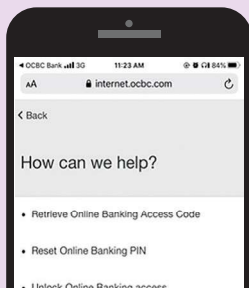**2.** For Android users, tap on '**Install**' to download the app.

STEP 2 — Set up your OCBC Mobile Banking App Login

Good Morning
Login

Access code
PIN
Login
Trouble Logging In?

OCBC Bank 3G 11:23 AM 84%
internet.ocbc.com
Back
How can we help?
• Retrieve Online Banking Access Code
• Reset Online Banking PIN
• Unlock Online Banking access

OCBC Bank 3G 11:24 AM 84%
internet.ocbc.com
Back Verification
Step 1 of 3
Please ensure you:
• have an activated OCBC ATM, credit or debit card and PIN.
• have a registered mobile number with us.
• are at least 16 years old.
YOUR ATM/CREDIT/DEBIT CARD DETAILS
Last 8-digits of card no.

Note: You will need an active OCBC ATM/ Debit/ Credit Card no. and Card PIN for verification.
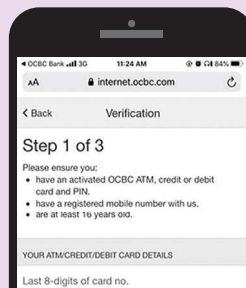
3. Launch the app and select the option '**Log In**'.

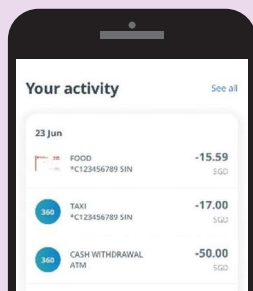**4.** Tap on "**Trouble Logging in?**".

5. Click on "**Get Help**".

6. Follow the on-screen steps to complete Online Banking signup.

STEP 3 — Explore the OCBC Mobile Banking App

What you have
12,000.00 SGD
What you owe
150.00 SGD

Your activity   See all
23 Jun
FOOD   -15.59
*C123456789 SIN   SGD
TAXI   -17.00
*C123456789 SIN   SGD
CASH WITHDRAWAL   -50.00
ATM   SGD

TRANSFER TO
Account number
Mobile number
Via PayNow
NRIC/FIN number
Via PayNow
Unique entity no. (UEN)
Via PayNow
You can now transfer up to SGD 5,000 via PayNow.

Back   Pay Bills
BILLING ORGANISATION   Single bill payment
From   To
360 Account   AMERICAN
612-345678-901   EXPRESS...
                   0048
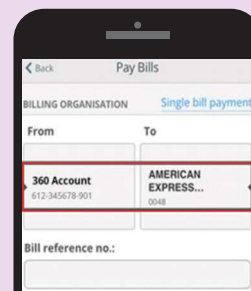Bill reference no.:

7. Check account balance on your OCBC Mobile Banking App.

8. Review your transaction history.
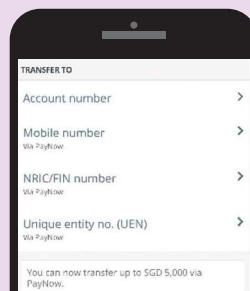
9. From Menu, select "**Transfer**" and transfer funds.

10. From Menu, select "**Pay**" and pay bills.

Cyber security tips *(Credit: Content provided by OCBC Bank)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

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SG Digital
Starter Kit on Using OCBC Pay Anyone™

OCBC PAY ANYONE

DID YOU KNOW?

OCBC Pay Anyone™ lets you pay everyone - including those on PayNow - using their mobile number. You may also pay directly to a wide range of participating merchants by scanning QR codes.

STEP 1   Install the OCBC Pay Anyone™ App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **OCBC Pay Anyone™** and launch the application.

**Note:** You must have your OCBC Mobile Banking access code and pin to proceed.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

STEP 2a   Pay by Entering Mobile Number
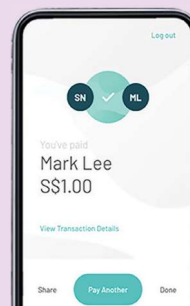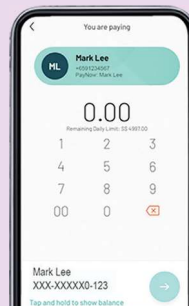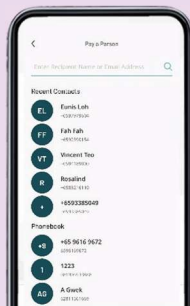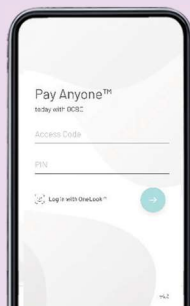
3. Log in with your banking credentials (Access code, Pin, Fingerprint / Face ID, if applicable).

4. Tap on "**Pay a Person**".

5. Select a contact, enter the amount you wish to transfer to proceed.

6. Review the transfer details and click on the arrow to confirm the payment.

7. The transfer is completed!

STEP 2b   Scan QR with OCBC Pay Anyone™ App and make payment
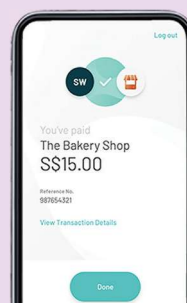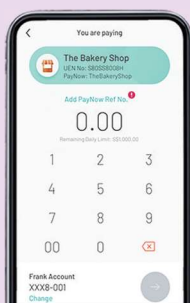
8. Scan/ Import the NETS QR or PayNow QR to start your transaction.

9. Ensure the merchant's name is correct and enter the payment amount.

10. Tap on the arrow to confirm the payment.

11. The payment is completed!

Cyber security tips *(Credit: Content provided by OCBC Bank)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

SG Digital
Starter Kit on UOB Mighty

DID YOU KNOW?

UOB Mighty app is an all-in-one mobile banking app for UOB customers. It allows you to view your bank account details on-the-go and allow cashless transaction via QR payments.

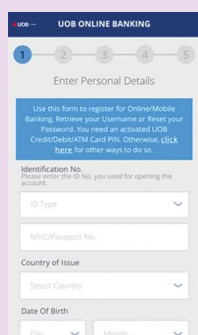### STEP 1 Install the UOB Mighty App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **UOB Mighty Singapore** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.
2. For Android users, tap on '**Install**' to download the app.
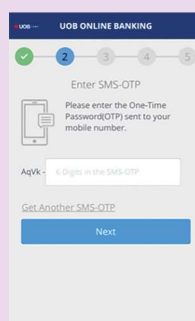

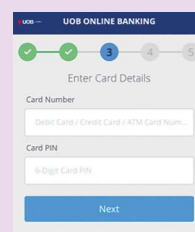### STEP 2 Register for UOB Online Banking

3. Launch the app and select the option '**Sign Up**'.

4. Follow the on-screen steps to sign up for your UOB Online Banking.

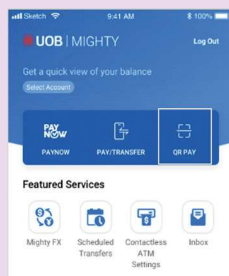5. Key in the SMS OTP that will be sent to you upon registration.

6. Enter ATM/Credit/Debit Card number and PIN to complete your registration.

   Note: You will need your UOB Card no. and PIN for verification.

STEP 3 Scan QR with UOB Mighty app and make payment
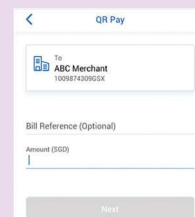

7. Launch and login with your UOB Mighty app.

8. Tap on the QR PAY to access the app's built-in QR code scanner to capture SGQR.

9. Scan the SGQR displayed by the merchant and check the merchant name.

10. Enter the transaction amount and verify the merchant name before proceeding with the payment.

    Amount will be deducted from your account and credited directly to the merchant.

Cyber security tips *(Credit: Content provided by UOB)*

- **Do not** reveal your password, OTP or any other personal details to anyone or unknown websites.
- **Do not** save your banking and personal details in your devices and websites. Log out after completing a transaction.
- **Set up** SMS/email notification alerts and allow in-app push notifications for your banking transactions so that you can monitor them for any suspicious activity.

SG Digital
Starter Kit on Singtel Dash

SINGTEL dash

DID YOU KNOW?

Singtel Dash is the all-in-one mobile wallet for your payment and lifestyle needs. Whether in-store or online, locally or globally, Dash enables you to make secure and easy payments wherever you go. Download Dash to shop, dine, commute and send money with your mobile phone now.
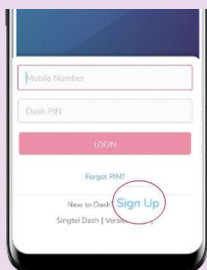

STEP 1   Install the Singtel Dash app on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **Singtel Dash app**.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

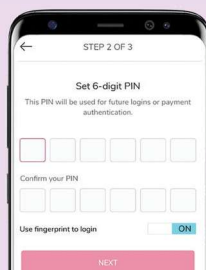### STEP 2   Sign up and register for Singtel Dash

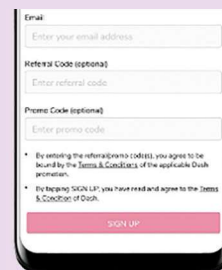**Complete registration in 3 simple steps:**

Launch your Singtel Dash app and tap on '**Sign Up**' to register.

3. Fill in the required details in the form.

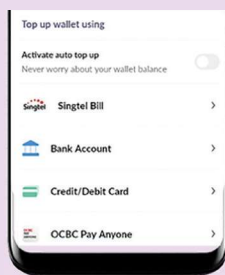4. Set up your 6-digit PIN. Do not use running digits (123456) or duplicates (333333).

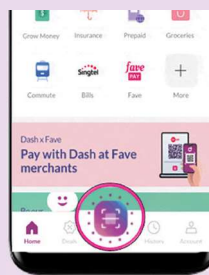5. Fill in the remaining details and enter referral/promo code (if any).

STEP 3   Top-up and Scan QR to make payment with Singtel Dash

6. Select 'Top-Up' on the home screen to top up your Singtel Dash account.

7. Choose your preferred top-up methods* and follow the steps to top-up.

8. Tap on the pink button on the home screen to scan QR to make payment.
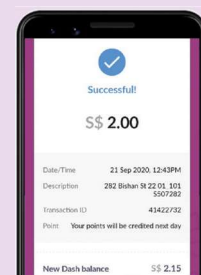
9. Verify the merchant name and transaction amount before making payment.

*Other available top up options include eNETS via your bank account, 7-eleven and AXS. Visit dash.com.sg to find out more.

Cyber security tips *(Credit: Content provided by Singtel Dash)*

- **Use** a strong password on your device to prevent unauthorised use.
- **Do not** share your PIN or OTP with anyone
- **Do not** disclose personal, financial or credit card information to little-known or suspicious websites.

SG Digital
Starter Kit on GrabPay

GrabPay

DID YOU KNOW?

GrabPay supports a collection of cashless payment methods, such as credit/debit cards, partner wallets like PayPal and GrabPay balance. Enjoy the ease of paying for your rides, food deliveries, online shopping, in-store purchases and more!

## STEP 1   Install the Grab App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **Grab App** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

## STEP 2   Sign up and register for GrabPay

3. Sign up for a Grab account by providing your mobile number and email address.

   A 6-digit verification code will be sent to the mobile number to activate account.
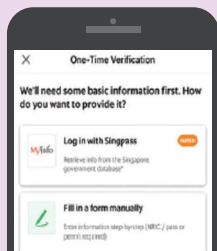
4. Tap on '**Payment**' on the bottom navigation bar, and verify your identify using Singpass via MyInfo or Fill in a form manually.
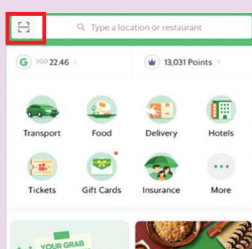
5. Add your credit/ debit card by tapping on 'Payment', then '**Add a Card**'. Enter your card details and tap 'Save'.
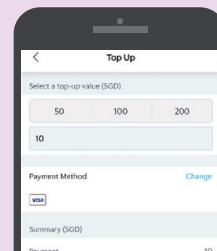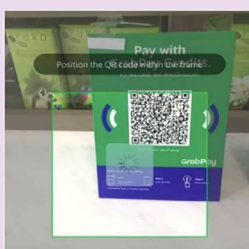
6. Top up your GrabPay Wallet using your card and select a top-up value. You can also use Paynow.

STEP 3   Scan QR with GrabPay and make payment

7. Use GrabPay in-stores by tapping on the scan QR button at the top left corner. You can also book a ride or order food delivery.

8. Scan the merchant's QR Code and enter the transaction amount.
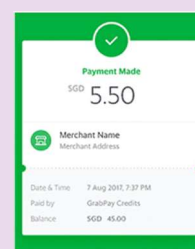
9. Verify the merchant name and transaction amount in your mobile phone before proceeding with the payment.

Cyber security tips *(Credit: Content provided by Grab)*

- **Set up** a 6-digit GrabPay PIN to keep payments more secure.
- **Never disclose** your OTP, password or other personal details with anyone or unknown websites.
- **Do not** give any personal details to third-party websites or apps claiming to be Grab. All requests for information needed for verification purposes will take place within the Grab app.

SG:DIGITAL

IMDA INFOCOMM MEDIA DEVELOPMENT AUTHORITY

SG Digital
Starter Kit on GrabFood

GrabFood

DID YOU KNOW?

You can choose between self pick-up or delivery when you buy food through the app! Some restaurants provide discounts for self pick-up and there are others that offer discounts or free deliveries when you order with them!

STEP 1 Install the Grab App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **Grab App** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

STEP 2 Sign up and register for Grab
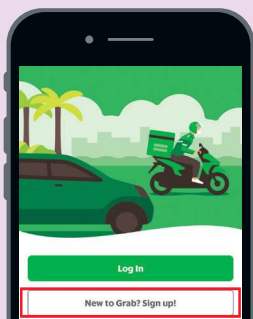
3. Tap on ' **New to Grab? Sign up!**' to create an account.
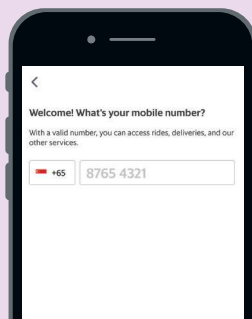
4. Provide your mobile number. A 6 digit verification code will be sent to the mobile number to activate account.
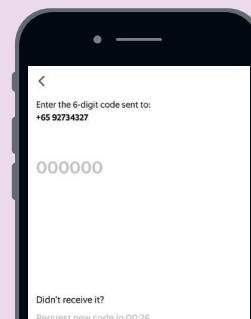
5. Enter the 6 digit verification code that was sent to you.

STEP 3 Search on GrabFood and cart your favourite food/items
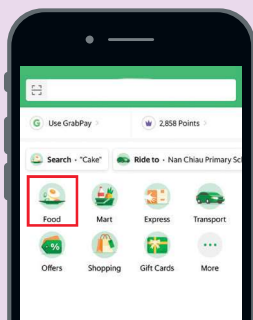
6. Tap on '**Food**' to see the available restaurants around your area.
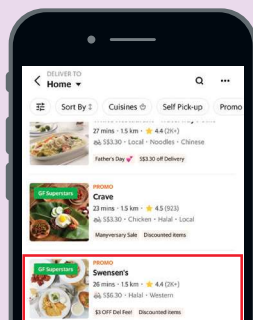
7. Tap on the restaurant name of your choice listed in the app.
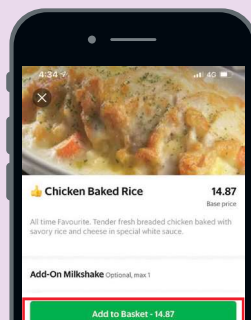
8. Choose the food and tap on '**Add to Basket**'.
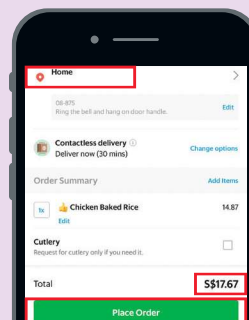
9. Check your delivery address and total amount before placing order. Tap on '**Place Order**' once confirmed.

Cyber security tips

- Set up a 6 digit GrabPay PIN to keep payments more secure.
- Never disclose your OTP, password or other personal details with anyone or unknown websites.
- Do not give any personal details to third party websites or apps claiming to be Grab. All requests for information needed for verification purposes will take place within the Grab app.


SG :DIGITAL

IMDA INFOCOMM MEDIA DEVELOPMENT AUTHORITY

SG Digital
Starter Kit on WhyQ

DID YOU KNOW?

WhyQ lets you order a variety of dishes from hawker stalls island wide and delivers them to you at low costs! Enjoy cheaper meals with ongoing promotions that WhyQ offers daily.

## STEP 1   Install the WhyQ App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **WhyQ App** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

STEP 2   Sign up and register for WhyQ
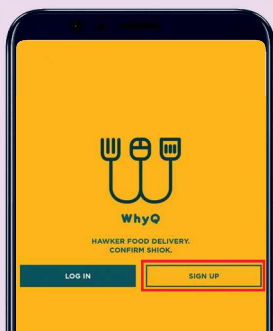
3. Tap on '**Sign Up**' to create an account.
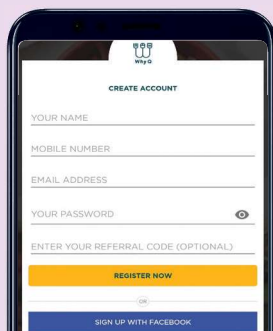
4. Fill in the required details or use your Facebook account to register.
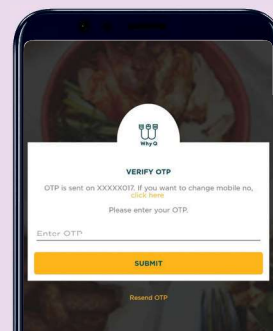
5. Key in the 6 digit SMS OTP that will be sent to you upon registration.

STEP 3   Search on WhyQ and cart your favourite food/items

6. Select type of order to see available food courts near you, island wide, or for bulk order.
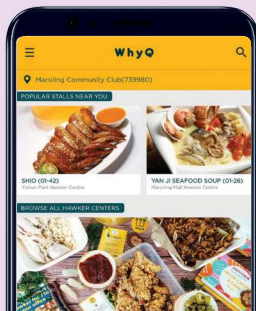
7. Tap on your preferred food court and select a food stall.
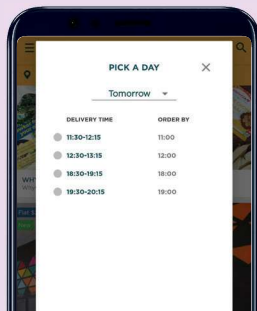
8. Select your preferred day and time of delivery.
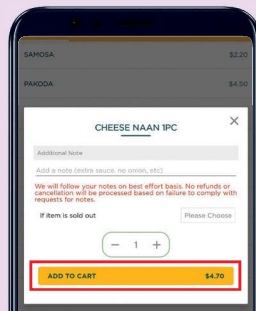
9. Choose the desired dish and tap on '**Add to Cart**'.
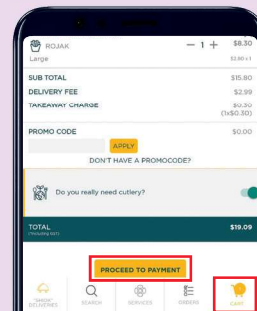
10. Tap on 'Cart' followed by '**Proceed to Payment**' once confirmed.

Cyber security tips

- Use a **strong password** for your WhyQ account to prevent unauthorized use.
- **Never disclose** your password or OTP details with anyone or unknown websites.
- **Do not give** any personal details to unknown websites or apps claiming to be WhyQ.

SG Digital
Starter Kit on FairPrice Scan & Go

scan&go>
Shop Easy, Pay Fast

DID YOU KNOW?

Almost half of the FairPrice Scan & Go customers are senior citizens! With FairPrice Scan & Go, seniors can skip the queue, and use their Pioneer, Merdeka and Senior Citizen discounts too!


STEP 1   Install the FairPrice App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **FairPrice App** and launch the application.

1. For iOS users, tap on 'ced Get' to download the app.

2. For Android users, tap on 'Install' to download the app.

STEP 2   Setup your account
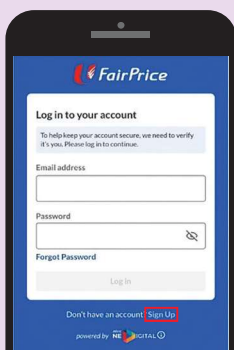
3. Sign up for an account by providing your email address, mobile number and password via clicking on More, then Account tab.
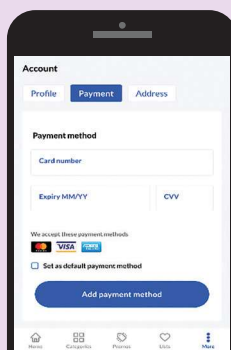
4. Set-up your payment details for easy payment of your items.
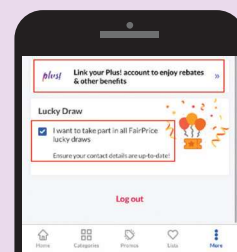
5. You can also link your **PLUS! account** to enjoy rebates and other benefits and check the **Lucky Draw box** to take part in all FairPrice lucky draws.

STEP 3   Scan and Shop as You Go!
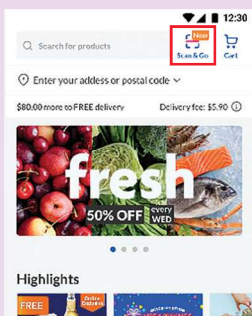
6. Launch FairPrice App Tap on icon and check in by enabling GPS location in the app.
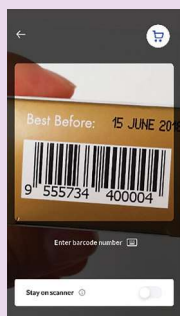
7. Shop As You Go by scanning the barcode of the item(s) you want to purchase & pay in the app.

8. Checkout Verify your e-receipt with your purchases at the FairPrice Scan & Go Kiosk to complete your shopping.

Cyber security tips *(Credit: Content provided by FairPrice)*

- Create a strong password for your online FairPrice account, with at least 12 characters and different character types (i.e. UPPERCASE, lowercase, 1234, !@#$).
- Never disclose your OTP, password or other personal details with anyone or unknown websites.
- Report any fraudulent credit/debit card charges to your bank and cancel your card immediately.

SG:DIGITAL

INFOCOMM MEDIA DEVELOPMENT AUTHORITY

SG Digital
Starter Kit on Carousell

DID YOU KNOW?

Carousell enables you to search for a residential or commercial unit to buy or rent!

STEP 1   Install the Carousell App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **Carousell app** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

### STEP 2   Sign up and register for Carousell
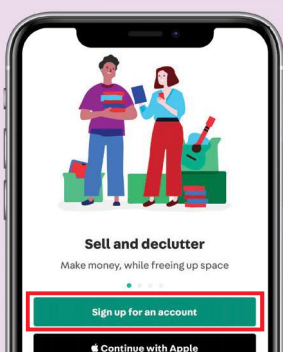
3. Tap on '**Sign up for an account**' to create an account.
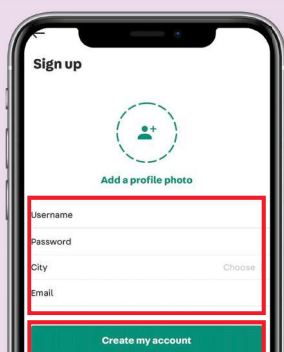
4. Create a **username** and **password**, provide your **City** and **email address**.
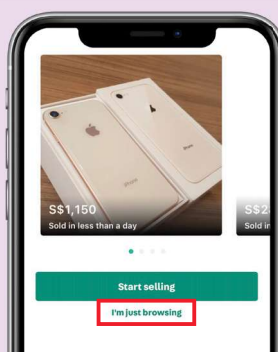
5. Tap on '**I'm just browsing**'.
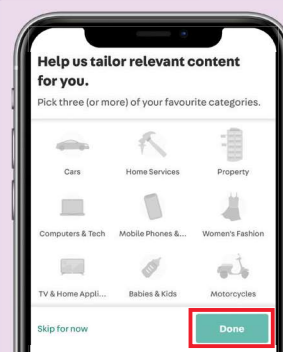
6. Choose at least three preferred categories and tap on '**Done**'.

STEP 3   Search on Carousell and buy your favourite products
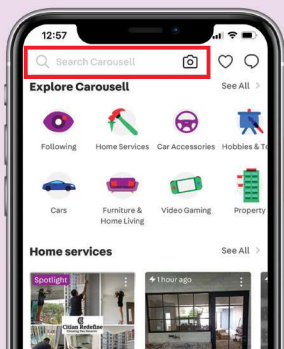
7. Enter keywords in the '**Search Carousell**' box to look for the item that you want.
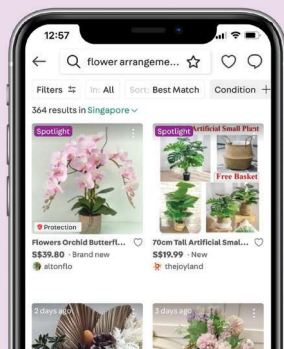
8. Scroll through the search results and choose the item that interests you.
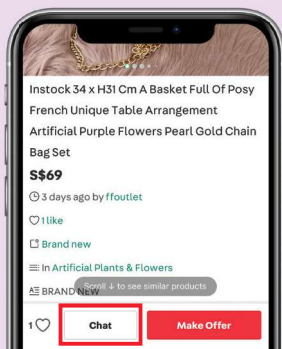
9. Once an item is selected, you can read the description and price. Tap on '**Chat**' to enquire more on the item.
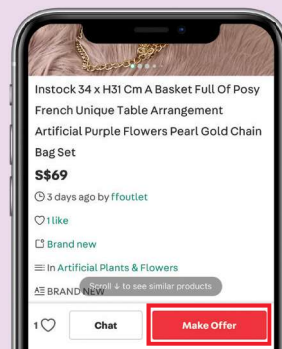
10. If you are interested on an item, tap on '**Make offer**' to input your price. The seller will arrange with you the mode of transaction thereafter if the offer is accepted.

Cyber security tips *(Credit: CSA Singapore / GoSafeOnline)*
- Avoid public Wi-Fi and use secure websites e.g. https://...
- Be vigilant against bogus sites, and offers that are too good to be true.
- Make payment after you have sighted and are satisfied with the product as advertised.

SG Digital
Starter Kit on Fave

DID YOU KNOW?

Enjoy cashless payments at over 14,000 FavePay partners across Singapore and earn up to 20% cashback every time!

STEP 1 Install the Fave App on your mobile phone

Go to the **Apple App Store** or **Google Play Store** to download the **Fave App** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android users, tap on '**Install**' to download the app.

STEP 2 Sign up and register for Fave
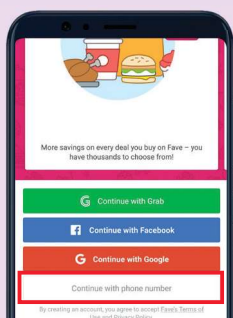
3. Tap on one of the options to link your existing social media account to Fave, or use your phone number to sign up.
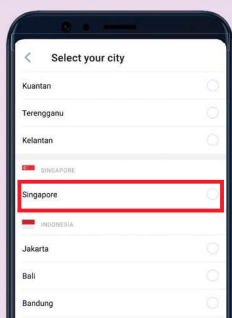
4. Scroll down and tap on '**Singapore**' as your city.
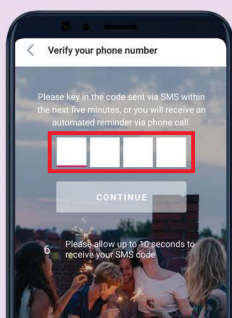
5. For phone number option, enter your phone number and tap 'Next'. Key in the OTP sent to your phone number and tap 'Continue'.
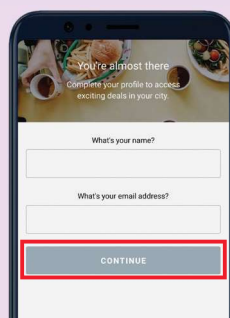
6. Fill in your name and email address and tap '**Continue**'.
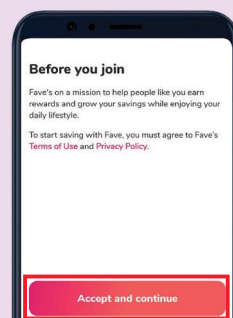
7. Read and tap on 'Accept and continue' to accept the terms and conditions.

STEP 3 Scan FavePay QR with Fave and make payment
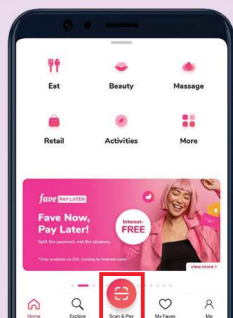
8. Tap on the 'Scan & Pay' icon.
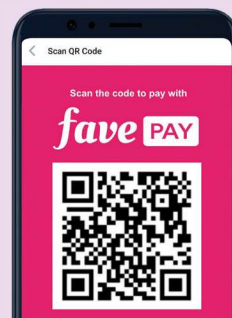
9. Scan the unique QR code at the counter.
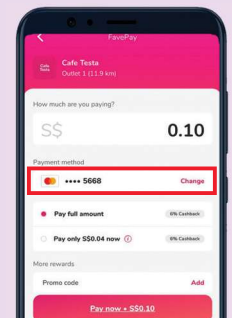
10. Key in the amount and tap on '**Payment method**'.
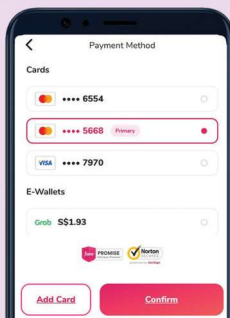
11. Tap on the cards you want to pay with or tap on GrabPay.
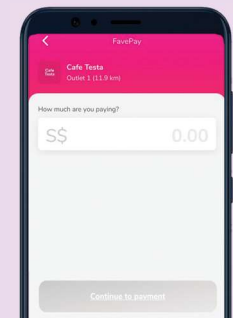
12. Enter the amount you wish to pay and tap on '**Continue to Payment**' to make payment.

Cyber security tips *(Credit: CSA Singapore / GoSafeOnline)*

- Never disclose your OTP with anyone or unknown websites.
- Do not disclose personal, financial or credit card information to little-known or suspicious websites.
- Check the payment details to ensure that the merchant's name and amount are correct before payment.

SG:DIGITAL

IMDA INFOCOMM MEDIA DEVELOPMENT AUTHORITY

SG Digital
Starter Kit on meREWARDS

DID YOU KNOW?

me REWARDS

You can use meREWARDS anytime and anywhere, when you Shop, Eat or Travel. Redeem our exclusive promo codes and 1-for-1 dining offers, made for you.

STEP 1   Install the meREWARDS App on your Mobile Phone

Go to the **Apple App Store**, **Google Play Store** or **HUAWEI AppGallery** to download the **meREWARDS app** and launch the application.

1. For iOS users, tap on '**Get**' to download the app.

2. For Android and HUAWEI users, tap on '**Install**' to download the app.

STEP 2   Sign Up for a meCONNECT Account

You can **use the same meCONNECT account** across all Mediacorp's digital services.

Alternatively, sign in with your Apple, Facebook or Google account.

11:55
Categories
Fresh 1-for-1 Dining Offers!
Baby back ribs, dim sum, burgers, pancakes, pastas, cocktails and more!...
Our Picks

me CONNECT
Sign in to product with meCONNECT
meCONNECT is the universal sign-in to Mediacorp's digital services for a personalised and seamless experience.
Sign in with meCONNECT
Create a meCONNECT account
OR
Continue with Apple
Continue with Facebook
Continue with Google

All Fashion Health & Beauty Electronics Food
6IXTY 8IGHT
A Girl's Favourite Shopping D...
Fashion
5% Cashback
Adidas
Sport-inspired Fashion & Per...
Fashion
3.5% Cashback
airasia food
Alcosm

3. Tap on the icon at the top left and Sign In.
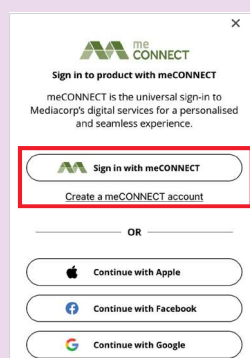
4. Tap on 'Sign In with meCONNECT' or 'Create a meConnect account' to access your meREWARDS.
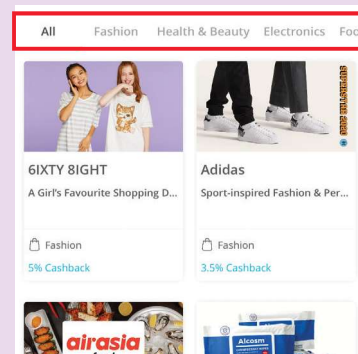
5. Enjoy cashback and 'book a table' services through the app.


STEP 3   Start Enjoying 1-for-1 Dining & Coupons

New Offer
Kind Kones
10% OFF (Min. Spend $20)
Valid till 31 Jul 2022
Food & Groceries

Wine List Asia
10% OFF Sitewide
Valid till 31 Jul 2022
Food & Groceries

Home Coupons Earn Redeem Account

New Offer
Aileron Yak Adventur...
15% OFF All Activities (Min. 4...
Valid till 31 Jul 2022
Lifestyle & Activities

Ending Soon
foodpanda
$5 OFF (Min. Spend $30) for E...
Valid till 31 Jul 2021
Food & Groceries

New Offer
foodpanda

Blackdot

Mdm Ling Bakery
Food & Groceries
$5 OFF (Min. Spend $60)
Valid till 31 May 2022
MLBMEDIACORPSOFF   Add to Wishlist
Description
Offering a high-end snacking experience with a focus on quality and premium goodness at a revolutionary price, we think this is the simplest of mindsets that every customer w...
Show more

Eu Yan Sang
FREE 2-year Membership worth $15
Eu Yan Sang
To complete the redemption of this offer, please allow merchant to enter merchant passcode.
Cancel   Confirm

SIZZLERS
Hongdae Oppa (Jurong Point)
Jurong Point, 63 Jurong West Central 3, JP...
Asian
1-for-1 Dining
Voucher

Hongdae Oppa (Pl
Plaza Singapura, 68 Orch
Asian
1-for-1 Dining
Voucher

Cafe   Show all

6. Tap on 'Coupons' from the main page.
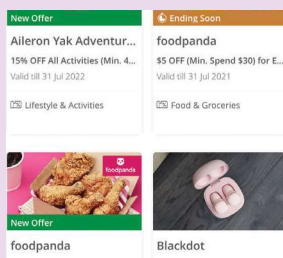
7. Select the Coupon you would like to redeem.
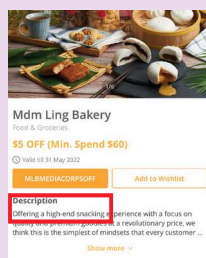
8. Tap on the '**Get Coupon Code**' to reveal promo code to redeem through the app.
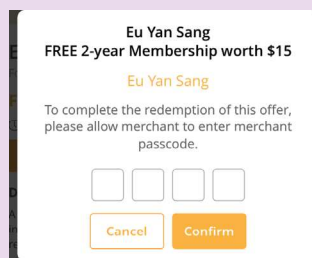
9. Some merchants will require you to input their for 4-digit merchant code to redeem.
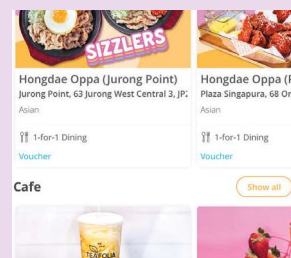
10. You can also redeem 1-for-1 dining from the app too!

Cyber security tips *(Credit: Content provided by Mediacorp)*

- **Do not disclose** your login details to others as it can lead to unauthorised access to your accounts and personal information.
- Use a **strong password** on your device to prevent unauthorised use.
- Change your **password regularly** to reduce the risk of having your online account compromised.

SG Digital

Starter Kit on Protecting Your Personal Data

pdpc PERSONAL DATA PROTECTION COMMISSION SINGAPORE

DID YOU KNOW?

You share personal data with every transaction or online interaction you make. As such, you should be aware of ways that can ensure your personal data is being well-managed. Here is a checklist to help you manage your data responsibly.

STEP 1 — Transact with accountable organisations

DATA PROTECTION ASSURED

Transact with organisations that you can trust to take care of your personal data.

Look out for organisations that display the Data Protection Trustmark (DPTM) logo for added assurance that your personal data will be kept safe. DPTM-certified organisations have accountable data protection practices to better safeguard your personal data.

Find out more at **https://go.gov.sg/dptm**.

STEP 2 — Read through the Terms & Conditions

Terms & Conditions
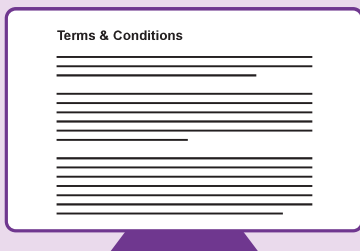
Websites are required to provide information about what personal data is being collected and why in their data protection or privacy policy. Mobile applications also provide similar information and are required to seek your consent before you download the app.

Take your time to read through the terms and conditions to better understand what data they are collecting from you, and how your data is being managed.

STEP 3 — Take swift and immediate action to protect your data

Organisations are required to inform you if a data breach has occurred and may result in any risk or harm to you. When that occurs, you should follow the necessary steps advised by the organisation to manage your personal data, such as changing your passwords, or contacting your bank or financial institution to protect yourself from unknown charges.

Credit: Personal Data Protection Commission (PDPC)

SG :DIGITAL   **IIM INFOCOMM MEDIA DEVELOPMENT AUTHORITY**

SG Digital

Starter Kit on Staying Safe Online

DID YOU KNOW?

Just as we lock our doors to keep burglars out, we must learn how to secure our devices and manage our information when transacting online. Here is a checklist to help you stay safe online.

1   Use an anti-virus software and update it regularly

Anti-virus software can scan and remove harmful viruses, and block unsafe websites. Be wary of fake anti-virus apps and only install apps from official app stores.

- STEP 1
  `<Settings>`
- STEP 2
  `<Updates>`
- STEP 3
  Auto Updates
  ON
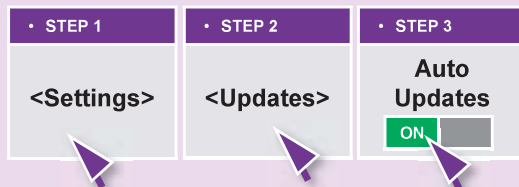
Software updates keep your computer and devices safe from security threats. Enable automatic updates if the option is available.

2   Share your personal data with care

Personal Data Consent

When sharing your personal data online, always

a) Find out why you are being asked for your data; and

b) Think about whether it is necessary to provide it before you do.

If you are unsure why the requested information is necessary, always seek further clarification from the organisation to better understand how your data will be used.

3   Spot signs of phishing

From: Singa Bank
To: Mr John Tan
Subject: Payment error

Please verify your account info immediately. Log on now to www.singa.com/verify.
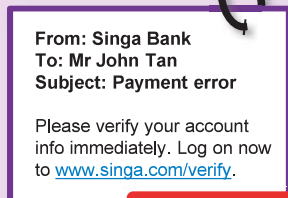
www.abc-xyz123.com

Phishing is used by scammers to trick you to give them your personal or financial information such as login details, bank account and credit card numbers.

Beware of fake websites, emails or phone messages claiming to be from the government or service providers. Look out for misleading information. Be careful of urgent and unexpected requests for your confidential information in exchange for attractive rewards. Do not open or download any unverified links or attachments.

4   Use strong passwords and enable 2FA

Password	S****089D ❌
Password	****AT8am ✅

🔔 Your One-Time Password (OTP) is 894326.
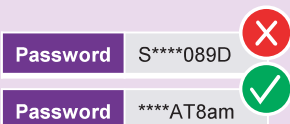
Create long and random passwords by using '5 different words' that you can remember (e.g. IhadKAYAtoastAT8am).

Do not reveal your password and One-Time Password (OTP) to anyone or unknown websites.

When available, enable 2-factor authentication (2FA) as an additional layer of verification.
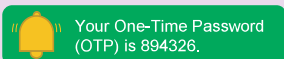
Visit https://go.gov.sg/csa-pwchecker or scan this QR code to check if your password is strong

5   Check, before we share

FAKE NEWS

Fight fake news and stop their spread.
- Question the source
- Verify the information
- Check with fact-checking tools e.g. Factcheck.org and www.gov.sg/Factually (for Singapore-related news)

Credit: Cyber Security Agency of Singapore, Media Literacy Council and the Personal Data Protection Commission.

HOW TO SPOT A SCAM?

Signs of Scams

01. Immediate Payment
▸ Caller threatens to take action if money is not transferred immediately.

02. Request for Personal Information
▸ Caller identifies himself as a government official or from a legitimate business and asks for your personal information such as bank details and NRIC number for the purpose of investigation in order to absolve yourself from any criminal offence.

03. Don't Tell Others
▸ You are warned to keep the call a secret.

04. "+" Sign Prefix
▸ Seeing what seems like a local number with a "+" prefix is likely to be a spoofed call. Only incoming international calls have the "+" sign prefix displayed whilst local calls will not have a "+" prefix.

+9123 4567	9123 4567	+6955 0221	+4241 2345
mobile	mobile	mobile	mobile
📵 Spoofed Call	📞 Local Call	📵 Spoofed Call	📵 Overseas / Spoofed Call *(if unexpected)*

Common Scams
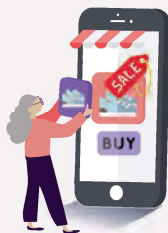
E-Commerce Scam
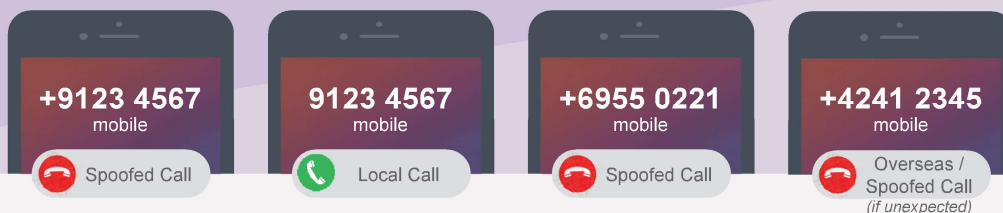Scammers typically tout low prices for their merchandise and request you to make payment in advance.

Social Media Impersonation Scam
Scammers often use compromised / spoofed social media accounts posing as your family members or friends to obtain your personal information.

Loan Scam
Scammers pretend to be a staff from a licensed moneylender and typically send a SMS text or WhatsApp message offering loan services.

What should you do:

01. If unsure, call the NCPC Anti-Scam hotline at **1800-722-6688** (9am – 5pm, Mon – Fri) or email hotline@ncpc.org.sg.

02. Never give personal information and One-Time Passwords (OTPs) over the phone. Always **verify with the organization's main hotline** and not through the contact details given in the suspected call.

03. For unexpected calls showing a "+" prefix, it is an incoming international call. **Exercise greater caution** when answering them.

Produced in collaboration with Singapore Police Force and Cyber Security Agency of Singapore

SDO Hotline: 6377 3800

SG :DIGITAL OFFICE

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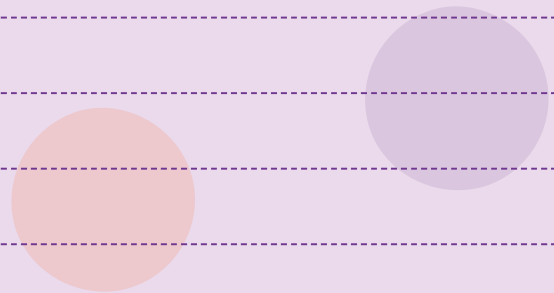---
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NOTES

THERE'S ALWAYS A NEW DIGITAL SKILL TO LEARN!

Upgrading your digital skills can be a lifelong learning journey!
Continue to upgrade your skills by checking out some of these resources.

go.gov.sg/dp

DIGITAL PODS

A different online interactive class will teach you a new skill each week.

go.gov.sg/cybersecuritytip

CYBERSECURITY TIPS

Now that you've learnt how to get online, learn how to stay safe online.

go.gov.sg/SeniorsLJ

LEARNING JOURNEYS

Learn how to use various digital apps that will help improve your everyday life.

go.gov.sg/LearnDigital

LEARNING PROGRAMMES

Specially tailored programmes designed to impart essential digital skills in a classroom setting are available island-wide! Scan the code to find out more.